



Australian Government

Office of the Australian Information Commissioner

Information Publication Scheme

Survey of Australian Government Agencies: Appendix E — Survey Results by Number of FOI Requests



A. Demographic Details

Descriptive Statistics

q5c@. Number of FOI requests		N	Range	Minimum
None	i1. Agency IPS Operation Review	38	100.00	.00
	i2. IPS Agency Plan	38	100.00	.00
	i3. Criterion Two: IPS Governance and Administration	38	71.43	.00
	i4. IPS Entry	38	93.33	6.67
	i5. Structure of the IPS	38	93.33	.00
	iIPS. IPS Risk Mitigation Index	38	79.07	5.14
	Valid N (listwise)	38		
Low (1-10)	i1. Agency IPS Operation Review	69	100.00	.00
	i2. IPS Agency Plan	69	100.00	.00
	i3. Criterion Two: IPS Governance and Administration	69	85.71	.00
	i4. IPS Entry	69	53.33	46.67
	i5. Structure of the IPS	69	90.00	.00
	iIPS. IPS Risk Mitigation Index	69	64.10	17.30
	Valid N (listwise)	69		
Medium (11-100)	i1. Agency IPS Operation Review	56	100.00	.00
	i2. IPS Agency Plan	56	92.86	7.14
	i3. Criterion Two: IPS Governance and Administration	56	100.00	.00
	i4. IPS Entry	56	53.33	46.67
	i5. Structure of the IPS	56	93.33	3.33
	iIPS. IPS Risk Mitigation Index	56	71.20	26.18
	Valid N (listwise)	56		
High (101-500)	i1. Agency IPS Operation Review	21	100.00	.00
	i2. IPS Agency Plan	21	88.74	7.69
	i3. Criterion Two: IPS Governance and Administration	21	57.14	14.29
	i4. IPS Entry	21	34.74	60.00
	i5. Structure of the IPS	21	56.67	30.00
	iIPS. IPS Risk Mitigation Index	21	60.21	30.36
	Valid N (listwise)	21		
Very high (500+)	i1. Agency IPS Operation Review	10	100.00	.00
	i2. IPS Agency Plan	10	57.14	35.71
	i3. Criterion Two: IPS Governance and Administration	10	71.43	14.29
	i4. IPS Entry	10	26.67	73.33
	i5. Structure of the IPS	10	33.33	50.00
	iIPS. IPS Risk Mitigation Index	10	41.90	39.88
	Valid N (listwise)			

q5c@. Number of FOI requests		N	Range	Minimum
Not answered	Valid N (listwise)	10		
	i1. Agency IPS Operation Review	1	.00	85.71
	i2. IPS Agency Plan	1	.00	100.00
	i3. Criterion Two: IPS Governance and Administration	1	.00	42.86
	i4. IPS Entry	1	.00	68.42
	i5. Structure of the IPS	1	.00	70.00
	iIPS. IPS Risk Mitigation Index	1	.00	71.44
	Valid N (listwise)	1		

Descriptive Statistics

q5c@. Number of FOI requests		Maximum	Sum	Mean
None	i1. Agency IPS Operation Review	100.00	1628.57	42.8571
	i2. IPS Agency Plan	100.00	1993.13	52.4508
	i3. Criterion Two: IPS Governance and Administration	71.43	1114.29	29.3233
	i4. IPS Entry	100.00	2698.72	71.0191
	i5. Structure of the IPS	93.33	1821.67	47.9386
	iIPS. IPS Risk Mitigation Index	84.21	1884.25	49.5855
	Valid N (listwise)			
Low (1-10)	i1. Agency IPS Operation Review	100.00	2900.00	42.0290
	i2. IPS Agency Plan	100.00	4281.04	62.0441
	i3. Criterion Two: IPS Governance and Administration	85.71	2742.86	39.7516
	i4. IPS Entry	100.00	5191.03	75.2323
	i5. Structure of the IPS	90.00	3721.67	53.9372
	iIPS. IPS Risk Mitigation Index	81.39	3757.30	54.4536
	Valid N (listwise)			
Medium (11-100)	i1. Agency IPS Operation Review	100.00	2571.43	45.9184
	i2. IPS Agency Plan	100.00	3523.35	62.9170
	i3. Criterion Two: IPS Governance and Administration	100.00	2942.86	52.5510
	i4. IPS Entry	100.00	4319.98	77.1425
	i5. Structure of the IPS	96.67	3296.67	58.8690
	iIPS. IPS Risk Mitigation Index	97.37	3330.46	59.4724
	Valid N (listwise)			
High (101-500)	i1. Agency IPS Operation Review	100.00	928.57	44.2177
	i2. IPS Agency Plan	96.43	1292.31	61.5385
	i3. Criterion Two: IPS Governance and Administration	71.43	1028.57	48.9796
	i4. IPS Entry	94.74	1673.53	79.6919

q5c@. Number of FOI requests		Maximum	Sum	Mean
Very high (500+)	i5. Structure of the IPS	86.67	1246.67	59.3651
	iIPS. IPS Risk Mitigation Index	90.57	1235.99	58.8565
	Valid N (listwise)			
	i1. Agency IPS Operation Review	100.00	407.14	40.7143
	i2. IPS Agency Plan	92.86	694.23	69.4231
	i3. Criterion Two: IPS Governance and Administration	85.71	542.86	54.2857
	i4. IPS Entry	100.00	837.08	83.7083
	i5. Structure of the IPS	83.33	690.00	69.0000
	iIPS. IPS Risk Mitigation Index	81.77	620.13	62.0133
	Valid N (listwise)			
Not answered	i1. Agency IPS Operation Review	85.71	85.71	85.7143
	i2. IPS Agency Plan	100.00	100.00	100.0000
	i3. Criterion Two: IPS Governance and Administration	42.86	42.86	42.8571
	i4. IPS Entry	68.42	68.42	68.4211
	i5. Structure of the IPS	70.00	70.00	70.0000
	iIPS. IPS Risk Mitigation Index	71.44	71.44	71.4441
	Valid N (listwise)			

Descriptive Statistics

q5c@. Number of FOI requests		Std. Deviation	Variance
None	i1. Agency IPS Operation Review	27.58930	761.169
	i2. IPS Agency Plan	29.54407	872.852
	i3. Criterion Two: IPS Governance and Administration	23.23704	539.960
	i4. IPS Entry	22.83695	521.526
	i5. Structure of the IPS	26.09303	680.846
	iIPS. IPS Risk Mitigation Index	20.13853	405.560
	Valid N (listwise)		
Low (1-10)	i1. Agency IPS Operation Review	31.76803	1009.208
	i2. IPS Agency Plan	23.05737	531.642
	i3. Criterion Two: IPS Governance and Administration	23.98849	575.448
	i4. IPS Entry	12.74944	162.548
	i5. Structure of the IPS	23.48336	551.468
	iIPS. IPS Risk Mitigation Index	14.51169	210.589
	Valid N (listwise)		
Medium (11-100)	i1. Agency IPS Operation Review	33.60960	1129.605
	i2. IPS Agency Plan	24.81599	615.833

q5c@. Number of FOI requests		Std. Deviation	Variance
High (101-500)	i3. Criterion Two: IPS Governance and Administration	27.52730	757.752
	i4. IPS Entry	11.97262	143.344
	i5. Structure of the IPS	22.96046	527.183
	iIPS. IPS Risk Mitigation Index	16.48014	271.595
	Valid N (listwise)		
	i1. Agency IPS Operation Review	27.16344	737.852
	i2. IPS Agency Plan	26.59988	707.553
	i3. Criterion Two: IPS Governance and Administration	18.39001	338.192
	i4. IPS Entry	10.03058	100.613
	i5. Structure of the IPS	18.20009	331.243
Very high (500+)	iIPS. IPS Risk Mitigation Index	13.65192	186.375
	Valid N (listwise)		
	i1. Agency IPS Operation Review	31.95270	1020.975
	i2. IPS Agency Plan	19.68547	387.518
	i3. Criterion Two: IPS Governance and Administration	25.90756	671.202
	i4. IPS Entry	8.24595	67.996
	i5. Structure of the IPS	10.77835	116.173
	iIPS. IPS Risk Mitigation Index	14.57446	212.415
	Valid N (listwise)		
	i1. Agency IPS Operation Review	.	.
Not answered	i2. IPS Agency Plan	.	.
	i3. Criterion Two: IPS Governance and Administration	.	.
	i4. IPS Entry	.	.
	i5. Structure of the IPS	.	.
	iIPS. IPS Risk Mitigation Index	.	.
	Valid N (listwise)		

q2. What is your agency's portfolio?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent	Cumulative Percent
None	Valid	Attorney-General's	5	12.8	12.8	12.8
		Climate Change, Energy, the Environment and Water	3	7.7	7.7	20.5
		Defence	5	12.8	12.8	33.3
		Employment and Workplace Relations	2	5.1	5.1	38.5
		Foreign Affairs and Trade	1	2.6	2.6	41.0

q5c@. Number of FOI requests		Frequency	Percent	Valid Percent	Cumulative Percent	
Low (1-10)	Valid	Health and Aged Care	12	30.8	30.8	71.8
		Industry, Science and Resources	3	7.7	7.7	79.5
		Infrastructure, Transport, Regional Development, Communications and the Arts	1	2.6	2.6	82.1
		Prime Minister and Cabinet	4	10.3	10.3	92.3
		Treasury	3	7.7	7.7	100.0
		Total	39	100.0	100.0	
		Agriculture, Fisheries and Forestry	7	10.1	10.1	10.1
		Attorney-General's	4	5.8	5.8	15.9
		Climate Change, Energy, the Environment and Water	6	8.7	8.7	24.6
		Defence	2	2.9	2.9	27.5
		Education	1	1.4	1.4	29.0
		Employment and Workplace Relations	4	5.8	5.8	34.8
		Finance	2	2.9	2.9	37.7
		Foreign Affairs and Trade	2	2.9	2.9	40.6
		Health and Aged Care	11	15.9	15.9	56.5
		Industry, Science and Resources	1	1.4	1.4	58.0
		Infrastructure, Transport, Regional Development, Communications and the Arts	14	20.3	20.3	78.3
		Prime Minister and Cabinet	6	8.7	8.7	87.0
		Social Services	1	1.4	1.4	88.4
		Treasury	8	11.6	11.6	100.0
		Total	69	100.0	100.0	
Medium (11-100)	Valid	Agriculture, Fisheries and Forestry	2	3.6	3.6	3.6
		Attorney-General's	8	14.3	14.3	17.9
		Climate Change, Energy, the Environment and Water	3	5.4	5.4	23.2
		Defence	2	3.6	3.6	26.8
		Education	4	7.1	7.1	33.9

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent	Cumulative Percent
High (101-500)	Valid	Employment and Workplace Relations	2	3.6	3.6	37.5
		Finance	3	5.4	5.4	42.9
		Foreign Affairs and Trade	1	1.8	1.8	44.6
		Health and Aged Care	5	8.9	8.9	53.6
		Industry, Science and Resources	3	5.4	5.4	58.9
		Infrastructure, Transport, Regional Development, Communications and the Arts	11	19.6	19.6	78.6
		Prime Minister and Cabinet	5	8.9	8.9	87.5
		Social Services	1	1.8	1.8	89.3
		Treasury	5	8.9	8.9	98.2
		Norfolk Island (External Territory)	1	1.8	1.8	100.0
		Total	56	100.0	100.0	
		Attorney-General's	5	23.8	23.8	23.8
		Climate Change, Energy, the Environment and Water	1	4.8	4.8	28.6
		Employment and Workplace Relations	2	9.5	9.5	38.1
		Finance	2	9.5	9.5	47.6
		Foreign Affairs and Trade	1	4.8	4.8	52.4
		Health and Aged Care	1	4.8	4.8	57.1
		Industry, Science and Resources	2	9.5	9.5	66.7
		Infrastructure, Transport, Regional Development, Communications and the Arts	3	14.3	14.3	81.0
		Prime Minister and Cabinet	1	4.8	4.8	85.7
		Social Services	1	4.8	4.8	90.5
		Treasury	2	9.5	9.5	100.0
		Total	21	100.0	100.0	
Very high (500+)	Valid	Attorney-General's	2	20.0	20.0	20.0
		Defence	2	20.0	20.0	40.0
		Education	1	10.0	10.0	50.0
		Health and Aged Care	1	10.0	10.0	60.0
		Home Affairs	1	10.0	10.0	70.0
		Social Services	2	20.0	20.0	90.0

q5c@. Number of FOI requests	Frequency	Percent	Valid Percent	Cumulative Percent
Treasury	1	10.0	10.0	100.0
Total	10	100.0	100.0	
Not answered Valid Attorney-General's	1	100.0	100.0	100.0

q4_2@. Agency size (APSC definition)

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Micro agency	16	41.0	41.0
		Extra small agency	7	17.9	17.9
		Small agency	2	5.1	5.1
		Medium agency	2	5.1	5.1
		Large agency	12	30.8	30.8
		Total	39	100.0	100.0
Low (1-10)	Valid	Micro agency	10	14.5	14.5
		Extra small agency	26	37.7	37.7
		Small agency	24	34.8	34.8
		Medium agency	8	11.6	11.6
		Large agency	1	1.4	1.4
		Total	69	100.0	100.0
Medium (11-100)	Valid	Micro agency	1	1.8	1.8
		Extra small agency	3	5.4	5.4
		Small agency	14	25.0	25.0
		Medium agency	22	39.3	39.3
		Large agency	16	28.6	28.6
		Total	56	100.0	100.0
High (101-500)	Valid	Extra small agency	1	4.8	4.8
		Small agency	1	4.8	4.8
		Medium agency	4	19.0	19.0
		Large agency	14	66.7	66.7
		Extra large agency	1	4.8	4.8
		Total	21	100.0	100.0
Very high (500+)	Valid	Small agency	1	10.0	10.0
		Medium agency	1	10.0	10.0
		Large agency	4	40.0	40.0
		Extra large agency	4	40.0	40.0
		Total	10	100.0	100.0
Not answered	Valid	Micro agency	1	100.0	100.0

Descriptive Statistics

q5c@. Number of FOI requests	N	Minimum	Maximum
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q5c@. Number of FOI requests		N	Minimum	Maximum
None	q5a. Total number of Personal FOI requests received by your agency during the 2022-2023 financial year	38	0	0
	q5b. Total number of Other FOI requests received by your agency during the 2022-2023 financial year	38	0	0
	q5c. Total number of FOI requests received by your agency during the 2022-2023 financial year	39	0	0
	Valid N (listwise)	38		
Low (1-10)	q5a. Total number of Personal FOI requests received by your agency during the 2022-2023 financial year	54	0	7
	q5b. Total number of Other FOI requests received by your agency during the 2022-2023 financial year	60	0	10
	q5c. Total number of FOI requests received by your agency during the 2022-2023 financial year	69	1	10
	Valid N (listwise)	45		
Medium (11-100)	q5a. Total number of Personal FOI requests received by your agency during the 2022-2023 financial year	52	0	59
	q5b. Total number of Other FOI requests received by your agency during the 2022-2023 financial year	54	1	85
	q5c. Total number of FOI requests received by your agency during the 2022-2023 financial year	56	11	95
	Valid N (listwise)	50		
High (101-500)	q5a. Total number of Personal FOI requests received by your agency during the 2022-2023 financial year	19	1	247
	q5b. Total number of Other FOI requests received by your agency during the 2022-2023 financial year	21	6	352
	q5c. Total number of FOI requests received by your agency during the 2022-2023 financial year	21	102	427
	Valid N (listwise)	19		

q5c@. Number of FOI requests		N	Minimum	Maximum
Very high (500+)	q5a. Total number of Personal FOI requests received by your agency during the 2022-2023 financial year	10	73	11317
	q5b. Total number of Other FOI requests received by your agency during the 2022-2023 financial year	10	9	1764
	q5c. Total number of FOI requests received by your agency during the 2022-2023 financial year	10	524	13081
	Valid N (listwise)	10		

Descriptive Statistics

q5c@. Number of FOI requests		Sum	Mean
None	q5a. Total number of Personal FOI requests received by your agency during the 2022-2023 financial year	0	.00
	q5b. Total number of Other FOI requests received by your agency during the 2022-2023 financial year	0	.00
	q5c. Total number of FOI requests received by your agency during the 2022-2023 financial year	0	.00
	Valid N (listwise)		
Low (1-10)	q5a. Total number of Personal FOI requests received by your agency during the 2022-2023 financial year	88	1.63
	q5b. Total number of Other FOI requests received by your agency during the 2022-2023 financial year	165	2.75
	q5c. Total number of FOI requests received by your agency during the 2022-2023 financial year	253	3.67
	Valid N (listwise)		
Medium (11-100)	q5a. Total number of Personal FOI requests received by your agency during the 2022-2023 financial year	596	11.46
	q5b. Total number of Other FOI requests received by your agency during the 2022-2023 financial year	1445	26.76

q5c@. Number of FOI requests		Sum	Mean
High (101-500)	q5c. Total number of FOI requests received by your agency during the 2022-2023 financial year Valid N (listwise)	2041	36.45
	q5a. Total number of Personal FOI requests received by your agency during the 2022-2023 financial year	1510	79.47
	q5b. Total number of Other FOI requests received by your agency during the 2022-2023 financial year	3123	148.71
	q5c. Total number of FOI requests received by your agency during the 2022-2023 financial year Valid N (listwise)	4633	220.62
Very high (500+)	q5a. Total number of Personal FOI requests received by your agency during the 2022-2023 financial year	23162	2316.20
	q5b. Total number of Other FOI requests received by your agency during the 2022-2023 financial year	3805	380.50
	q5c. Total number of FOI requests received by your agency during the 2022-2023 financial year	26967	2696.70
	Valid N (listwise)		

Descriptive Statistics

q5c@. Number of FOI requests		N	Minimum	Maximum	Sum	Mean
None	q6ai. Number of FOI staff who spend more than 75% of their time on FOI work	37	0	31	342	9.24
	q6aii. Number of staff who spend between 0% and 75% of their time on FOI work	38	0	83	141	3.71
	q6bi. Number of FOI staff who spend more than 75% of their time on IPS work	37	0	3	33	.89
	q6biii. Number of staff who spend between 0% and 75% of their time on IPS work	38	0	3	41	1.08
	Valid N (listwise)	37				

q5c@. Number of FOI requests		N	Minimum	Maximum	Sum	Mean
Low (1-10)	q6ai. Number of FOI staff who spend more than 75% of their time on FOI work	44	0	31	33	.75
	q6aii. Number of staff who spend between 0% and 75% of their time on FOI work	68	0	49	316	4.65
	q6bi. Number of FOI staff who spend more than 75% of their time on IPS work	42	0	3	11	.26
	q6biii. Number of staff who spend between 0% and 75% of their time on IPS work	62	0	19	105	1.69
	Valid N (listwise)	42				
Medium (11-100)	q6ai. Number of FOI staff who spend more than 75% of their time on FOI work	45	0	4	37	.82
	q6aii. Number of staff who spend between 0% and 75% of their time on FOI work	55	0	83	560	10.18
	q6bi. Number of FOI staff who spend more than 75% of their time on IPS work	39	0	37	53	1.36
	q6biii. Number of staff who spend between 0% and 75% of their time on IPS work	52	0	9	112	2.15
	Valid N (listwise)	39				
High (101-500)	q6ai. Number of FOI staff who spend more than 75% of their time on FOI work	21	0	13	86	4.10
	q6aii. Number of staff who spend between 0% and 75% of their time on FOI work	20	0	275	778	38.90
	q6bi. Number of FOI staff who spend more than 75% of their time on IPS work	21	0	8	11	.52
	q6biii. Number of staff who spend between 0% and 75% of their time on IPS work	20	0	15	48	2.40
	Valid N (listwise)	20				
Very high (500+)	q6ai. Number of FOI staff who spend more than 75% of their time on FOI work	10	1	76	209	20.90

q5c@. Number of FOI requests	N	Minimum	Maximum	Sum	Mean
q6aii. Number of staff who spend between 0% and 75% of their time on FOI work	10	0	648	1087	108.70
q6bi. Number of FOI staff who spend more than 75% of their time on IPS work	10	0	3	5	.50
q6biii. Number of staff who spend between 0% and 75% of their time on IPS work	10	0	72	95	9.50
Valid N (listwise)	10				

q6ai@. Number of FOI staff who spend more than 75% of their time on FOI work

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	None	25	64.1	67.6
		1-10 staff	1	2.6	2.7
		11-50 staff	11	28.2	29.7
		Total	37	94.9	100.0
	Missing	System	2	5.1	
	Total		39	100.0	
Low (1-10)	Valid	None	41	59.4	93.2
		1-10 staff	2	2.9	4.5
		11-50 staff	1	1.4	2.3
		Total	44	63.8	100.0
	Missing	System	25	36.2	
	Total		69	100.0	
Medium (11-100)	Valid	None	20	35.7	44.4
		1-10 staff	25	44.6	55.6
		Total	45	80.4	100.0
	Missing	System	11	19.6	
	Total		56	100.0	
High (101-500)	Valid	None	3	14.3	14.3
		1-10 staff	16	76.2	76.2
		11-50 staff	2	9.5	9.5
		Total	21	100.0	100.0
	Missing	System			
Very high (500+)	Valid	1-10 staff	5	50.0	50.0
		11-50 staff	4	40.0	40.0
		More than 50 staff	1	10.0	10.0
		Total	10	100.0	100.0
	Missing	System			
Not answered	Missing	System	1	100.0	

q6aii@. Number of staff who spend between 0% and 75% of their time on FOI work

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	None	17	43.6	44.7
		1-10 staff	20	51.3	52.6
		More than 50 staff	1	2.6	2.6
		Total	38	97.4	100.0
	Missing	System	1	2.6	
	Total		39	100.0	
Low (1-10)	Valid	None	7	10.1	10.3
		1-10 staff	56	81.2	82.4
		11-50 staff	5	7.2	7.4
		Total	68	98.6	100.0
	Missing	System	1	1.4	
	Total		69	100.0	
Medium (11-100)	Valid	None	3	5.4	5.5
		1-10 staff	38	67.9	69.1
		11-50 staff	12	21.4	21.8
		More than 50 staff	2	3.6	3.6
	Total		55	98.2	100.0
	Missing	System	1	1.8	
	Total		56	100.0	
High (101-500)	Valid	None	2	9.5	10.0
		1-10 staff	11	52.4	55.0
		11-50 staff	4	19.0	20.0
		More than 50 staff	3	14.3	15.0
	Total		20	95.2	100.0
	Missing	System	1	4.8	
	Total		21	100.0	
Very high (500+)	Valid	None	1	10.0	10.0
		1-10 staff	1	10.0	10.0
		11-50 staff	4	40.0	40.0
		More than 50 staff	4	40.0	40.0
	Total		10	100.0	100.0
Not answered	Missing	System	1	100.0	

q6bi@. Number of FOI staff who spend more than 75% of their time on IPS work

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	None	26	66.7	70.3
		1-10 staff	11	28.2	29.7
		Total	37	94.9	100.0
	Missing	System	2	5.1	
		Total	39	100.0	
Low (1-10)	Valid	None	38	55.1	90.5
		1-10 staff	4	5.8	9.5
		Total	42	60.9	100.0
	Missing	System	27	39.1	
		Total	69	100.0	
Medium (11-100)	Valid	None	34	60.7	87.2
		1-10 staff	4	7.1	10.3
		11-50 staff	1	1.8	2.6
		Total	39	69.6	100.0
	Missing	System	17	30.4	
High (101-500)	Valid	None	19	90.5	90.5
		1-10 staff	2	9.5	9.5
		Total	21	100.0	100.0
	Missing	System	17	30.4	
		Total	56	100.0	
Very high (500+)	Valid	None	8	80.0	80.0
		1-10 staff	2	20.0	20.0
		Total	10	100.0	100.0
	Missing	System	1	100.0	
		Total	1	100.0	

q6biii@. Number of staff who spend between 0% and 75% of their time on IPS work

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	None	17	43.6	44.7
		1-10 staff	21	53.8	55.3
		Total	38	97.4	100.0
	Missing	System	1	2.6	
		Total	39	100.0	
Low (1-10)	Valid	None	17	24.6	27.4
		1-10 staff	43	62.3	69.4
		11-50 staff	2	2.9	3.2
		Total	62	89.9	100.0
	Missing	System	7	10.1	
Medium (11-100)	Valid	None	12	21.4	23.1
		1-10 staff	40	71.4	76.9
		Total	52	92.9	100.0
	Missing	System	4	7.1	
		Total	56	100.0	
High (101-500)	Valid	None	6	28.6	30.0
		1-10 staff	13	61.9	65.0
		11-50 staff	1	4.8	5.0
		Total	20	95.2	100.0
	Missing	System	1	4.8	
Very high (500+)	Valid	None	4	40.0	40.0
		1-10 staff	4	40.0	40.0
		11-50 staff	1	10.0	10.0
		More than 50 staff	1	10.0	10.0
	Missing	Total	10	100.0	100.0
		System	1	100.0	

q7. Have there been any changes to your agency's structure after 30 June 2022 that have impacted on your agency's processing of FOI requests or total FOI expenditure?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes:	1	2.6	2.6
		No	37	94.9	97.4
		Total	38	97.4	100.0
	Missing	System	1	2.6	
		Total	39	100.0	
Low (1-10)	Valid	Yes:	5	7.2	7.2
		No	64	92.8	92.8
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes:	5	8.9	8.9
		No	51	91.1	91.1
		Total	56	100.0	100.0
High (101-500)	Valid	Yes:	5	23.8	23.8
		No	16	76.2	76.2
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes:	1	10.0	10.0
		No	9	90.0	90.0
		Total	10	100.0	100.0
Not answered	Missing	System	1	100.0	

B. Agency Operation Review

i. IPS operation review

q8. Since the 2018 Survey, has your agency completed a review of the operation of the IPS in your agency in conjunction with the Information Commissioner?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	5	12.8	12.8
		No	34	87.2	87.2
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	11	15.9	15.9
		No	58	84.1	84.1
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	13	23.2	23.2
		No	43	76.8	76.8
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	3	14.3	14.3
		No	18	85.7	85.7
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	2	20.0	20.0
		No	8	80.0	80.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q9@. When was the review completed?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Within the last 12 months	4	10.3	80.0
		1-2 years ago	1	2.6	20.0
		Total	5	12.8	100.0
	Missing	System	34	87.2	
		Total	39	100.0	
Low (1-10)	Valid	Within the last 12 months	9	13.0	81.8
		1-2 years ago	1	1.4	9.1
		More than two years ago	1	1.4	9.1
		Total	11	15.9	100.0
	Missing	System	58	84.1	
		Total	69	100.0	
Medium (11-100)	Valid	Within the last 12 months	11	19.6	84.6
		1-2 years ago	1	1.8	7.7
		More than two years ago	1	1.8	7.7
		Total	13	23.2	100.0
	Missing	System	43	76.8	
		Total	56	100.0	
High (101-500)	Valid	Within the last 12 months	3	14.3	100.0
	Missing	System	18	85.7	
	Total		21	100.0	
Very high (500+)	Valid	Within the last 12 months	2	20.0	100.0
	Missing	System	8	80.0	
	Total		10	100.0	
Not answered	Valid	Within the last 12 months	1	100.0	100.0

q10a. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Agency IPS plan

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	5	12.8	100.0
	Missing	System	34	87.2	
	Total		39	100.0	
Low (1-10)	Valid	Yes	11	15.9	100.0
	Missing	System	58	84.1	
	Total		69	100.0	
Medium (11-100)	Valid	Yes	13	23.2	100.0
	Missing	System	43	76.8	
	Total		56	100.0	
High (101-500)	Valid	Yes	3	14.3	100.0
	Missing	System	18	85.7	
	Total		21	100.0	
Very high (500+)	Valid	Yes	1	10.0	50.0
		No	1	10.0	50.0
		Total	2	20.0	100.0
	Missing	System	8	80.0	
	Total		10	100.0	
Not answered	Valid	Yes	1	100.0	100.0

q10b. Did the review cover the following element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Governance and administration

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	5	12.8	100.0
	Missing	System	34	87.2	
	Total		39	100.0	
Low (1-10)	Valid	Yes	10	14.5	90.9
		No	1	1.4	9.1
		Total	11	15.9	100.0
	Missing	System	58	84.1	
	Total		69	100.0	
Medium (11-100)	Valid	Yes	12	21.4	92.3
		No	1	1.8	7.7
		Total	13	23.2	100.0
	Missing	System	43	76.8	
	Total		56	100.0	
High (101-500)	Valid	Yes	2	9.5	66.7
		No	1	4.8	33.3
		Total	3	14.3	100.0
	Missing	System	18	85.7	
	Total		21	100.0	
Very high (500+)	Valid	Yes	2	20.0	100.0
	Missing	System	8	80.0	
	Total		10	100.0	
Not answered	Valid	Yes	1	100.0	100.0

q10c. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: IPS document holdings

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	5	12.8	100.0
	Missing	System	34	87.2	
	Total		39	100.0	
Low (1-10)	Valid	Yes	10	14.5	90.9
		No	1	1.4	9.1
		Total	11	15.9	100.0
	Missing	System	58	84.1	
	Total		69	100.0	
Medium (11-100)	Valid	Yes	12	21.4	92.3
		No	1	1.8	7.7
		Total	13	23.2	100.0
	Missing	System	43	76.8	
	Total		56	100.0	
High (101-500)	Valid	Yes	2	9.5	66.7
		No	1	4.8	33.3
		Total	3	14.3	100.0
	Missing	System	18	85.7	
	Total		21	100.0	
Very high (500+)	Valid	Yes	2	20.0	100.0
	Missing	System	8	80.0	
	Total		10	100.0	
Not answered	Valid	Yes	1	100.0	100.0

q10d. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Structure of the IPS

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	4	10.3	80.0
		No	1	2.6	20.0
		Total	5	12.8	100.0
	Missing	System	34	87.2	
	Total		39	100.0	
Low (1-10)	Valid	Yes	10	14.5	90.9
		No	1	1.4	9.1
		Total	11	15.9	100.0
	Missing	System	58	84.1	
	Total		69	100.0	
Medium (11-100)	Valid	Yes	12	21.4	92.3
		No	1	1.8	7.7
		Total	13	23.2	100.0
	Missing	System	43	76.8	
	Total		56	100.0	
High (101-500)	Valid	Yes	2	9.5	66.7
		No	1	4.8	33.3
		Total	3	14.3	100.0
	Missing	System	18	85.7	
	Total		21	100.0	
Very high (500+)	Valid	Yes	1	10.0	50.0
		No	1	10.0	50.0
		Total	2	20.0	100.0
	Missing	System	8	80.0	
	Total		10	100.0	
Not answered	Valid	Yes	1	100.0	100.0

q10e. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Agency compliance review

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	4	10.3	80.0
		No	1	2.6	20.0
		Total	5	12.8	100.0
	Missing	System	34	87.2	
	Total		39	100.0	
Low (1-10)	Valid	Yes	10	14.5	90.9
		No	1	1.4	9.1
		Total	11	15.9	100.0
	Missing	System	58	84.1	
	Total		69	100.0	
Medium (11-100)	Valid	Yes	12	21.4	92.3
		No	1	1.8	7.7
		Total	13	23.2	100.0
	Missing	System	43	76.8	
	Total		56	100.0	
High (101-500)	Valid	Yes	2	9.5	66.7
		No	1	4.8	33.3
		Total	3	14.3	100.0
	Missing	System	18	85.7	
	Total		21	100.0	
Very high (500+)	Valid	Yes	1	10.0	50.0
		No	1	10.0	50.0
		Total	2	20.0	100.0
	Missing	System	8	80.0	
	Total		10	100.0	
Not answered	Valid	Yes	1	100.0	100.0

ii. Complaint handling

q12. Does your agency's website provide information about how to make a complaint about your agency's IPS?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	26	66.7	66.7
		No	13	33.3	33.3
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	46	66.7	66.7
		No	23	33.3	33.3
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	36	64.3	64.3
		No	20	35.7	35.7
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	16	76.2	76.2
		No	5	23.8	23.8
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	7	70.0	70.0
		No	3	30.0	30.0
		Total	10	100.0	100.0
Not answered	Valid	No	1	100.0	100.0

q15. Does your agency have any methods in place to collect feedback about your IPS practices?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes (e.g., website feedback widgets to select asking 'was this page helpful')	22	56.4	56.4
		No	17	43.6	43.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes (e.g., website feedback widgets to select asking 'was this page helpful')	30	43.5	43.5
		No	39	56.5	56.5
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes (e.g., website feedback widgets to select asking 'was this page helpful')	38	67.9	67.9
		No	18	32.1	32.1
		Total	56	100.0	100.0
High (101-500)	Valid	Yes (e.g., website feedback widgets to select asking 'was this page helpful')	14	66.7	66.7
		No	7	33.3	33.3
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes (e.g., website feedback widgets to select asking 'was this page helpful')	7	70.0	70.0
		No	3	30.0	30.0
		Total	10	100.0	100.0
Not answered	Valid	Yes (e.g., website feedback widgets to select asking 'was this page helpful')	1	100.0	100.0

q14. How many complaints about your agency's IPS did your agency receive in 2022-23?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	At least one complaint received	1	2.6	2.6
		No IPS complaints were received over this period	26	66.7	66.7
		Information on the number of IPS complaints received is not available / recorded	12	30.8	30.8
		Total	39	100.0	100.0
Low (1-10)	Valid	No IPS complaints were received over this period	68	98.6	98.6
		Information on the number of IPS complaints received is not available / recorded	1	1.4	1.4
		Total	69	100.0	100.0
Medium (11-100)	Valid	No IPS complaints were received over this period	52	92.9	92.9
		Information on the number of IPS complaints received is not available / recorded	4	7.1	7.1
		Total	56	100.0	100.0
High (101-500)	Valid	At least one complaint received	1	4.8	4.8
		No IPS complaints were received over this period	18	85.7	85.7
		Information on the number of IPS complaints received is not available / recorded	2	9.5	9.5
		Total	21	100.0	100.0
Very high (500+)	Valid	No IPS complaints were received over this period	6	60.0	60.0
		Information on the number of IPS complaints received is not available / recorded	4	40.0	40.0
		Total	10	100.0	100.0
Not answered	Valid	No IPS complaints were received over this period	1	100.0	100.0

Descriptive Statistics

q5c@. Number of FOI requests		N	Minimum	Maximum
None	q14\$. How many complaints about your agency's IPS did your agency receive in 2022-23?	1	1	1
	Valid N (listwise)	1		
High (101-500)	q14\$. How many complaints about your agency's IPS did your agency receive in 2022-23?	1	1	1
	Valid N (listwise)	1		

Descriptive Statistics

q5c@. Number of FOI requests		Sum	Mean
None	q14\$. How many complaints about your agency's IPS did your agency receive in 2022-23?	1	1.00
	Valid N (listwise)		
High (101-500)	q14\$. How many complaints about your agency's IPS did your agency receive in 2022-23?	1	1.00
	Valid N (listwise)		

q16. Which of the following measures does your agency use to collect feedback about your IPS practices?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Survey, feedback form or feedback widget hosted on your agency website	16	41.0	72.7
		Other	6	15.4	27.3
		Total	22	56.4	100.0
	Missing	System	17	43.6	
		Total	39	100.0	
Low (1-10)	Valid	Survey, feedback form or feedback widget hosted on your agency website	15	21.7	50.0
		Surveys sent to stakeholders/users of your agency information	1	1.4	3.3
		Other	14	20.3	46.7
	Missing	Total	30	43.5	100.0
		System	39	56.5	

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
Medium (11-100)	Total		69	100.0	
	Valid	Survey, feedback form or feedback widget hosted on your agency website	20	35.7	52.6
		Other	18	32.1	47.4
	Total		38	67.9	100.0
	Missing	System	18	32.1	
High (101-500)	Total		56	100.0	
	Valid	Survey, feedback form or feedback widget hosted on your agency website	8	38.1	57.1
		Other	6	28.6	42.9
	Total		14	66.7	100.0
	Missing	System	7	33.3	
Very high (500+)	Total		21	100.0	
	Valid	Survey, feedback form or feedback widget hosted on your agency website	5	50.0	71.4
		Other	2	20.0	28.6
	Total		7	70.0	100.0
	Missing	System	3	30.0	
Not answered	Total		10	100.0	
	Valid	Survey, feedback form or feedback widget hosted on your agency website	1	100.0	100.0

q17. Will you develop methods to measure feedback about your IPS practices in 2023-24?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes, this is under development	4	10.3	23.5
		Yes, this is planned	3	7.7	17.6
		No, not planned in 2023-24	10	25.6	58.8
		Total	17	43.6	100.0
	Missing	System	22	56.4	
Total			39	100.0	
Low (1-10)	Valid	Yes, this is under development	3	4.3	7.7
		Yes, this is planned	12	17.4	30.8
		No, not planned in 2023-24	24	34.8	61.5
		Total	39	56.5	100.0
	Missing	System	30	43.5	
Total			69	100.0	
Medium (11-100)	Valid	Yes, this is planned	3	5.4	16.7
		No, not planned in 2023-24	15	26.8	83.3
		Total	18	32.1	100.0
	Missing	System	38	67.9	
	Total		56	100.0	
High (101-500)	Valid	Yes, this is under development	1	4.8	14.3
		Yes, this is planned	2	9.5	28.6
		No, not planned in 2023-24	4	19.0	57.1
		Total	7	33.3	100.0
	Missing	System	14	66.7	
Total			21	100.0	
Very high (500+)	Valid	Yes, this is planned	1	10.0	33.3
		No, not planned in 2023-24	2	20.0	66.7
		Total	3	30.0	100.0
	Missing	System	7	70.0	
	Total		10	100.0	
Not answered	Missing	System	1	100.0	

q18. Have you been able to identify good practices being used by other agencies to support the goals of the IPS?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	5	12.8	12.8
		No	34	87.2	87.2
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	11	15.9	15.9
		No	58	84.1	84.1
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	17	30.4	30.4
		No	39	69.6	69.6
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	4	19.0	19.0
		No	17	81.0	81.0
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	2	20.0	20.0
		No	8	80.0	80.0
		Total	10	100.0	100.0
Not answered	Valid	No	1	100.0	100.0

iii. Information Contact Officer Network

q21. Does your agency have an Officer(s) who participate in ICON?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	20	51.3	51.3
		No	19	48.7	48.7
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	35	50.7	50.7
		No	34	49.3	49.3
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	38	67.9	67.9
		No	18	32.1	32.1
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	19	90.5	90.5
		No	2	9.5	9.5
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	9	90.0	90.0
		No	1	10.0	10.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q22. Which of the following best describes the area of your agency that the ICON officer is located?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	FOI	16	41.0	80.0
		Legal or Litigation	4	10.3	20.0
		Total	20	51.3	100.0
	Missing	System	19	48.7	
		Total	39	100.0	
Low (1-10)	Valid	FOI	6	8.7	17.1
		Privacy	1	1.4	2.9
		Legal or Litigation	10	14.5	28.6
		Other area within Information Management Branch (or equivalent)	1	1.4	2.9
		Other area within Corporate Branch / Division	12	17.4	34.3
		Other	5	7.2	14.3
		Total	35	50.7	100.0
	Missing	System	34	49.3	
		Total	69	100.0	
Medium (11-100)	Valid	FOI	20	35.7	52.6
		Legal or Litigation	14	25.0	36.8
		Other area within Corporate Branch / Division	1	1.8	2.6
		Other	3	5.4	7.9
		Total	38	67.9	100.0
	Missing	System	18	32.1	
		Total	56	100.0	
High (101-500)	Valid	FOI	10	47.6	52.6
		Privacy	2	9.5	10.5
		Legal or Litigation	2	9.5	10.5
		Other	5	23.8	26.3
		Total	19	90.5	100.0
	Missing	System	2	9.5	
Very high (500+)	Valid	FOI	7	70.0	77.8
		Legal or Litigation	2	20.0	22.2
		Total	9	90.0	100.0
	Missing	System	1	10.0	
		Total	10	100.0	
Not answered	Valid	Legal or Litigation	1	100.0	100.0

**q22@. Which of the following best describes the area of your agency that the
ICON officer is located?**

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	FOI, Privacy and Legal/Litigation	20	51.3	100.0
	Missing	System	19	48.7	
	Total		39	100.0	
Low (1-10)	Valid	FOI, Privacy and Legal/Litigation	17	24.6	48.6
		Other areas	18	26.1	51.4
		Total	35	50.7	100.0
	Missing	System	34	49.3	
	Total		69	100.0	
Medium (11-100)	Valid	FOI, Privacy and Legal/Litigation	34	60.7	89.5
		Other areas	4	7.1	10.5
		Total	38	67.9	100.0
	Missing	System	18	32.1	
	Total		56	100.0	
High (101-500)	Valid	FOI, Privacy and Legal/Litigation	14	66.7	73.7
		Other areas	5	23.8	26.3
		Total	19	90.5	100.0
	Missing	System	2	9.5	
	Total		21	100.0	
Very high (500+)	Valid	FOI, Privacy and Legal/Litigation	9	90.0	100.0
	Missing	System	1	10.0	
	Total		10	100.0	
Not answered	Valid	FOI, Privacy and Legal/Litigation	1	100.0	100.0

C. Agency IPS Plan

i. Agency IPS Plan Published

q23. Does your agency have a published Agency IPS Plan on its website?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	32	82.1	82.1
		No	7	17.9	17.9
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	62	89.9	89.9
		No	7	10.1	10.1
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	52	92.9	92.9
		No	4	7.1	7.1
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	19	90.5	90.5
		No	2	9.5	9.5
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q25. Does your Agency IPS Plan use the five standard recommended headings as specified above, and in the FOI Guidelines [13.31]?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes - All	18	46.2	47.4
		Yes - Some	8	20.5	21.1
		No - we do not use any of the five standard headings	12	30.8	31.6
		Total	38	97.4	100.0
	Missing	System	1	2.6	
	Total		39	100.0	
Low (1-10)	Valid	Yes - All	23	33.3	33.3
		Yes - Some	36	52.2	52.2
		No - we do not use any of the five standard headings	10	14.5	14.5
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes - All	21	37.5	37.5
		Yes - Some	24	42.9	42.9
		No - we do not use any of the five standard headings	11	19.6	19.6
		Total	56	100.0	100.0
High (101-500)	Valid	Yes - All	4	19.0	19.0
		Yes - Some	12	57.1	57.1
		No - we do not use any of the five standard headings	5	23.8	23.8
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes - All	5	50.0	50.0
		Yes - Some	5	50.0	50.0
		Total	10	100.0	100.0
Not answered	Valid	Yes - All	1	100.0	100.0

q28a. Does your Agency IPS Plan specify/address: the senior executive officer currently responsible for leading the agency's work on IPS compliance?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	20	51.3	52.6
		No	18	46.2	47.4
		Total	38	97.4	100.0
	Missing	System	1	2.6	
	Total		39	100.0	
Low (1-10)	Valid	Yes	53	76.8	76.8
		No	16	23.2	23.2
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	40	71.4	71.4
		No	16	28.6	28.6
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	13	61.9	61.9
		No	8	38.1	38.1
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	4	40.0	40.0
		No	6	60.0	60.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q28b. Does your Agency IPS Plan specify/address: the resources allocated to establishing and administering the agency's IPS entry?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	26	66.7	68.4
		No	12	30.8	31.6
		Total	38	97.4	100.0
	Missing	System	1	2.6	
	Total		39	100.0	
Low (1-10)	Valid	Yes	49	71.0	71.0
		No	20	29.0	29.0
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	36	64.3	64.3
		No	20	35.7	35.7
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	11	52.4	52.4
		No	10	47.6	47.6
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	8	80.0	80.0
		No	2	20.0	20.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q28c. Does your Agency IPS Plan specify/address: the process for identifying operational information required under s 8(2)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	16	41.0	42.1
		No	22	56.4	57.9
		Total	38	97.4	100.0
	Missing	System	1	2.6	
	Total		39	100.0	
Low (1-10)	Valid	Yes	48	69.6	69.6
		No	21	30.4	30.4
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	38	67.9	67.9
		No	18	32.1	32.1
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	14	66.7	66.7
		No	7	33.3	33.3
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	8	80.0	80.0
		No	2	20.0	20.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q28d. Does your Agency IPS Plan specify/address: the process for identifying additional ('other') information under s 8(4)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	16	41.0	42.1
		No	22	56.4	57.9
		Total	38	97.4	100.0
	Missing	System	1	2.6	
	Total		39	100.0	
Low (1-10)	Valid	Yes	46	66.7	66.7
		No	23	33.3	33.3
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	35	62.5	62.5
		No	21	37.5	37.5
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	14	66.7	66.7
		No	7	33.3	33.3
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	7	70.0	70.0
		No	3	30.0	30.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q28e. Does your Agency IPS Plan specify/address: the process for revising the IPS entry?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	17	43.6	44.7
		No	21	53.8	55.3
		Total	38	97.4	100.0
	Missing	System	1	2.6	
	Total		39	100.0	
Low (1-10)	Valid	Yes	46	66.7	66.7
		No	23	33.3	33.3
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	35	62.5	62.5
		No	21	37.5	37.5
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	16	76.2	76.2
		No	5	23.8	23.8
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	6	60.0	60.0
		No	4	40.0	40.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q28f. Does your Agency IPS Plan specify/address: the measures being taken to ensure that the agency's IPS entry is accurate, up-to-date and complete?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	18	46.2	47.4
		No	20	51.3	52.6
		Total	38	97.4	100.0
	Missing	System	1	2.6	
	Total		39	100.0	
Low (1-10)	Valid	Yes	45	65.2	65.2
		No	24	34.8	34.8
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	43	76.8	76.8
		No	13	23.2	23.2
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	17	81.0	81.0
		No	4	19.0	19.0
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	7	70.0	70.0
		No	3	30.0	30.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q28g. Does your Agency IPS Plan specify/address: the measures (if any) being taken to improve the agency's information asset management framework to support its IPS compliance?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	7	17.9	18.4
		No	19	48.7	50.0
		Not applicable	12	30.8	31.6
		Total	38	97.4	100.0
	Missing	System	1	2.6	
	Total		39	100.0	
Low (1-10)	Valid	Yes	11	15.9	15.9
		No	32	46.4	46.4
		Not applicable	26	37.7	37.7
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	15	26.8	26.8
		No	25	44.6	44.6
		Not applicable	16	28.6	28.6
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	6	28.6	28.6
		No	9	42.9	42.9
		Not applicable	6	28.6	28.6
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	3	30.0	30.0
		No	5	50.0	50.0
		Not applicable	2	20.0	20.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q28h. Does your Agency IPS Plan specify/address: whether the agency has developed an internal IPS information register (see [13.40] - [13.45])

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	5	12.8	13.2
		No	33	84.6	86.8
		Total	38	97.4	100.0
	Missing	System	1	2.6	
	Total		39	100.0	
Low (1-10)	Valid	Yes	15	21.7	21.7
		No	54	78.3	78.3
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	16	28.6	28.6
		No	40	71.4	71.4
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	7	33.3	33.3
		No	14	66.7	66.7
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	6	60.0	60.0
		No	4	40.0	40.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q28i. Does your Agency IPS Plan specify/address: details of access charges (if any) imposed for accessing information published under the IPS as well as how charges will be calculated (see [13.158 - 13.160])

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	29	74.4	76.3
		No	9	23.1	23.7
		Total	38	97.4	100.0
	Missing	System	1	2.6	
		Total	39	100.0	
Low (1-10)	Valid	Yes	39	56.5	56.5
		No	30	43.5	43.5
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	36	64.3	64.3
		No	20	35.7	35.7
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	13	61.9	61.9
		No	8	38.1	38.1
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	7	70.0	70.0
		No	3	30.0	30.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q29@. When was your Agency IPS Plan last updated?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Less than 1 year ago	22	56.4	59.5
		1-2 years ago	1	2.6	2.7
		More than 2 years ago	5	12.8	13.5
		We have not updated our Agency IPS Plan since it was first published	8	20.5	21.6
		Don't know	1	2.6	2.7
		Total	37	94.9	100.0
	Missing	System	2	5.1	
	Total		39	100.0	
Low (1-10)	Valid	Less than 1 year ago	22	31.9	31.9
		1-2 years ago	7	10.1	10.1
		More than 2 years ago	29	42.0	42.0
		We have not updated our Agency IPS Plan since it was first published	11	15.9	15.9
		Total	69	100.0	100.0
Medium (11-100)	Valid	Less than 1 year ago	18	32.1	32.1
		1-2 years ago	5	8.9	8.9
		More than 2 years ago	24	42.9	42.9
		We have not updated our Agency IPS Plan since it was first published	9	16.1	16.1
		Total	56	100.0	100.0
High (101-500)	Valid	Less than 1 year ago	8	38.1	38.1
		1-2 years ago	1	4.8	4.8
		More than 2 years ago	7	33.3	33.3
		We have not updated our Agency IPS Plan since it was first published	5	23.8	23.8
		Total	21	100.0	100.0
Very high (500+)	Valid	Less than 1 year ago	4	40.0	40.0
		More than 2 years ago	6	60.0	60.0
		Total	10	100.0	100.0
Not answered	Valid	Less than 1 year ago	1	100.0	100.0

q29.2@. Time since Agency IPS Plan first published if it was not updated since first publishing

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Within the last 12 months	4	10.3	50.0
		1-3 years ago	1	2.6	12.5
		5 or more years ago	3	7.7	37.5
		Total	8	20.5	100.0
	Missing	System	31	79.5	
	Total		39	100.0	
Low (1-10)	Valid	5 or more years ago	11	15.9	100.0
	Missing	System	58	84.1	
	Total		69	100.0	
Medium (11-100)	Valid	Within the last 12 months	1	1.8	11.1
		5 or more years ago	8	14.3	88.9
		Total	9	16.1	100.0
	Missing	System	47	83.9	
	Total		56	100.0	
High (101-500)	Valid	More than 3, but less than 5 years ago	1	4.8	20.0
		5 or more years ago	4	19.0	80.0
		Total	5	23.8	100.0
	Missing	System	16	76.2	
	Total		21	100.0	
Very high (500+)	Missing	System	10	100.0	
Not answered	Missing	System	1	100.0	

q30. Do you have a timetable for formally reviewing your Agency IPS Plan? The OAIC encourages agencies to undertake more regular reviews, preferably annually [13.163 Part 13 of the FOI Guidelines]

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	23	59.0	60.5
		No	15	38.5	39.5
		Total	38	97.4	100.0
	Missing	System	1	2.6	
		Total	39	100.0	
Low (1-10)	Valid	Yes	46	66.7	66.7
		No	23	33.3	33.3
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	32	57.1	57.1
		No	24	42.9	42.9
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	9	42.9	42.9
		No	12	57.1	57.1
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	7	70.0	70.0
		No	3	30.0	30.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q31@. If you have a timetable, how often is a formal review of the Agency IPS**Plan scheduled to be undertaken? - merged with past cycles**

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	At least every 12 months	7	17.9	30.4
		On a regular basis but less often than every 12 months	12	30.8	52.2
		Only where significant IPS changes occur	4	10.3	17.4
		Total	23	59.0	100.0
	Missing	System	16	41.0	
	Total		39	100.0	
Low (1-10)	Valid	At least every 12 months	12	17.4	26.1
		On a regular basis but less often than every 12 months	25	36.2	54.3
		Only where significant IPS changes occur	9	13.0	19.6
		Total	46	66.7	100.0
	Missing	System	23	33.3	
	Total		69	100.0	
Medium (11-100)	Valid	At least every 12 months	18	32.1	56.3
		On a regular basis but less often than every 12 months	7	12.5	21.9
		Only where significant IPS changes occur	6	10.7	18.8
		Don't know / can't say	1	1.8	3.1
		Total	32	57.1	100.0
	Missing	System	24	42.9	
	Total		56	100.0	
High (101-500)	Valid	At least every 12 months	4	19.0	44.4
		On a regular basis but less often than every 12 months	3	14.3	33.3
		Only where significant IPS changes occur	2	9.5	22.2
		Total	9	42.9	100.0
	Missing	System	12	57.1	
	Total		21	100.0	
Very high (500+)	Valid	At least every 12 months	3	30.0	42.9
		On a regular basis but less often than every 12 months	4	40.0	57.1
	Total		7	70.0	100.0

	Missing	System	3	30.0	
	Total		10	100.0	
Not answered	Valid	At least every 12 months	1	100.0	100.0

q32. Has your agency reviewed the most recent changes to Part 13 of the FOI Guidelines published in August 2023? Part 13 of the FOI Guidelines

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	13	33.3	34.2
		No, but was aware of these changes	5	12.8	13.2
		No, was not aware of these changes (before this survey)	20	51.3	52.6
		Total	38	97.4	100.0
	Missing	System	1	2.6	
	Total		39	100.0	
Low (1-10)	Valid	Yes	22	31.9	31.9
		No, but was aware of these changes	16	23.2	23.2
		No, was not aware of these changes (before this survey)	31	44.9	44.9
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	25	44.6	44.6
		No, but was aware of these changes	16	28.6	28.6
		No, was not aware of these changes (before this survey)	15	26.8	26.8
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	13	61.9	61.9
		No, but was aware of these changes	3	14.3	14.3
		No, was not aware of these changes (before this survey)	5	23.8	23.8
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	5	50.0	50.0
		No, but was aware of these changes	2	20.0	20.0
		No, was not aware of these changes (before this survey)	3	30.0	30.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

D. IPS Governance and Administration

i. Governance/structural arrangements have been made

q34. Does your agency have a senior executive officer with responsibility for leading the agency's work on IPS compliance?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	21	53.8	53.8
		No	18	46.2	46.2
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	54	78.3	78.3
		No	15	21.7	21.7
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	48	85.7	85.7
		No	8	14.3	14.3
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	20	95.2	95.2
		No	1	4.8	4.8
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	9	90.0	90.0
		No	1	10.0	10.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q37. Does your agency have a formal IPS governance structure? (e.g. Steering Committee, Working Group or other body with direct oversight of the IPS)

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	6	15.4	15.4
		No	33	84.6	84.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	12	17.4	17.4
		No	57	82.6	82.6
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	18	32.1	32.1
		No	38	67.9	67.9
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	3	14.3	14.3
		No	18	85.7	85.7
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	4	40.0	40.0
		No	6	60.0	60.0
		Total	10	100.0	100.0
Not answered	Valid	No	1	100.0	100.0

q38mr. What types of formal IPS governance structures does your agency have? (Multiple Response)

q5c@. Number of FOI requests			Frequency	% of respondents
None	Valid	Steering Committee	1	16.7%
		Working Group	1	16.7%
		Other	4	66.7%
		Number of Respondents	6	100.0%
Low (1-10)	Valid	Steering Committee		
		Working Group	3	25.0%
		Other	9	75.0%
		Number of Respondents	12	100.0%
Medium (11-100)	Valid	Steering Committee	2	11.1%
		Working Group	7	38.9%
		Other	10	55.6%
		Number of Respondents	18	100.0%
High (101-500)	Valid	Steering Committee	1	33.3%
		Working Group		
		Other	2	66.7%
		Number of Respondents	3	100.0%
Very high (500+)	Valid	Steering Committee	1	25.0%
		Working Group	2	50.0%
		Other	1	25.0%
		Number of Respondents	4	100.0%
Not answered	Valid	Steering Committee		
		Working Group		
		Other		
		Number of Respondents		

q40. Where does the work function for the IPS sit within your agency (i.e., who completes the bulk of the work)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Shared within the team responsible for FOI	10	25.6	26.3
		With your organisation's Information Champion	1	2.6	2.6
		Shared across different team units / individuals	18	46.2	47.4
		Other	9	23.1	23.7
		Total	38	97.4	100.0
	Missing	System	1	2.6	
	Total		39	100.0	
Low (1-10)	Valid	With a dedicated IPS officer	5	7.2	7.2
		Shared within the team responsible for FOI	32	46.4	46.4
		With your organisation's Information Champion	2	2.9	2.9
		Shared across different team units / individuals	22	31.9	31.9
		Other	8	11.6	11.6
		Total	69	100.0	100.0
Medium (11-100)	Valid	With a dedicated IPS officer	1	1.8	1.8
		Shared within the team responsible for FOI	40	71.4	71.4
		Shared across different team units / individuals	12	21.4	21.4
		Other	3	5.4	5.4
		Total	56	100.0	100.0
High (101-500)	Valid	With a dedicated IPS officer	1	4.8	4.8
		Shared within the team responsible for FOI	8	38.1	38.1
		Shared across different team units / individuals	10	47.6	47.6
		Other	2	9.5	9.5
		Total	21	100.0	100.0
Very high (500+)	Valid	Shared within the team responsible for FOI	7	70.0	70.0
		Shared across different team units / individuals	2	20.0	20.0
		Other	1	10.0	10.0
		Total	10	100.0	100.0

q5c@. Number of FOI requests	Frequency	Percent	Valid Percent
Not answered Valid Shared within the team responsible for FOI	1	100.0	100.0

q41mr. Please select the appropriate band(s)/level(s) or equivalent level/best match to the officer(s) who complete work on the IPS. (Multiple Response)

q5c@. Number of FOI requests	Frequency	% of respondents
None Valid APS Level 1-4	4	10.5%
	23	60.5%
	29	76.3%
	18	47.4%
	19	50.0%
	2	5.3%
	38	100.0%
Low (1-10) Valid APS Level 1-4	4	5.8%
	30	43.5%
	35	50.7%
	38	55.1%
	17	24.6%
	6	8.7%
	69	100.0%
Medium (11-100) Valid APS Level 1-4	6	10.7%
	34	60.7%
	41	73.2%
	31	55.4%
	17	30.4%
	2	3.6%
	56	100.0%
High (101-500) Valid APS Level 1-4	2	9.5%
	14	66.7%
	13	61.9%
	14	66.7%
	8	38.1%
	21	100.0%
Very high (500+) Valid APS Level 1-4	2	20.0%
	8	80.0%
	8	80.0%
	7	70.0%
	5	50.0%

q5c@. Number of FOI requests			Frequency	% of respondents
Not answered	Number of Respondents		10	100.0%
	Valid	APS Level 1-4		
		APS Level 5-6		
		Executive Level 1	1	100.0%
		Executive Level 2		
		SES Band 1	1	100.0%
		SES Band 2 or above		
		Number of Respondents		1

Descriptive Statistics

q5c@. Number of FOI requests		N	Range	Minimum
None	q43\$. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023? This is the number of staff (i.e., headcount) whose duties include IPS functions as part of their normal functions.	38	14	0
	Valid N (listwise)	38		
Low (1-10)	q43\$. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023? This is the number of staff (i.e., headcount) whose duties include IPS functions as part of their normal functions.	69	38	0
	Valid N (listwise)	69		
Medium (11-100)	q43\$. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023? This is the number of staff (i.e., headcount) whose duties include IPS functions as part of their normal functions.	55	64	0
	Valid N (listwise)	55		
High (101-500)	q43\$. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023? This is the number of staff (i.e., headcount) whose duties include IPS functions as part of their normal functions.	21	78	0
	Valid N (listwise)	21		

q5c@. Number of FOI requests		N	Range	Minimum
Very high (500+)	q43\$. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023? This is the number of staff (i.e., headcount) whose duties include IPS functions as part of their normal functions. Valid N (listwise)	10	72	0
Not answered	q43\$. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023? This is the number of staff (i.e., headcount) whose duties include IPS functions as part of their normal functions. Valid N (listwise)	1	0	3

Descriptive Statistics

q5c@. Number of FOI requests		Maximum	Sum	Mean
None	q43\$. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023? This is the number of staff (i.e., headcount) whose duties include IPS functions as part of their normal functions. Valid N (listwise)	14	112	2.95
Low (1-10)	q43\$. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023? This is the number of staff (i.e., headcount) whose duties include IPS functions as part of their normal functions. Valid N (listwise)	38	229	3.32
Medium (11-100)	q43\$. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023? This is the number of staff (i.e., headcount) whose duties include IPS functions as part of their normal functions. Valid N (listwise)	64	331	6.02

q5c@. Number of FOI requests		Maximum	Sum	Mean
High (101-500)	q43\$. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023? This is the number of staff (i.e., headcount) whose duties include IPS functions as part of their normal functions. Valid N (listwise)	78	170	8.10
Very high (500+)	q43\$. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023? This is the number of staff (i.e., headcount) whose duties include IPS functions as part of their normal functions. Valid N (listwise)	72	182	18.20
Not answered	q43\$. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023? This is the number of staff (i.e., headcount) whose duties include IPS functions as part of their normal functions. Valid N (listwise)	3	3	3.00

Descriptive Statistics

q5c@. Number of FOI requests		Std. Deviation	Variance
None	q43\$. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023? This is the number of staff (i.e., headcount) whose duties include IPS functions as part of their normal functions. Valid N (listwise)	2.770	7.673
Low (1-10)	q43\$. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023? This is the number of staff (i.e., headcount) whose duties include IPS functions as part of their normal functions. Valid N (listwise)	5.051	25.514
Medium (11-100)	q43\$. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023? This is the number of staff (i.e., headcount) whose duties include IPS functions as part of their normal functions. Valid N (listwise)	10.334	106.796

q5c@. Number of FOI requests		Std. Deviation	Variance
High (101-500)	q43\$. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023? This is the number of staff (i.e., headcount) whose duties include IPS functions as part of their normal functions. Valid N (listwise)	16.637	276.790
Very high (500+)	q43\$. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023? This is the number of staff (i.e., headcount) whose duties include IPS functions as part of their normal functions. Valid N (listwise)	20.927	437.956
Not answered	q43\$. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023? This is the number of staff (i.e., headcount) whose duties include IPS functions as part of their normal functions. Valid N (listwise)	.	.

iv. IPS policies and procedures have been established

q42a. Are policies and/or procedures in place to: identify and prepare documents for IPS publication?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	13	33.3	34.2
		No	25	64.1	65.8
		Total	38	97.4	100.0
	Missing	System	1	2.6	
		Total	39	100.0	
Low (1-10)	Valid	Yes	33	47.8	47.8
		No	36	52.2	52.2
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	37	66.1	66.1
		No	19	33.9	33.9
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	15	71.4	71.4
		No	6	28.6	28.6
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	8	80.0	80.0
		No	2	20.0	20.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q42b. Are policies and/or procedures in place to: publish IPS documents?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	13	33.3	34.2
		No	25	64.1	65.8
		Total	38	97.4	100.0
	Missing	System	1	2.6	
	Total		39	100.0	
Low (1-10)	Valid	Yes	36	52.2	52.2
		No	33	47.8	47.8
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	41	73.2	73.2
		No	15	26.8	26.8
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	15	71.4	71.4
		No	6	28.6	28.6
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	8	80.0	80.0
		No	2	20.0	20.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q44. Has responsibility for the management or coordination of staff training and awareness of IPS obligations been assigned to a team/area within your agency?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	22	56.4	56.4
		No	17	43.6	43.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	35	50.7	50.7
		No	34	49.3	49.3
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	33	58.9	58.9
		No	23	41.1	41.1
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	11	52.4	52.4
		No	10	47.6	47.6
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	6	60.0	60.0
		No	4	40.0	40.0
		Total	10	100.0	100.0
Not answered	Valid	No	1	100.0	100.0

q46. Does your induction training for new staff include information on the IPS?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	2	5.1	5.1
		No	37	94.9	94.9
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	11	15.9	15.9
		No	58	84.1	84.1
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	15	26.8	26.8
		No	41	73.2	73.2
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	3	14.3	14.3
		No	18	85.7	85.7
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	1	10.0	10.0
		No	9	90.0	90.0
		Total	10	100.0	100.0
Not answered	Valid	No	1	100.0	100.0

q47. Does your agency provide staff with other specific training on IPS obligations?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	1	2.6	2.6
		No	38	97.4	97.4
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	11	15.9	15.9
		No	58	84.1	84.1
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	14	25.0	25.0
		No	42	75.0	75.0
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	5	23.8	23.8
		No	16	76.2	76.2
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	2	20.0	20.0
		No	8	80.0	80.0
		Total	10	100.0	100.0
Not answered	Valid	No	1	100.0	100.0

q48mr. How is this specific training on IPS obligations provided? (Multiple Response)

q5c@. Number of FOI requests			Frequency	% of respondents
None	Valid	In-person or online course conducted live by a trainer		
		Self-paced online / eLearning module		
		On the job	1	100.0%
		Other		
		Number of Respondents	1	100.0%
Low (1-10)	Valid	In-person or online course conducted live by a trainer	2	18.2%
		Self-paced online / eLearning module	4	36.4%
		On the job	6	54.5%
		Other	3	27.3%
		Number of Respondents	11	100.0%
Medium (11-100)	Valid	In-person or online course conducted live by a trainer	4	28.6%
		Self-paced online / eLearning module	4	28.6%
		On the job	9	64.3%
		Other	3	21.4%
		Number of Respondents	14	100.0%
High (101-500)	Valid	In-person or online course conducted live by a trainer		
		Self-paced online / eLearning module	2	40.0%
		On the job	3	60.0%
		Other	2	40.0%
		Number of Respondents	5	100.0%
Very high (500+)	Valid	In-person or online course conducted live by a trainer		
		Self-paced online / eLearning module		
		On the job	2	100.0%
		Other	1	50.0%
		Number of Respondents	2	100.0%
Not answered	Valid	In-person or online course conducted live by a trainer		
		Self-paced online / eLearning module		
		On the job		
		Other		
		Number of Respondents		

q49@. What is the main way that staff are trained in the agency's IPS obligations?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	On the job	1	2.6	100.0
	Missing	System	38	97.4	
	Total		39	100.0	
Low (1-10)	Valid	Self-paced online / eLearning module	3	4.3	27.3
		On the job	5	7.2	45.5
		Other	3	4.3	27.3
		Total	11	15.9	100.0
	Missing	System	58	84.1	
	Total		69	100.0	
Medium (11-100)	Valid	In-person or online course conducted live by a trainer	1	1.8	7.1
		Self-paced online / eLearning module	4	7.1	28.6
		On the job	7	12.5	50.0
		Other	2	3.6	14.3
		Total	14	25.0	100.0
	Missing	System	42	75.0	
	Total		56	100.0	
High (101-500)	Valid	Self-paced online / eLearning module	2	9.5	40.0
		On the job	2	9.5	40.0
		Other	1	4.8	20.0
		Total	5	23.8	100.0
	Missing	System	16	76.2	
	Total		21	100.0	
Very high (500+)	Valid	On the job	2	20.0	100.0
	Missing	System	8	80.0	
	Total		10	100.0	
Not answered	Missing	System	1	100.0	

E. IPS Entry

i. Information required to be published

q51a. Does your agency publish on its website details of: Its organisational structure?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	33	84.6	84.6
		No	6	15.4	15.4
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	68	98.6	98.6
		No	1	1.4	1.4
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	56	100.0	100.0
High (101-500)	Valid	Yes	21	100.0	100.0
Very high (500+)	Valid	Yes	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q51b. Does your agency publish on its website details of: The agency's functions and decision making powers?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	36	92.3	92.3
		No	3	7.7	7.7
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	67	97.1	97.1
		No	2	2.9	2.9
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	56	100.0	100.0
High (101-500)	Valid	Yes	21	100.0	100.0
Very high (500+)	Valid	Yes	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q51c. Does your agency publish on its website details of: Appointments of agency officers made under Acts (other than APS employees within the meaning of the Public Service Act 1999)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	34	87.2	87.2
		No	5	12.8	12.8
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	65	94.2	94.2
		No	4	5.8	5.8
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	48	85.7	85.7
		No	8	14.3	14.3
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	20	95.2	95.2
		No	1	4.8	4.8
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q51d. Does your agency publish on its website details of: Annual reports prepared by the agency for Parliament?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	37	94.9	94.9
		No	2	5.1	5.1
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	69	100.0	100.0
Medium (11-100)	Valid	Yes	56	100.0	100.0
High (101-500)	Valid	Yes	21	100.0	100.0
Very high (500+)	Valid	Yes	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q51e. Does your agency publish on its website details of: Consultation arrangements for members of the public to comment on specific policy proposals for which the agency is responsible?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	30	76.9	76.9
		No	9	23.1	23.1
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	45	65.2	65.2
		No	24	34.8	34.8
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	43	76.8	76.8
		No	13	23.2	23.2
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	19	90.5	90.5
		No	2	9.5	9.5
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	9	90.0	90.0
		No	1	10.0	10.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q51f. Does your agency publish on its website details of: Information in documents to which the agency routinely gives access in response to requests under Part III of the FOI Act - s 8(2)(g)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	25	64.1	64.1
		No	13	33.3	33.3
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	52	75.4	75.4
		No	17	24.6	24.6
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	42	75.0	75.0
		No	14	25.0	25.0
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	16	76.2	76.2
		No	5	23.8	23.8
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	8	80.0	80.0
		No	2	20.0	20.0
		Total	10	100.0	100.0
Not answered	Valid	No	1	100.0	100.0

q51g. Does your agency publish on its website details of: Information released in response to FOI access requests via an Agency Disclosure Log - s 11c

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	32	82.1	82.1
		No	6	15.4	15.4
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	66	95.7	95.7
		No	3	4.3	4.3
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	56	100.0	100.0
High (101-500)	Valid	Yes	21	100.0	100.0
Very high (500+)	Valid	Yes	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q51h. Does your agency publish on its website details of: Information held by the agency that it routinely provides to the Parliament in response to requests and orders from the Parliament?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	28	71.8	71.8
		No	10	25.6	25.6
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	60	87.0	87.0
		No	9	13.0	13.0
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	45	80.4	80.4
		No	11	19.6	19.6
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	18	85.7	85.7
		No	3	14.3	14.3
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	10	100.0	100.0
Not answered	Valid	No	1	100.0	100.0

q51i. Does your agency publish on its website details of: Contact details for FOI information or documents?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	34	87.2	87.2
		No	5	12.8	12.8
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	68	98.6	98.6
		No	1	1.4	1.4
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	56	100.0	100.0
High (101-500)	Valid	Yes	21	100.0	100.0
Very high (500+)	Valid	Yes	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q51j. Does your agency publish on its website details of: Operational information - rules, policies, principles and procedures that agencies apply in making decisions or recommendations that affect members of the public?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	28	71.8	71.8
		No	10	25.6	25.6
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	59	85.5	85.5
		No	10	14.5	14.5
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	53	94.6	94.6
		No	3	5.4	5.4
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	20	95.2	95.2
		No	1	4.8	4.8
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

ii. Other information to be published under the IPS

q52. Does your agency have a mechanism (e.g., process, procedure and/or policy) for identifying 'other' information that can be published under the IPS?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	8	20.5	20.5
		No	31	79.5	79.5
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	32	46.4	46.4
		No	37	53.6	53.6
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	25	44.6	44.6
		No	31	55.4	55.4
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	12	57.1	57.1
		No	9	42.9	42.9
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	6	60.0	60.0
		No	4	40.0	40.0
		Total	10	100.0	100.0
Not answered	Valid	No	1	100.0	100.0

q54. What does your agency believe would be the impact (if any) from increasing proactive publication under the IPS on the number of FOI requests your agency receives?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Small increase in requests	4	10.3	10.3
		No change	34	87.2	87.2
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Small increase in requests	11	15.9	15.9
		No change	58	84.1	84.1
		Total	69	100.0	100.0
Medium (11-100)	Valid	Small increase in requests	10	17.9	17.9
		No change	39	69.6	69.6
		Small decline in requests	7	12.5	12.5
		Total	56	100.0	100.0
High (101-500)	Valid	Large increase in requests	2	9.5	9.5
		Small increase in requests	2	9.5	9.5
		No change	14	66.7	66.7
		Small decline in requests	3	14.3	14.3
		Total	21	100.0	100.0
Very high (500+)	Valid	Large increase in requests	2	20.0	20.0
		Small increase in requests	1	10.0	10.0
		No change	7	70.0	70.0
		Total	10	100.0	100.0
Not answered	Valid	No change	1	100.0	100.0

q55. Does your agency have a clear approach to releasing statistics that are routinely requested (for example, an agency's service delivery performance)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	18	46.2	46.2
		Under development	3	7.7	7.7
		No	4	10.3	10.3
		Not applicable - why is this not applicable?	13	33.3	33.3
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	30	43.5	43.5
		Under development	2	2.9	2.9
		No	11	15.9	15.9
		Not applicable - why is this not applicable?	26	37.7	37.7
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	37	66.1	66.1
		Under development	2	3.6	3.6
		No	4	7.1	7.1
		Not applicable - why is this not applicable?	13	23.2	23.2
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	9	42.9	42.9
		Under development	3	14.3	14.3
		No	1	4.8	4.8
		Not applicable - why is this not applicable?	8	38.1	38.1
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	8	80.0	80.0
		No	2	20.0	20.0
		Total	10	100.0	100.0
Not answered	Valid	Not applicable - why is this not applicable?	1	100.0	100.0

q57. Does your agency provide guidance and information to its staff about how to identify what 'other' information can be published under the IPS as outlined in s 8(4) of the FOI Act and Part 13 of the Guidelines?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	17	43.6	43.6
		No	21	53.8	53.8
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	18	26.1	26.1
		No	51	73.9	73.9
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	23	41.1	41.1
		No	33	58.9	58.9
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	5	23.8	23.8
		No	16	76.2	76.2
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	6	60.0	60.0
		No	4	40.0	40.0
		Total	10	100.0	100.0

iii. Exceptions – personal and business information

q59. In 2022-23, has your agency made a decision not to publish information under the IPS due to the personal or business information exception under s 8(2)(g)(i) or (ii)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	12	30.8	30.8
		No	16	41.0	41.0
		Not applicable	10	25.6	25.6
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	14	20.3	20.3
		No	43	62.3	62.3
		Not applicable	12	17.4	17.4
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	21	37.5	37.5
		No	23	41.1	41.1
		Not applicable	12	21.4	21.4
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	10	47.6	47.6
		No	8	38.1	38.1
		Not applicable	3	14.3	14.3
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	9	90.0	90.0
		Not applicable	1	10.0	10.0
		Total	10	100.0	100.0
Not answered	Valid	No	1	100.0	100.0

q60. Does your agency maintain an IPS information register(s)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	No	12	30.8	100.0
	Missing	System	27	69.2	
	Total		39	100.0	
Low (1-10)	Valid	Yes	2	2.9	14.3
		No	12	17.4	85.7
		Total	14	20.3	100.0
	Missing	System	55	79.7	
	Total		69	100.0	
Medium (11-100)	Valid	Yes	6	10.7	28.6
		No	15	26.8	71.4
		Total	21	37.5	100.0
	Missing	System	35	62.5	
	Total		56	100.0	
High (101-500)	Valid	Yes	1	4.8	10.0
		No	9	42.9	90.0
		Total	10	47.6	100.0
	Missing	System	11	52.4	
	Total		21	100.0	
Very high (500+)	Valid	Yes	4	40.0	44.4
		No	5	50.0	55.6
		Total	9	90.0	100.0
	Missing	System	1	10.0	
	Total		10	100.0	
Not answered	Missing	System	1	100.0	

q61. Does your agency record decisions not to publish information recorded in your agency's IPS information register?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Missing	System	39	100.0	
Low (1-10)	Valid	Yes	1	1.4	50.0
		No	1	1.4	50.0
		Total	2	2.9	100.0
	Missing	System	67	97.1	
	Total		69	100.0	
Medium (11-100)	Valid	Yes	2	3.6	33.3
		No	4	7.1	66.7
		Total	6	10.7	100.0
	Missing	System	50	89.3	
	Total		56	100.0	
High (101-500)	Valid	Yes	1	4.8	100.0
	Missing	System	20	95.2	
	Total		21	100.0	
Very high (500+)	Valid	Yes	2	20.0	50.0
		No	2	20.0	50.0
		Total	4	40.0	100.0
	Missing	System	6	60.0	
	Total		10	100.0	
Not answered	Missing	System	1	100.0	

iv. Fees and charges

q62. Does your agency have a policy that specifies or covers its approach to charging for access to information under the IPS?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	27	69.2	69.2
		No	11	28.2	28.2
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	36	52.2	52.2
		No	33	47.8	47.8
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	30	53.6	53.6
		No	26	46.4	46.4
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	12	57.1	57.1
		No	9	42.9	42.9
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	5	50.0	50.0
		No	5	50.0	50.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q63. Does your agency charge for information required (s 8(2)) or permitted (s 8(4)) to be published under the IPS?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes - Required only	2	5.1	5.3
		Yes - Permitted only	3	7.7	7.9
		Yes - Both	3	7.7	7.9
		No	30	76.9	78.9
		Total	38	97.4	100.0
	Missing	System	1	2.6	
	Total		39	100.0	
Low (1-10)	Valid	Yes - Required only	3	4.3	4.3
		Yes - Permitted only	1	1.4	1.4
		Yes - Both	6	8.7	8.7
		No	59	85.5	85.5
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes - Required only	2	3.6	3.6
		Yes - Permitted only	5	8.9	8.9
		Yes - Both	6	10.7	10.7
		No	43	76.8	76.8
		Total	56	100.0	100.0
High (101-500)	Valid	Yes - Permitted only	2	9.5	9.5
		No	19	90.5	90.5
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes - Permitted only	1	10.0	10.0
		No	9	90.0	90.0
		Total	10	100.0	100.0
Not answered	Valid	Yes - Permitted only	1	100.0	100.0

q63@. Does your agency charge for information required (s 8(2)) or permitted (s 8(4)) to be published under the IPS?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	8	20.5	20.5
		No	30	76.9	76.9
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	10	14.5	14.5
		No	59	85.5	85.5
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	13	23.2	23.2
		No	43	76.8	76.8
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	2	9.5	9.5
		No	19	90.5	90.5
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	1	10.0	10.0
		No	9	90.0	90.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q64. Does your agency use the FOI Charges Regulations for calculating and imposing a charge for access under the IPS?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	6	15.4	75.0
		No	2	5.1	25.0
		Total	8	20.5	100.0
	Missing	System	31	79.5	
	Total		39	100.0	
Low (1-10)	Valid	Yes	7	10.1	70.0
		No	3	4.3	30.0
		Total	10	14.5	100.0
	Missing	System	59	85.5	
	Total		69	100.0	
Medium (11-100)	Valid	Yes	13	23.2	100.0
	Missing	System	43	76.8	
	Total		56	100.0	
High (101-500)	Valid	Yes	2	9.5	100.0
	Missing	System	19	90.5	
	Total		21	100.0	
Very high (500+)	Valid	Yes	1	10.0	100.0
	Missing	System	9	90.0	
	Total		10	100.0	
Not answered	Valid	Yes	1	100.0	100.0

q65. Is the charge for providing access to information (e.g., requests for data and/ or statistics) that cannot be downloaded from a website?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	6	15.4	75.0
		No	2	5.1	25.0
		Total	8	20.5	100.0
	Missing	System	31	79.5	
	Total		39	100.0	
Low (1-10)	Valid	Yes	7	10.1	70.0
		No	3	4.3	30.0
		Total	10	14.5	100.0
	Missing	System	59	85.5	
	Total		69	100.0	
Medium (11-100)	Valid	Yes	11	19.6	84.6
		No	2	3.6	15.4
		Total	13	23.2	100.0
	Missing	System	43	76.8	
	Total		56	100.0	
High (101-500)	Valid	Yes	2	9.5	100.0
	Missing	System	19	90.5	
	Total		21	100.0	
Very high (500+)	Valid	Yes	1	10.0	100.0
	Missing	System	9	90.0	
	Total		10	100.0	
Not answered	Valid	Yes	1	100.0	100.0

q66. Is the charge for reimbursing the agency for specific reproduction (or other incidental) costs associated with giving access?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	8	20.5	100.0
	Missing	System	31	79.5	
	Total		39	100.0	
Low (1-10)	Valid	Yes	9	13.0	90.0
		No	1	1.4	10.0
		Total	10	14.5	100.0
	Missing	System	59	85.5	
	Total		69	100.0	
Medium (11-100)	Valid	Yes	12	21.4	92.3
		No	1	1.8	7.7
		Total	13	23.2	100.0
	Missing	System	43	76.8	
	Total		56	100.0	
High (101-500)	Valid	Yes	2	9.5	100.0
	Missing	System	19	90.5	
	Total		21	100.0	
Very high (500+)	Valid	No	1	10.0	100.0
	Missing	System	9	90.0	
	Total		10	100.0	
Not answered	Valid	Yes	1	100.0	100.0

q67. Are details of these charges published on your agency's website?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	6	15.4	75.0
		No	2	5.1	25.0
		Total	8	20.5	100.0
	Missing	System	31	79.5	
		Total	39	100.0	
Low (1-10)	Valid	Yes	9	13.0	90.0
		No	1	1.4	10.0
		Total	10	14.5	100.0
	Missing	System	59	85.5	
		Total	69	100.0	
Medium (11-100)	Valid	Yes	10	17.9	76.9
		No	3	5.4	23.1
		Total	13	23.2	100.0
	Missing	System	43	76.8	
		Total	56	100.0	
High (101-500)	Valid	Yes	2	9.5	100.0
	Missing	System	19	90.5	
	Total		21	100.0	
Very high (500+)	Valid	Yes	1	10.0	100.0
	Missing	System	9	90.0	
	Total		10	100.0	
Not answered	Valid	Yes	1	100.0	100.0

F. Structure of the IPS

i. Use of recommended standardised headings and structure

q69a. Does your agency publish IPS information under the following standard headings: Agency Plan - s 8(2)(a)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	30	76.9	76.9
		No	8	20.5	20.5
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	48	69.6	69.6
		No	21	30.4	30.4
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	44	78.6	78.6
		No	12	21.4	21.4
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	13	61.9	61.9
		No	8	38.1	38.1
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q69b. Does your agency publish IPS information under the following standard headings: Who we are - s 8(2)(b) and 8(2)(d)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	28	71.8	71.8
		No	10	25.6	25.6
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	52	75.4	75.4
		No	17	24.6	24.6
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	43	76.8	76.8
		No	13	23.2	23.2
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	18	85.7	85.7
		No	3	14.3	14.3
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q69c. Does your agency publish IPS information under the following standard headings: What we do - s 8(2)(i) and 8(2)(j)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	28	71.8	71.8
		No	10	25.6	25.6
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	51	73.9	73.9
		No	18	26.1	26.1
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	45	80.4	80.4
		No	11	19.6	19.6
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	20	95.2	95.2
		No	1	4.8	4.8
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	9	90.0	90.0
		No	1	10.0	10.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q69d. Does your agency publish IPS information under the following standard headings: Our reports and responses to Parliament - s 8(2)(e) and 8(2)(h)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	27	69.2	69.2
		No	11	28.2	28.2
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	45	65.2	65.2
		No	24	34.8	34.8
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	38	67.9	67.9
		No	18	32.1	32.1
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	16	76.2	76.2
		No	5	23.8	23.8
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q69e. Does your agency publish IPS information under the following standard headings: Routinely requested information and disclosure log - s 8(2)(g)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	26	66.7	66.7
		No	12	30.8	30.8
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	53	76.8	76.8
		No	16	23.2	23.2
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	43	76.8	76.8
		No	13	23.2	23.2
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	16	76.2	76.2
		No	5	23.8	23.8
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q69f. Does your agency publish IPS information under the following standard headings: Consultation arrangements - s 8(2)(f)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	24	61.5	61.5
		No	14	35.9	35.9
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	38	55.1	55.1
		No	31	44.9	44.9
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	34	60.7	60.7
		No	22	39.3	39.3
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	14	66.7	66.7
		No	7	33.3	33.3
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q69g. Does your agency publish IPS information under the following standard headings: Our Priorities - s 8(4)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
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None	Valid	Yes	11	28.2	28.2
		No	27	69.2	69.2
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	23	33.3	33.3
		No	46	66.7	66.7
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	27	48.2	48.2
		No	29	51.8	51.8
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	8	38.1	38.1
		No	13	61.9	61.9
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	4	40.0	40.0
		No	6	60.0	60.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q69h. Does your agency publish IPS information under the following standard headings: Our finances - s 8(4)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	6	15.4	15.4
		No	32	82.1	82.1
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	23	33.3	33.3
		No	46	66.7	66.7
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	23	41.1	41.1
		No	33	58.9	58.9
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	8	38.1	38.1
		No	13	61.9	61.9
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	5	50.0	50.0
		No	5	50.0	50.0
		Total	10	100.0	100.0
Not answered	Valid	No	1	100.0	100.0

q69i. Does your agency publish IPS information under the following standard headings: Our lists - s 8(4)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	5	12.8	12.8
		No	33	84.6	84.6
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	19	27.5	27.5
		No	50	72.5	72.5
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	16	28.6	28.6
		No	40	71.4	71.4
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	5	23.8	23.8
		No	16	76.2	76.2
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	4	40.0	40.0
		No	6	60.0	60.0
		Total	10	100.0	100.0
Not answered	Valid	No	1	100.0	100.0

q69j. Does your agency publish IPS information under the following standard headings: Contact us - s 8(2)(i)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	34	87.2	87.2
		No	4	10.3	10.3
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	59	85.5	85.5
		No	10	14.5	14.5
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	50	89.3	89.3
		No	6	10.7	10.7
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	18	85.7	85.7
		No	3	14.3	14.3
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	9	90.0	90.0
		No	1	10.0	10.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q69k. Does your agency publish IPS information under the following standard headings: Other?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	9	23.1	23.1
		No	30	76.9	76.9
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	24	34.8	34.8
		No	45	65.2	65.2
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	25	44.6	44.6
		No	31	55.4	55.4
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	15	71.4	71.4
		No	6	28.6	28.6
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	6	60.0	60.0
		No	4	40.0	40.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

ii. Documents are easily discoverable and understandable

q71a. Does your agency website have: A search function that can access information published within an agency's IPS entry?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	15	38.5	38.5
		No	23	59.0	59.0
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	53	76.8	76.8
		No	16	23.2	23.2
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	47	83.9	83.9
		No	9	16.1	16.1
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	18	85.7	85.7
		No	3	14.3	14.3
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	9	90.0	90.0
		No	1	10.0	10.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q71b. Does your agency website have: A mechanism in place to gather feedback from the community regarding whether IPS entries are easily discoverable and understandable?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	10	25.6	25.6
		No	28	71.8	71.8
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	36	52.2	52.2
		No	33	47.8	47.8
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	40	71.4	71.4
		No	16	28.6	28.6
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	15	71.4	71.4
		No	6	28.6	28.6
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	5	50.0	50.0
		No	5	50.0	50.0
		Total	10	100.0	100.0
Not answered	Valid	No	1	100.0	100.0

q71c. Does your agency website have: An alert service that can notify subscribers of new publications under the IPS or other developments in relation to the IPS?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	5	12.8	12.8
		No	33	84.6	84.6
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	11	15.9	15.9
		No	58	84.1	84.1
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	7	12.5	12.5
		No	49	87.5	87.5
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	2	9.5	9.5
		No	19	90.5	90.5
		Total	21	100.0	100.0
Very high (500+)	Valid	No	10	100.0	100.0
Not answered	Valid	No	1	100.0	100.0

q71d. Does your agency website have: The OAIC IPS Icon visible on the homepage of your agency's website?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	6	15.4	15.4
		No	32	82.1	82.1
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	9	13.0	13.0
		No	60	87.0	87.0
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	4	7.1	7.1
		No	52	92.9	92.9
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	6	28.6	28.6
		No	15	71.4	71.4
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	2	20.0	20.0
		No	8	80.0	80.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q72. Where does this icon link to when clicked?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Agency IPS or FOI information page	4	10.3	66.7
		The icon is not linked to another web page	2	5.1	33.3
		Total	6	15.4	100.0
	Missing	System	33	84.6	
		Total	39	100.0	
Low (1-10)	Valid	Agency IPS or FOI information page	8	11.6	88.9
		The icon is not linked to another web page	1	1.4	11.1
		Total	9	13.0	100.0
	Missing	System	60	87.0	
		Total	69	100.0	
Medium (11-100)	Valid	Agency IPS or FOI information page	4	7.1	100.0
	Missing	System	52	92.9	
	Total		56	100.0	
High (101-500)	Valid	Agency IPS or FOI information page	4	19.0	66.7
		The icon is not linked to another web page	2	9.5	33.3
		Total	6	28.6	100.0
	Missing	System	15	71.4	
		Total	21	100.0	
Very high (500+)	Valid	Agency IPS or FOI information page	1	10.0	50.0
		The icon is not linked to another web page	1	10.0	50.0
		Total	2	20.0	100.0
	Missing	System	8	80.0	
		Total	10	100.0	
Not answered	Valid	Agency IPS or FOI information page	1	100.0	100.0

iii. Documents are easily accessible and machine readable

q73. Are some, most or all of the documents published by your agency under the IPS in a format (or multiple formats) that conform with WCAG 2.0 requirements?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	All documents	6	15.4	15.8
		Most documents	21	53.8	55.3
		Some documents	7	17.9	18.4
		No documents	4	10.3	10.5
		Total	38	97.4	100.0
	Missing	System	1	2.6	
	Total		39	100.0	
Low (1-10)	Valid	All documents	15	21.7	21.7
		Most documents	40	58.0	58.0
		Some documents	13	18.8	18.8
		No documents	1	1.4	1.4
		Total	69	100.0	100.0
Medium (11-100)	Valid	All documents	15	26.8	26.8
		Most documents	35	62.5	62.5
		Some documents	4	7.1	7.1
		No documents	2	3.6	3.6
		Total	56	100.0	100.0
High (101-500)	Valid	All documents	2	9.5	9.5
		Most documents	14	66.7	66.7
		Some documents	4	19.0	19.0
		No documents	1	4.8	4.8
		Total	21	100.0	100.0
Very high (500+)	Valid	All documents	3	30.0	30.0
		Most documents	7	70.0	70.0
		Total	10	100.0	100.0
Not answered	Valid	Most documents	1	100.0	100.0

iv. Open access to information

q75. Does your agency have a strategy for increasing open access to public sector information held by your agency, in addition to the information required to be published in the IPS and Disclosure Log?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	5	12.8	13.2
		Under development	4	10.3	10.5
		No	29	74.4	76.3
		Total	38	97.4	100.0
	Missing	System	1	2.6	
	Total		39	100.0	
Low (1-10)	Valid	Yes	21	30.4	30.4
		Under development	10	14.5	14.5
		No	38	55.1	55.1
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	21	37.5	37.5
		Under development	11	19.6	19.6
		No	24	42.9	42.9
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	6	28.6	28.6
		Under development	5	23.8	23.8
		No	10	47.6	47.6
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	3	30.0	30.0
		Under development	3	30.0	30.0
		No	4	40.0	40.0
		Total	10	100.0	100.0
Not answered	Valid	No	1	100.0	100.0

q76mr. Which of the following means does your agency use to publish or promote access to public sector information (includes linking to information published on your agency's website)? (Multiple Response)

q5c@. Number of FOI requests			Frequency	% of respondents
None	Valid	Social media	22	57.9%
		Newsletters	5	13.2%
		Stakeholder networks	9	23.7%
		Public appearances	5	13.2%
		Other	17	44.7%
		No, we don't publish or promote access to public sector information	11	28.9%
		Number of Respondents	38	100.0%

q5c@. Number of FOI requests			Frequency	% of respondents
Low (1-10)	Valid	Social media	51	73.9%
		Newsletters	43	62.3%
		Stakeholder networks	46	66.7%
		Public appearances	38	55.1%
		Other	14	20.3%
		No, we don't publish or promote access to public sector information	9	13.0%
		Number of Respondents	69	100.0%
Medium (11-100)	Valid	Social media	45	80.4%
		Newsletters	35	62.5%
		Stakeholder networks	39	69.6%
		Public appearances	32	57.1%
		Other	12	21.4%
		No, we don't publish or promote access to public sector information	6	10.7%
		Number of Respondents	56	100.0%
High (101-500)	Valid	Social media	15	71.4%
		Newsletters	10	47.6%
		Stakeholder networks	10	47.6%
		Public appearances	9	42.9%
		Other	6	28.6%
		No, we don't publish or promote access to public sector information	3	14.3%
		Number of Respondents	21	100.0%
Very high (500+)	Valid	Social media	9	90.0%
		Newsletters	4	40.0%
		Stakeholder networks	5	50.0%
		Public appearances	5	50.0%
		Other	4	40.0%
		No, we don't publish or promote access to public sector information	1	10.0%
		Number of Respondents	10	100.0%
Not answered	Valid	Social media		
		Newsletters		
		Stakeholder networks		
		Public appearances		
		Other		
		No, we don't publish or promote access to public sector information	1	100.0%
		Number of Respondents	1	100.0%

q77mr. Which of the following social media sites does your agency use to publish or promote

access to public sector information? (Multiple Response)

q5c@. Number of FOI requests			Frequency	% of respondents
None	Valid	Facebook	17	43.6%
		X (formerly known as Twitter)	16	41.0%
		LinkedIn	20	51.3%
		YouTube	13	33.3%
		Other	13	33.3%
		Our agency does not use social media to publish public sector information	17	43.6%
		Number of Respondents	39	100.0%
Low (1-10)	Valid	Facebook	30	43.5%
		X (formerly known as Twitter)	33	47.8%
		LinkedIn	46	66.7%
		YouTube	32	46.4%
		Other	17	24.6%
		Our agency does not use social media to publish public sector information	18	26.1%
		Number of Respondents	69	100.0%
Medium (11-100)	Valid	Facebook	33	58.9%
		X (formerly known as Twitter)	37	66.1%
		LinkedIn	39	69.6%
		YouTube	31	55.4%
		Other	13	23.2%
		Our agency does not use social media to publish public sector information	11	19.6%
		Number of Respondents	56	100.0%
High (101-500)	Valid	Facebook	13	61.9%
		X (formerly known as Twitter)	13	61.9%
		LinkedIn	15	71.4%
		YouTube	11	52.4%
		Other	6	28.6%
		Our agency does not use social media to publish public sector information	6	28.6%
		Number of Respondents	21	100.0%
Very high (500+)	Valid	Facebook	8	80.0%
		X (formerly known as Twitter)	9	90.0%
		LinkedIn	7	70.0%
		YouTube	7	70.0%
		Other	6	60.0%
		Our agency does not use social media to publish public sector information	1	10.0%
		Number of Respondents	10	100.0%

q5c@. Number of FOI requests			Frequency	% of respondents
Not answered	Valid	Facebook		
		X (formerly known as Twitter)		
		LinkedIn		
		YouTube		
		Other		
		Our agency does not use social media to publish public sector information	1	100.0%
	Number of Respondents	1	100.0%	

G. Discoverability

q78. Does your agency maintain an IPS information register(s)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	4	10.3	10.3
		No	34	87.2	87.2
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	14	20.3	20.3
		No	55	79.7	79.7
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	14	25.0	25.0
		No	42	75.0	75.0
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	4	19.0	19.0
		No	17	81.0	81.0
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	4	40.0	40.0
		No	6	60.0	60.0
		Total	10	100.0	100.0
Not answered	Valid	No	1	100.0	100.0

q79. How often is your agency's IPS information register reviewed (i.e. is the data accurate, up to date and complete)?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	At least every 6 months	3	7.7	75.0
		At least every 12 months	1	2.6	25.0
		Total	4	10.3	100.0
	Missing	System	35	89.7	
		Total	39	100.0	
Low (1-10)	Valid	At least every 6 months	2	2.9	14.3
		At least every 12 months	4	5.8	28.6
		Only where significant IPS changes occur or where there are changes to function responsibility	6	8.7	42.9
		Don't know / can't say	2	2.9	14.3
		Total	14	20.3	100.0
	Missing	System	55	79.7	
		Total	69	100.0	
Medium (11-100)	Valid	At least every 6 months	1	1.8	7.1
		At least every 12 months	5	8.9	35.7
		Only where significant IPS changes occur or where there are changes to function responsibility	6	10.7	42.9
		Don't know / can't say	2	3.6	14.3
		Total	14	25.0	100.0
	Missing	System	42	75.0	
		Total	56	100.0	
High (101-500)	Valid	At least every 6 months	2	9.5	50.0
		Only where significant IPS changes occur or where there are changes to function responsibility	1	4.8	25.0
		Don't know / can't say	1	4.8	25.0
		Total	4	19.0	100.0
	Missing	System	17	81.0	
		Total	21	100.0	
Very high (500+)	Valid	At least every 12 months	1	10.0	25.0
		Don't know / can't say	3	30.0	75.0
		Total	4	40.0	100.0
	Missing	System	6	60.0	
		Total	10	100.0	
Not answered	Missing	System	1	100.0	

q80. Does your agency intend to develop an IPS information register in the next 12 months?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	9	23.1	26.5
		No	25	64.1	73.5
		Total	34	87.2	100.0
	Missing	System	5	12.8	
	Total		39	100.0	
Low (1-10)	Valid	Yes	23	33.3	41.8
		No	32	46.4	58.2
		Total	55	79.7	100.0
	Missing	System	14	20.3	
	Total		69	100.0	
Medium (11-100)	Valid	Yes	14	25.0	33.3
		No	28	50.0	66.7
		Total	42	75.0	100.0
	Missing	System	14	25.0	
	Total		56	100.0	
High (101-500)	Valid	Yes	5	23.8	29.4
		No	12	57.1	70.6
		Total	17	81.0	100.0
	Missing	System	4	19.0	
	Total		21	100.0	
Very high (500+)	Valid	Yes	1	10.0	16.7
		No	5	50.0	83.3
		Total	6	60.0	100.0
	Missing	System	4	40.0	
	Total		10	100.0	
Not answered	Valid	Yes	1	100.0	100.0

q81. Over the last 12 months, how much of the information that your agency has published has been in an open and standards-based format?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	All of the information	8	20.5	21.1
		Most of the information	7	17.9	18.4
		Some of the information	2	5.1	5.3
		None of the information	1	2.6	2.6
		Not sure	20	51.3	52.6
		Total	38	97.4	100.0
	Missing	System	1	2.6	
	Total		39	100.0	
Low (1-10)	Valid	All of the information	19	27.5	27.5
		Most of the information	26	37.7	37.7
		Some of the information	10	14.5	14.5
		None of the information	1	1.4	1.4
		Not sure	13	18.8	18.8
		Total	69	100.0	100.0
Medium (11-100)	Valid	All of the information	15	26.8	26.8
		Most of the information	28	50.0	50.0
		Some of the information	2	3.6	3.6
		None of the information	1	1.8	1.8
		Not sure	10	17.9	17.9
		Total	56	100.0	100.0
High (101-500)	Valid	All of the information	10	47.6	47.6
		Most of the information	7	33.3	33.3
		Some of the information	2	9.5	9.5
		Not sure	2	9.5	9.5
		Total	21	100.0	100.0
Very high (500+)	Valid	All of the information	3	30.0	30.0
		Most of the information	3	30.0	30.0
		Some of the information	2	20.0	20.0
		Not sure	2	20.0	20.0
		Total	10	100.0	100.0
Not answered	Valid	Not sure	1	100.0	100.0

q82. Does your agency routinely apply metadata to the public sector information it publishes on the internet?

q5c@. Number of FOI requests			Frequency	Percent	Valid Percent
None	Valid	Yes	21	53.8	53.8
		No	9	23.1	23.1
		Not applicable	8	20.5	20.5
		Not answered	1	2.6	2.6
		Total	39	100.0	100.0
Low (1-10)	Valid	Yes	29	42.0	42.0
		No	30	43.5	43.5
		Not applicable	10	14.5	14.5
		Total	69	100.0	100.0
Medium (11-100)	Valid	Yes	33	58.9	58.9
		No	15	26.8	26.8
		Not applicable	8	14.3	14.3
		Total	56	100.0	100.0
High (101-500)	Valid	Yes	15	71.4	71.4
		No	5	23.8	23.8
		Not applicable	1	4.8	4.8
		Total	21	100.0	100.0
Very high (500+)	Valid	Yes	5	50.0	50.0
		No	3	30.0	30.0
		Not applicable	2	20.0	20.0
		Total	10	100.0	100.0
Not answered	Valid	Yes	1	100.0	100.0

q83mr. If your agency routinely applies metadata, please indicate which of the following metadata standards your agency uses: (Multiple Response)

q5c@. Number of FOI requests			Frequency	% of respondents
None	Valid	ANZLIC	2	9.5%
		Other	20	95.2%
		ANZLIC only	1	4.8%
		Other only	19	90.5%
		Number of Respondents	21	100.0%
Low (1-10)	Valid	ANZLIC	5	17.2%
		Other	24	82.8%
		ANZLIC only	5	17.2%
		Other only	24	82.8%
		Number of Respondents	29	100.0%
Medium (11-100)	Valid	ANZLIC	8	24.2%
		Other	26	78.8%
		ANZLIC only	7	21.2%
		Other only	25	75.8%
		Number of Respondents	33	100.0%
High (101-500)	Valid	ANZLIC	1	6.7%
		Other	15	100.0%
		ANZLIC only		
		Other only	14	93.3%
		Number of Respondents	15	100.0%
Very high (500+)	Valid	ANZLIC	1	20.0%
		Other	4	80.0%
		ANZLIC only	1	20.0%
		Other only	4	80.0%
		Number of Respondents	5	100.0%
Not answered	Valid	ANZLIC		
		Other	1	100.0%
		ANZLIC only		
		Other only	1	100.0%
		Number of Respondents	1	100.0%

vi. Challenges publishing public sector information

q84@mr. What are the most significant challenges your agency faces when publishing public sector information in addition to the information required to be published in the IPS and Disclosure Log? (Multiple Response)

q5c@. Number of FOI requests			Frequency	% of respondents
None	Valid	Open access to information	32	88.9%
		Engaging the community	7	19.4%
		Effective information governance	10	27.8%
		Robust information asset management	22	61.1%
		Discoverable and useable information	14	38.9%
		Clear reuse rights	3	8.3%
		Appropriate charging for access	2	5.6%
		Transparent enquiry and complaints processes	3	8.3%
		Number of Respondents	36	100.0%
Low (1-10)	Valid	Open access to information	57	87.7%
		Engaging the community	22	33.8%
		Effective information governance	29	44.6%
		Robust information asset management	43	66.2%
		Discoverable and useable information	27	41.5%
		Clear reuse rights	9	13.8%
		Appropriate charging for access	1	1.5%
		Transparent enquiry and complaints processes	4	6.2%
		Number of Respondents	65	100.0%
Medium (11-100)	Valid	Open access to information	44	83.0%
		Engaging the community	15	28.3%
		Effective information governance	16	30.2%
		Robust information asset management	37	69.8%
		Discoverable and useable information	18	34.0%
		Clear reuse rights	4	7.5%
		Appropriate charging for access	4	7.5%
		Transparent enquiry and complaints processes	2	3.8%
		Number of Respondents	53	100.0%
High (101-500)	Valid	Open access to information	18	90.0%
		Engaging the community	6	30.0%

q5c@. Number of FOI requests			Frequency	% of respondents
		Effective information governance	10	50.0%
		Robust information asset management	12	60.0%
		Discoverable and useable information	8	40.0%
		Clear reuse rights	1	5.0%
		Appropriate charging for access		
		Transparent enquiry and complaints processes		
		Number of Respondents	20	100.0%
		Open access to information	7	77.8%
		Engaging the community	3	33.3%
		Effective information governance	3	33.3%
Very high (500+)	Valid	Robust information asset management	5	55.6%
		Discoverable and useable information	4	44.4%
		Clear reuse rights	2	22.2%
		Appropriate charging for access	1	11.1%
		Transparent enquiry and complaints processes		
		Number of Respondents	9	100.0%
		Open access to information	1	100.0%
		Engaging the community		
		Effective information governance	1	100.0%
		Robust information asset management	1	100.0%
Not answered	Valid	Discoverable and useable information		
		Clear reuse rights		
		Appropriate charging for access		
		Transparent enquiry and complaints processes		
		Number of Respondents	1	100.0%
		Open access to information		
		Engaging the community		
		Effective information governance		
		Robust information asset management		
		Discoverable and useable information		
		Clear reuse rights		
		Appropriate charging for access		
		Transparent enquiry and complaints processes		
		Number of Respondents	1	100.0%

q84mr. What are the most significant challenges your agency faces when publishing public sector information in addition to the information required to be published in the IPS and Disclosure Log? (Multiple Response)

q5c@. Number of FOI requests			Frequency	% of respondents
None	Valid	Obtaining sufficient budgetary resources to enable open access to public sector information	7	18.4%
		Identifying information, in addition to the information required to be published in the IPS and Disclosure Log that can be published	8	21.1%
		Transitioning to a culture of open access and proactive publication		
		Producing a plan or strategies for increasing open access to public sector information	3	7.9%
		Ensuring compliance with privacy and secrecy requirements when publishing public sector information	21	55.3%
		Identifying re-users	2	5.3%
		Collaborating with re-users	2	5.3%
		Employing Web 2.0 tools to support community consultation	3	7.9%
		Establishing effective processes to consult the community regarding what information to publish	1	2.6%
		Establishing channels for re-users to provide feedback about the quality, completeness, usefulness and accuracy of published information	1	2.6%
		Establishing processes to respond in a timely manner to requests and feedback received from the community	1	2.6%
		Establishing an appropriate focal point, officer, or centralised department that is responsible for furthering open access to public sector information	6	15.8%
		Instigating strategic planning on information resource management	5	13.2%

q5c@. Number of FOI requests	Frequency	% of respondents
Establishing and maintenance of an information asset register	16	42.1%
Providing up-to-date staff training in information management	13	34.2%
Establishing clear procedures and lines of authority for decisions on information release and publication	2	5.3%
Protecting information against inappropriate or unauthorised use, access or disclosure	16	42.1%
Providing information in an open and standards-based format	2	5.3%
Attaching high-quality metadata to information for discoverability	3	7.9%
Ensuring compliance with the WCAG 2.0	7	18.4%
Indexing or cataloguing information for discoverability	2	5.3%
Publishing information in machine readable format	2	5.3%
Maintaining structured data for publishing		
Maintaining linked data for publishing		
Agency costs (including staff time) associated with ensuring compliance with the WCAG 2.0	6	15.8%
Transitioning towards Creative Commons 'BY' standard as a default position		
Determining appropriate open licences that will enable the re-use of information		
Determining whether public sector information is able to be released under open licensing conditions		
Agency costs (including staff time) associated with administering licences	3	7.9%
Establishing an appropriate and transparent charging regime(s) for your agency		

q5c@. Number of FOI requests			Frequency	% of respondents
Low (1-10)	Valid	Agency costs (including staff time) of administering charging regime	2	5.3%
		Establishing appropriate and transparent enquires and complaint processes	2	5.3%
		Responding to enquiries and complaints	1	2.6%
		Other	6	15.8%
		Number of Respondents	38	100.0%
		Obtaining sufficient budgetary resources to enable open access to public sector information	27	39.1%
		Identifying information, in addition to the information required to be published in the IPS and Disclosure Log that can be published	16	23.2%
		Transitioning to a culture of open access and proactive publication	7	10.1%
		Producing a plan or strategies for increasing open access to public sector information	13	18.8%
		Ensuring compliance with privacy and secrecy requirements when publishing public sector information	16	23.2%
		Identifying re-users	12	17.4%
		Collaborating with re-users	4	5.8%
		Employing Web 2.0 tools to support community consultation	3	4.3%
		Establishing effective processes to consult the community regarding what information to publish	2	2.9%
		Establishing channels for re-users to provide feedback about the quality, completeness, usefulness and accuracy of published information	4	5.8%
		Establishing processes to respond in a timely manner to requests and feedback received from the community	2	2.9%

q5c@. Number of FOI requests	Frequency	% of respondents
Establishing an appropriate focal point, officer, or centralised department that is responsible for furthering open access to public sector information	17	24.6%
Instigating strategic planning on information resource management	17	24.6%
Establishing and maintenance of an information asset register	27	39.1%
Providing up-to-date staff training in information management	17	24.6%
Establishing clear procedures and lines of authority for decisions on information release and publication	8	11.6%
Protecting information against inappropriate or unauthorised use, access or disclosure	8	11.6%
Providing information in an open and standards-based format	7	10.1%
Attaching high-quality metadata to information for discoverability	8	11.6%
Ensuring compliance with the WCAG 2.0	7	10.1%
Indexing or cataloguing information for discoverability	3	4.3%
Publishing information in machine readable format	3	4.3%
Maintaining structured data for publishing		
Maintaining linked data for publishing		
Agency costs (including staff time) associated with ensuring compliance with the WCAG 2.0	10	14.5%
Transitioning towards Creative Commons 'BY' standard as a default position	3	4.3%
Determining appropriate open licences that will enable the re-use of information	2	2.9%
Determining whether public sector information is able to be released under open licensing conditions	2	2.9%

q5c@. Number of FOI requests			Frequency	% of respondents
Medium (11-100)	Valid	Agency costs (including staff time) associated with administering licences	2	2.9%
		Establishing an appropriate and transparent charging regime(s) for your agency		
		Agency costs (including staff time) of administering charging regime	1	1.4%
		Establishing appropriate and transparent enquires and complaint processes	2	2.9%
		Responding to enquiries and complaints	3	4.3%
		Other	9	13.0%
		Number of Respondents	69	100.0%
		Obtaining sufficient budgetary resources to enable open access to public sector information	14	25.0%
		Identifying information, in addition to the information required to be published in the IPS and Disclosure Log that can be published	22	39.3%
		Transitioning to a culture of open access and proactive publication	8	14.3%
		Producing a plan or strategies for increasing open access to public sector information	10	17.9%
		Ensuring compliance with privacy and secrecy requirements when publishing public sector information	21	37.5%
		Identifying re-users	5	8.9%
		Collaborating with re-users	3	5.4%
		Employing Web 2.0 tools to support community consultation	2	3.6%
		Establishing effective processes to consult the community regarding what information to publish	7	12.5%
		Establishing channels for re-users to provide feedback about the quality, completeness, usefulness and accuracy of published information	1	1.8%

q5c@. Number of FOI requests	Frequency	% of respondents
Establishing processes to respond in a timely manner to requests and feedback received from the community	2	3.6%
Establishing an appropriate focal point, officer, or centralised department that is responsible for furthering open access to public sector information	8	14.3%
Instigating strategic planning on information resource management	9	16.1%
Establishing and maintenance of an information asset register	15	26.8%
Providing up-to-date staff training in information management	9	16.1%
Establishing clear procedures and lines of authority for decisions on information release and publication	8	14.3%
Protecting information against inappropriate or unauthorised use, access or disclosure	14	25.0%
Providing information in an open and standards-based format	2	3.6%
Attaching high-quality metadata to information for discoverability	3	5.4%
Ensuring compliance with the WCAG 2.0	4	7.1%
Indexing or cataloguing information for discoverability	4	7.1%
Publishing information in machine readable format	3	5.4%
Maintaining structured data for publishing	2	3.6%
Maintaining linked data for publishing		
Agency costs (including staff time) associated with ensuring compliance with the WCAG 2.0	6	10.7%
Transitioning towards Creative Commons 'BY' standard as a default position	1	1.8%

q5c@. Number of FOI requests			Frequency	% of respondents
High (101-500)	Valid	Determining appropriate open licences that will enable the re-use of information	2	3.6%
		Determining whether public sector information is able to be released under open licensing conditions	1	1.8%
		Agency costs (including staff time) associated with administering licences	2	3.6%
		Establishing an appropriate and transparent charging regime(s) for your agency		
		Agency costs (including staff time) of administering charging regime	4	7.1%
		Establishing appropriate and transparent enquires and complaint processes	1	1.8%
		Responding to enquiries and complaints	1	1.8%
		Other	8	14.3%
		Number of Respondents	56	100.0%
		Obtaining sufficient budgetary resources to enable open access to public sector information	6	28.6%
		Identifying information, in addition to the information required to be published in the IPS and Disclosure Log that can be published	12	57.1%
		Transitioning to a culture of open access and proactive publication	5	23.8%
		Producing a plan or strategies for increasing open access to public sector information	5	23.8%
		Ensuring compliance with privacy and secrecy requirements when publishing public sector information	7	33.3%
		Identifying re-users	2	9.5%
		Collaborating with re-users	1	4.8%
		Employing Web 2.0 tools to support community consultation		
		Establishing effective processes to consult the community regarding what information to publish	4	19.0%

q5c@. Number of FOI requests	Frequency	% of respondents
Establishing channels for re-users to provide feedback about the quality, completeness, usefulness and accuracy of published information	1	4.8%
Establishing processes to respond in a timely manner to requests and feedback received from the community	4	19.0%
Establishing an appropriate focal point, officer, or centralised department that is responsible for furthering open access to public sector information	7	33.3%
Instigating strategic planning on information resource management	8	38.1%
Establishing and maintenance of an information asset register	2	9.5%
Providing up-to-date staff training in information management	4	19.0%
Establishing clear procedures and lines of authority for decisions on information release and publication	2	9.5%
Protecting information against inappropriate or unauthorised use, access or disclosure	1	4.8%
Providing information in an open and standards-based format	3	14.3%
Attaching high-quality metadata to information for discoverability	2	9.5%
Ensuring compliance with the WCAG 2.0	2	9.5%
Indexing or cataloguing information for discoverability	2	9.5%
Publishing information in machine readable format	2	9.5%
Maintaining structured data for publishing	2	9.5%
Maintaining linked data for publishing	2	9.5%
Agency costs (including staff time) associated with ensuring compliance with the WCAG 2.0	2	9.5%

q5c@. Number of FOI requests			Frequency	% of respondents
Very high (500+)	Valid	Transitioning towards Creative Commons 'BY' standard as a default position	1	4.8%
		Determining appropriate open licences that will enable the re-use of information		
		Determining whether public sector information is able to be released under open licensing conditions		
		Agency costs (including staff time) associated with administering licences		
		Establishing an appropriate and transparent charging regime(s) for your agency		
		Agency costs (including staff time) of administering charging regime		
		Establishing appropriate and transparent enquires and complaint processes		
		Responding to enquiries and complaints		
		Other		
		Number of Respondents	4	19.0%
			21	100.0%
		Obtaining sufficient budgetary resources to enable open access to public sector information	6	60.0%
		Identifying information, in addition to the information required to be published in the IPS and Disclosure Log that can be published	3	30.0%
		Transitioning to a culture of open access and proactive publication	3	30.0%
		Producing a plan or strategies for increasing open access to public sector information	1	10.0%
		Ensuring compliance with privacy and secrecy requirements when publishing public sector information	2	20.0%
		Identifying re-users	2	20.0%
		Collaborating with re-users	1	10.0%
		Employing Web 2.0 tools to support community consultation		

q5c@. Number of FOI requests	Frequency	% of respondents
Establishing effective processes to consult the community regarding what information to publish	1	10.0%
Establishing channels for re-users to provide feedback about the quality, completeness, usefulness and accuracy of published information		
Establishing processes to respond in a timely manner to requests and feedback received from the community		
Establishing an appropriate focal point, officer, or centralised department that is responsible for furthering open access to public sector information	3	30.0%
Instigating strategic planning on information resource management	1	10.0%
Establishing and maintenance of an information asset register	4	40.0%
Providing up-to-date staff training in information management	1	10.0%
Establishing clear procedures and lines of authority for decisions on information release and publication		
Protecting information against inappropriate or unauthorised use, access or disclosure	4	40.0%
Providing information in an open and standards-based format		
Attaching high-quality metadata to information for discoverability		
Ensuring compliance with the WCAG 2.0		
Indexing or cataloguing information for discoverability	1	10.0%
Publishing information in machine readable format		
Maintaining structured data for publishing		
Maintaining linked data for publishing		

q5c@. Number of FOI requests		Frequency	% of respondents
	Agency costs (including staff time) associated with ensuring compliance with the WCAG 2.0	3	30.0%
	Transitioning towards Creative Commons 'BY' standard as a default position	1	10.0%
	Determining appropriate open licences that will enable the re-use of information		
	Determining whether public sector information is able to be released under open licensing conditions		
	Agency costs (including staff time) associated with administering licences	1	10.0%
	Establishing an appropriate and transparent charging regime(s) for your agency		
	Agency costs (including staff time) of administering charging regime	1	10.0%
	Establishing appropriate and transparent enquires and complaint processes		
	Responding to enquiries and complaints		
	Other	2	20.0%
	Number of Respondents	10	100.0%
Not answered	Valid		
	Obtaining sufficient budgetary resources to enable open access to public sector information		
	Identifying information, in addition to the information required to be published in the IPS and Disclosure Log that can be published		
	Transitioning to a culture of open access and proactive publication		
	Producing a plan or strategies for increasing open access to public sector information		
	Ensuring compliance with privacy and secrecy requirements when publishing public sector information	1	100.0%

q5c@. Number of FOI requests	Frequency	% of respondents
Identifying re-users		
Collaborating with re-users		
Employing Web 2.0 tools to support community consultation		
Establishing effective processes to consult the community regarding what information to publish		
Establishing channels for re-users to provide feedback about the quality, completeness, usefulness and accuracy of published information		
Establishing processes to respond in a timely manner to requests and feedback received from the community		
Establishing an appropriate focal point, officer, or centralised department that is responsible for furthering open access to public sector information		
Instigating strategic planning on information resource management	1	100.0%
Establishing and maintenance of an information asset register	1	100.0%
Providing up-to-date staff training in information management		
Establishing clear procedures and lines of authority for decisions on information release and publication		
Protecting information against inappropriate or unauthorised use, access or disclosure		
Providing information in an open and standards-based format		
Attaching high-quality metadata to information for discoverability		
Ensuring compliance with the WCAG 2.0		
Indexing or cataloguing information for discoverability		

q5c@. Number of FOI requests	Frequency	% of respondents
Publishing information in machine readable format Maintaining structured data for publishing Maintaining linked data for publishing Agency costs (including staff time) associated with ensuring compliance with the WCAG 2.0 Transitioning towards Creative Commons 'BY' standard as a default position Determining appropriate open licences that will enable the re-use of information Determining whether public sector information is able to be released under open licensing conditions Agency costs (including staff time) associated with administering licences Establishing an appropriate and transparent charging regime(s) for your agency Agency costs (including staff time) of administering charging regime Establishing appropriate and transparent enquires and complaint processes Responding to enquiries and complaints Other		
Number of Respondents	1	100.0%