



Australian Government

Office of the Australian Information Commissioner

Information Publication Scheme

Survey of Australian Government Agencies: Appendix B — Summary Survey Results Table



Office of the Australian Information Commissioner

Information Publication Scheme Survey

2023 topline results

13/11/2023

Cohort result is better (green), or worse (red) than overall result:
NB: selected neutral responses are not coloured

10% +

5%

5%

10% -

High overall negative result:

≥20%

≥30%

Office of the Australian Information Commissioner Information Publication Scheme Survey 2023 topline results13/11/2023				Total 2023	Year survey was conducted		Number of FOI requests					Agency size (APSC definition)						
Cohort result is better (green), or worse (red) than overall result: NB: selected neutral responses are not coloured		10% +			5%		High overall negative result:		≥20%		≥30%		Micro agency	Extra small agency	Small agency	Medium agency	Large agency	Extra large agency
		5%			10% -													
q4_2@. Agency size (APSC definition)				Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	
Micro agency				13%	16%	15%	39%	14%	2%	0%	0%	100%	0%	0%	0%	0%	0%	0%
Extra small agency				19%	25%	22%	18%	38%	5%	5%	0%	0%	100%	0%	0%	0%	0%	
Small agency				22%	17%	18%	5%	35%	25%	5%	10%	0%	0%	100%	0%	0%	0%	
Medium agency				19%	21%	24%	5%	12%	39%	19%	10%	0%	0%	0%	100%	0%	0%	
Large agency				24%	18%	18%	32%	1%	29%	67%	40%	0%	0%	0%	0%	100%	0%	
Extra large agency				3%	3%	3%	0%	0%	0%	5%	40%	0%	0%	0%	0%	0%	100%	
Total				194	175	137	38	69	56	21	10	26	37	42	37	47	5	
q5c@. Total number of FOI requests in FY22-23				None	20%	26%	45%	100%	0%	0%	0%	0%	58%	19%	5%	5%	26%	0%
Low (1-10)				35%	30%	22%	0%	100%	0%	0%	0%	38%	70%	57%	22%	2%	0%	
Medium (11-100)				29%	28%	24%	0%	0%	100%	0%	0%	4%	8%	33%	59%	34%	0%	
High (101-500)				11%	11%	7%	0%	0%	0%	100%	0%	0%	3%	2%	11%	30%	20%	
Very high (500+)				5%	5%	2%	0%	0%	0%	0%	100%	0%	0%	2%	3%	9%	80%	
Total				195	175	177	39	69	56	21	10	26	37	42	37	47	5	
q6ai@. Number of FOI staff who spend more than 75% of their time on FOI work				None	57%	-	-	68%	93%	44%	14%	0%	92%	100%	77%	44%	13%	0%
1-10 staff				31%	-	-	3%	5%	56%	76%	50%	8%	0%	23%	56%	51%	40%	
11-50 staff				11%	-	-	30%	2%	0%	10%	40%	0%	0%	0%	0%	36%	40%	
More than 50 staff				1%	-	-	0%	0%	0%	0%	10%	0%	0%	0%	0%	0%	20%	
Total				157	-	-	37	44	45	21	10	24	26	30	27	45	5	
q6aii@. Number of staff who spend between 0% and 75% of their time on FOI work				None	16%	-	-	45%	10%	5%	10%	10%	65%	11%	5%	14%	2%	20%
1-10 staff				66%	-	-	53%	82%	69%	55%	10%	35%	89%	69%	58%	73%	20%	
11-50 staff				13%	-	-	0%	7%	22%	20%	40%	0%	0%	26%	22%	13%	0%	
More than 50 staff				5%	-	-	3%	0%	4%	15%	40%	0%	0%	0%	6%	11%	60%	
Total				191	-	-	38	68	55	20	10	26	37	42	36	45	5	
q6bi@. Number of FOI staff who spend more than 75% of their time on IPS work				None	84%	-	-	70%	90%	87%	90%	80%	100%	100%	89%	84%	62%	80%
1-10 staff				15%	-	-	30%	10%	10%	10%	20%	0%	0%	11%	16%	36%	20%	
11-50 staff				1%	-	-	0%	0%	3%	0%	0%	0%	0%	0%	0%	2%	0%	
More than 50 staff				0%	-	-	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Total				149	-	-	37	42	39	21	10	24	26	27	25	42	5	
q6biii@. Number of staff who spend between 0% and 75% of their time on IPS work				None	31%	-	-	45%	27%	23%	30%	40%	58%	32%	20%	28%	22%	60%
1-10 staff				66%	-	-	55%	69%	77%	65%	40%	42%	68%	78%	69%	76%	0%	
11-50 staff				2%	-	-	0%	3%	0%	5%	10%	0%	0%	3%	3%	2%	20%	
More than 50 staff				1%	-	-	0%	0%	0%	0%	10%	0%	0%	0%	0%	0%	20%	
Total				182	-	-	38	62	52	20	10	26	34	40	32	45	5	
q7. Have there been any changes to your agency's structure after 30 June 2022 that have impacted on your agency's processing of				Yes:	9%	14%	-	3%	7%	9%	24%	10%	0%	8%	7%	11%	13%	20%
No				91%	86%	-	97%	93%	91%	76%	90%	100%	92%	93%	89%	87%	80%	
Total				194	175	-	38	69	56	21	10	25	37	42	37	47	5	
q8. Since the 2018 Survey, has your agency completed a review of the operation of the IPS in your agency in conjunction with the				Yes	18%	14%	-	13%	16%	23%	14%	20%	19%	8%	24%	19%	15%	20%
No				82%	86%	-	87%	84%	77%	86%	80%	81%	92%	76%	81%	85%	80%	
Total				196	190	-	39	69	56	21	10	26	37	42	37	47	5	
q9@. When was the review completed?				Within the last 12 months	86%	44%	-	80%	82%	85%	100%	100%	80%	100%	80%	86%	86%	100%
1-2 years ago				9%	15%	-	20%	9%	8%	0%	0%	20%	0%	10%	0%	14%	0%	
More than two years ago				6%	41%	-	0%	9%	8%	0%	0%	0%	0%	10%	14%	0%	0%	
Total				35	27	-	5	11	13	3	2	5	3	10	7	7	1	
q10a. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Agency IPS plan				Yes	97%	96%	-	100%	100%	100%	100%	50%	100%	100%	100%	100%	0%	
No				3%	4%	-	0%	0%	0%	0%	50%	0%	0%	0%	0%	0%	100%	
Total				35	27	-	5	11	13	3	2	5	3	10	7	7	1	
q10b. Did the review cover the following element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Governance and administration				Yes	91%	93%	-	100%	91%	92%	67%	100%	60%	100%	100%	100%	86%	100%
No				9%	7%	-	0%	9%	8%	33%	0%	40%	0%	0%	0%	14%	0%	
Total				35	27	-	5	11	13	3	2	5	3	10	7	7	1	

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5%
5%
10% -

High overall negative result:	≥20%
	≥30%

		Total 2023	Year survey was conducted			Number of FOI requests					Agency size (APSC definition)					
			2018	2012		None	Low (1-10)	Medium (11-100)	High (101-500)	Very high (500+)	Micro agency	Extra small agency	Small agency	Medium agency	Large agency	Extra large agency
		Column N %	Column N %	Column N %		Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %
q10c. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: IPS document holdings	Yes	91%	96%	-		100%	91%	92%	67%	100%	60%	100%	100%	100%	86%	100%
	No	9%	4%	-		0%	9%	8%	33%	0%	40%	0%	0%	0%	14%	0%
	Total	35	27	-		5	11	13	3	2	5	3	10	7	7	1
q10d. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Structure of the IPS	Yes	86%	96%	-		80%	91%	92%	67%	50%	40%	100%	100%	100%	86%	0%
	No	14%	4%	-		20%	9%	8%	33%	50%	60%	0%	0%	0%	14%	100%
	Total	35	27	-		5	11	13	3	2	5	3	10	7	7	1
q10e. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Agency compliance review	Yes	86%	93%	-		80%	91%	92%	67%	50%	40%	100%	100%	100%	86%	0%
	No	14%	7%	-		20%	9%	8%	33%	50%	60%	0%	0%	0%	14%	100%
	Total	35	27	-		5	11	13	3	2	5	3	10	7	7	1
q12. Does your agency's website provide information about how to make a complaint about your agency's IPS?	Yes	67%	54%	-		67%	67%	64%	76%	70%	54%	62%	67%	65%	83%	60%
	No	33%	46%	-		33%	33%	36%	24%	30%	46%	38%	33%	35%	17%	40%
	Total	196	190	-		39	69	56	21	10	26	37	42	37	47	5
q14. How many complaints about your agency's IPS did your agency receive in 2022-23?	At least one complaint received	1%	1%	-		3%	0%	0%	5%	0%	0%	0%	2%	3%	0%	0%
	No IPS complaints were received over this period	87%	91%	-		67%	99%	93%	86%	60%	96%	100%	93%	89%	66%	80%
	Information on the number of IPS complaints received is not available / recorded	12%	8%	-		31%	1%	7%	10%	40%	4%	0%	5%	8%	34%	20%
	Total	196	190	-		39	69	56	21	10	26	37	42	37	47	5
q15. Does your agency have any methods in place to collect feedback about your IPS practices?	Yes (e.g., website feedback widgets to select asking 'was this page helpful')	57%	-	-		56%	43%	68%	67%	70%	38%	30%	55%	68%	79%	80%
	No	43%	-	-		44%	57%	32%	33%	30%	62%	70%	45%	32%	21%	20%
	Total	196	-	-		39	69	56	21	10	26	37	42	37	47	5
q16. Which of the following measures does your agency use to collect feedback about your IPS practices?	Survey, feedback form or feedback widget hosted on your agency website	58%	-	-		73%	50%	53%	57%	71%	40%	45%	57%	52%	73%	25%
	Surveys sent to stakeholders/users of your agency information	1%	-	-		0%	3%	0%	0%	0%	0%	9%	0%	0%	0%	0%
	Focus groups, interviews or workshops with stakeholders/users of your agency information	0%	-	-		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Other	41%	-	-		27%	47%	47%	43%	29%	60%	45%	43%	48%	27%	75%
	Total	112	-	-		22	30	38	14	7	10	11	23	25	37	4
q17. Will you develop methods to measure feedback about your IPS practices in 2023-24?	Yes, this is under development	10%	-	-		24%	8%	0%	14%	0%	13%	15%	5%	0%	10%	0%
	Yes, this is planned	25%	-	-		18%	31%	17%	29%	33%	13%	38%	21%	25%	20%	0%
	No, not planned in 2023-24	65%	-	-		59%	62%	83%	57%	67%	75%	46%	74%	75%	70%	100%
	Total	84	-	-		17	39	18	7	3	16	26	19	12	10	1
q18. Have you been able to identify good practices being used by other agencies to support the goals of the IPS?	Yes	20%	-	-		13%	16%	30%	19%	20%	12%	14%	36%	19%	19%	0%
	No	80%	-	-		87%	84%	70%	81%	80%	88%	86%	64%	81%	81%	100%
	Total	196	-	-		39	69	56	21	10	26	37	42	37	47	5
q21. Does your agency have an Officer(s) who participate in ICON?	Yes	62%	53%	71%		51%	51%	68%	90%	90%	23%	46%	67%	65%	85%	100%
	No	38%	47%	29%		49%	49%	32%	10%	10%	77%	54%	33%	35%	15%	0%
	Total	196	190	191		39	69	56	21	10	26	37	42	37	47	5
q22. Which of the following best describes the area of your agency that the ICON officer is located?	FOI	48%	39%	-		80%	17%	53%	53%	78%	83%	6%	29%	54%	73%	60%
	Privacy	2%	2%	-		0%	3%	0%	11%	0%	0%	0%	0%	4%	3%	20%
	Legal or Litigation	27%	35%	-		20%	29%	37%	11%	22%	17%	24%	43%	29%	15%	20%
	Other area within Information Management Branch (or equivalent)	1%	0%	-		0%	3%	0%	0%	0%	0%	0%	4%	0%	0%	0%
	Other area within Corporate Branch / Division	11%	12%	-		0%	34%	3%	0%	0%	0%	47%	18%	0%	0%	0%
	Other	11%	13%	-		0%	14%	8%	26%	0%	0%	24%	7%	13%	10%	0%
	Total	122	101	-		20	35	38	19	9	6	17	28	24	40	5
q23. Does your agency have a published Agency IPS Plan on its website?	Yes	90%	88%	94%		82%	90%	93%	90%	100%	77%	92%	90%	86%	98%	80%
	No	10%	12%	6%		18%	10%	7%	10%	0%	23%	8%	10%	14%	2%	20%
	Total	196	190	190		39	69	56	21	10	26	37	42	37	47	5
q25. Does your Agency IPS Plan use the five standard recommended headings as specified above, and in the FOI Guidelines [13.31]?	Yes - All	37%	62%	81%		47%	33%	38%	19%	50%	40%	32%	29%	22%	57%	20%
	Yes - Some	44%	26%	15%		21%	52%	43%	57%	50%	32%	57%	48%	51%	30%	60%
	No - we do not use any of the five standard headings	19%	11%	3%		32%	14%	20%	24%	0%	28%	11%	24%	27%	13%	20%
	Total	195	167	178		38	69	56	21	10	25	37	42	37	47	5

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10% +
5%
5%
10% -

High overall negative result:	≥20%
	≥30%

		Total 2023	Year survey was conducted		Number of FOI requests					Agency size (APSC definition)					
			2018	2012	None	Low (1-10)	Medium (11-100)	High (101-500)	Very high (500+)	Micro agency	Extra small agency	Small agency	Medium agency	Large agency	Extra large agency
		Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %
q28a. Does your Agency IPS Plan specify/address: the senior executive officer currently responsible for leading the agency's work on IPS compliance?	Yes	67%	72%	88%	53%	77%	71%	62%	40%	80%	86%	67%	70%	45%	40%
	No	33%	28%	10%	47%	23%	29%	38%	60%	20%	14%	33%	30%	55%	60%
	Not Applicable	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	195	167	178	38	69	56	21	10	25	37	42	37	47	5
q28b. Does your Agency IPS Plan specify/address: the resources allocated to establishing and administering the agency's IPS entry?	Yes	67%	66%	84%	68%	71%	64%	52%	80%	52%	68%	69%	68%	74%	40%
	No	33%	34%	14%	32%	29%	36%	48%	20%	48%	32%	31%	32%	26%	60%
	Not Applicable	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	195	167	178	38	69	56	21	10	25	37	42	37	47	5
q28c. Does your Agency IPS Plan specify/address: the process for identifying operational information required under s 8(2)?	Yes	64%	72%	-	42%	70%	68%	67%	80%	60%	62%	74%	68%	55%	60%
	No	36%	28%	-	58%	30%	32%	33%	20%	40%	38%	26%	32%	45%	40%
	Total	195	167	-	38	69	56	21	10	25	37	42	37	47	5
q28d. Does your Agency IPS Plan specify/address: the process for identifying additional ('other') information under s 8(4)?	Yes	61%	70%	-	42%	67%	63%	67%	70%	64%	62%	60%	65%	55%	60%
	No	39%	30%	-	58%	33%	38%	33%	30%	36%	38%	40%	35%	45%	40%
	Total	195	167	-	38	69	56	21	10	25	37	42	37	47	5
q28e. Does your Agency IPS Plan specify/address: the process for revising the IPS entry?	Yes	62%	69%	-	45%	67%	63%	76%	60%	60%	73%	62%	59%	57%	40%
	No	38%	31%	-	55%	33%	38%	24%	40%	40%	27%	38%	41%	43%	60%
	Total	195	167	-	38	69	56	21	10	25	37	42	37	47	5
q28f. Does your Agency IPS Plan specify/address: the measures being taken to ensure that the agency's IPS entry is accurate, up-to-date and complete?	Yes	67%	80%	96%	47%	65%	77%	81%	70%	64%	76%	67%	70%	62%	40%
	No	33%	20%	4%	53%	35%	23%	19%	30%	36%	24%	33%	30%	38%	60%
	Not Applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	195	167	178	38	69	56	21	10	25	37	42	37	47	5
q28g. Does your Agency IPS Plan specify/address: the measures (if any) being taken to improve the agency's information asset management framework to support its IPS compliance?	Yes	22%	22%	57%	18%	16%	27%	29%	30%	24%	16%	12%	27%	30%	0%
	No	46%	51%	31%	50%	46%	45%	43%	50%	20%	43%	52%	57%	51%	40%
	Not applicable	32%	28%	12%	32%	38%	29%	29%	20%	56%	41%	36%	16%	19%	60%
	Total	195	167	178	38	69	56	21	10	25	37	42	37	47	5
q28h. Does your Agency IPS Plan specify/address: whether the agency has developed an internal IPS information register (see [13.40] - [13.45])	Yes	26%	37%	54%	13%	22%	29%	33%	60%	36%	22%	21%	22%	23%	60%
	No	74%	63%	43%	87%	78%	71%	67%	40%	64%	78%	79%	78%	77%	40%
	Not Applicable	0%	0%	3%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	195	167	178	38	69	56	21	10	25	37	42	37	47	5
q28i. Does your Agency IPS Plan specify/address: details of access charges (if any) imposed for accessing information published under the IPS as well as how charges will be calculated (see [13.158 - 13.160])	Yes	64%	69%	65%	76%	57%	64%	62%	70%	64%	65%	62%	46%	79%	60%
	No	36%	31%	27%	24%	43%	36%	38%	30%	36%	35%	38%	54%	21%	40%
	Not Applicable	0%	0%	8%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	195	167	178	38	69	56	21	10	25	37	42	37	47	5
q29@. When was your Agency IPS Plan last updated?	Less than 1 year ago	39%	32%	-	59%	32%	32%	38%	40%	25%	27%	36%	30%	64%	20%
	1-2 years ago	7%	5%	-	3%	10%	9%	5%	0%	8%	11%	12%	5%	2%	0%
	More than 2 years ago	37%	29%	-	14%	42%	43%	33%	60%	50%	35%	33%	49%	23%	60%
	We have not updated our Agency IPS Plan since it was first published	17%	34%	-	22%	16%	16%	24%	0%	17%	24%	19%	16%	11%	20%
	Don't know	1%	0%	-	3%	0%	0%	0%	0%	0%	3%	0%	0%	0%	0%
	Total	194	167	-	37	69	56	21	10	24	37	42	37	47	5
q29.2@. Time since Agency IPS Plan first published if it was not updated since first publishing	Within the last 12 months	15%	5%	-	50%	0%	11%	0%	0%	50%	22%	0%	17%	0%	0%
	1-3 years ago	3%	9%	-	13%	0%	0%	0%	0%	0%	11%	0%	0%	0%	0%
	More than 3, but less than 5 years ago	3%	16%	-	0%	0%	0%	20%	0%	0%	0%	0%	0%	20%	0%
	5 or more years ago	79%	68%	-	38%	100%	89%	80%	0%	50%	67%	100%	83%	80%	100%
	Not answered	0%	2%	-	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	33	56	-	8	11	9	5	-	4	9	8	6	5	1
q30. Do you have a timetable for formally reviewing your Agency IPS Plan? The OAIC encourages agencies to undertake more	Yes	61%	62%	90%	61%	67%	57%	43%	70%	48%	59%	71%	46%	72%	20%
	No	39%	38%	10%	39%	33%	43%	57%	30%	52%	41%	29%	54%	28%	80%
	Total	195	167	178	38	69	56	21	10	25	37	42	37	47	5

Office of the Australian Information Commissioner
Information Publication Scheme Survey

2023 topline results

13/11/2023

Cohort result is better (green), or worse (red) than overall result:
NB: selected neutral responses are not coloured

10% +
5%
5%
10% -

High overall negative result:	≥20%
	≥30%

		Total 2023	Year survey was conducted		Number of FOI requests					Agency size (APSC definition)					
			2018	2012	None	Low (1-10)	Medium (11-100)	High (101-500)	Very high (500+)	Micro agency	Extra small agency	Small agency	Medium agency	Large agency	Extra large agency
q31@. If you have a timetable, how often is a formal review of the Agency IPS Plan scheduled to be undertaken?	At least every 12 months	Column N % 38%	Column N % 63%	Column N % 86%	Column N % 30%	Column N % 26%	Column N % 56%	Column N % 44%	Column N % 43%	Column N % 33%	Column N % 41%	Column N % 33%	Column N % 47%	Column N % 35%	Column N % 0%
	On a regular basis but less often than every 12 months	43%	0%	0%	52%	54%	22%	33%	57%	25%	36%	47%	29%	59%	100%
	Only where significant IPS changes occur	18%	33%	14%	17%	20%	19%	22%	0%	42%	23%	17%	24%	6%	0%
	Don't know / can't say	1%	4%	0%	0%	0%	3%	0%	0%	0%	0%	3%	0%	0%	0%
	Total	118	104	159	23	46	32	9	7	12	22	30	17	34	1
q32. Has your agency reviewed the most recent changes to Part 13 of the FOI Guidelines published in August 2023? Part 13 of the FOI Guidelines	Yes	41%	-	-	34%	32%	45%	62%	50%	40%	38%	36%	41%	40%	80%
	No, but was aware of these changes	22%	-	-	13%	23%	29%	14%	20%	20%	22%	26%	30%	15%	0%
	No, was not aware of these changes (before this survey)	38%	-	-	53%	45%	27%	24%	30%	40%	41%	38%	30%	45%	20%
	Total	195	-	-	38	69	56	21	10	25	37	42	37	47	5
q34. Does your agency have a senior executive officer with responsibility for leading the agency's work on IPS compliance?	Yes	78%	76%	94%	54%	78%	86%	95%	90%	65%	78%	88%	86%	66%	100%
	No	22%	24%	6%	46%	22%	14%	5%	10%	35%	22%	12%	14%	34%	0%
	Total	196	190	190	39	69	56	21	10	26	37	42	37	47	5
q37. Does your agency have a formal IPS governance structure? (e.g. Steering Committee, Working Group or other body with	Yes	22%	27%	47%	15%	17%	32%	14%	40%	19%	14%	29%	27%	21%	20%
	No	78%	73%	53%	85%	83%	68%	86%	60%	81%	86%	71%	73%	79%	80%
	Total	196	190	190	39	69	56	21	10	26	37	42	37	47	5
\$q38. What type(s) of formal IPS governance structure(s) does your agency have?	Steering Committee	12%	14%	37%	17%	0%	11%	33%	25%	0%	0%	25%	0%	20%	0%
	Working Group	30%	37%	42%	17%	25%	39%	0%	50%	0%	40%	42%	30%	20%	100%
	Other	60%	55%	36%	67%	75%	56%	67%	25%	100%	60%	42%	70%	60%	0%
	Total	43	51	90	6	12	18	3	4	5	5	12	10	10	1
q40. Where does the work function for the IPS sit within your agency (i.e., who completes the bulk of the work)?	With a dedicated IPS officer	4%	-	-	0%	7%	2%	5%	0%	8%	5%	2%	3%	2%	0%
	Shared within the team responsible for FOI	50%	-	-	26%	46%	71%	38%	70%	40%	38%	57%	65%	40%	100%
	With your organisation's Information Champion	2%	-	-	3%	3%	0%	0%	0%	0%	0%	7%	0%	0%	0%
	Shared across different team units / individuals	33%	-	-	47%	32%	21%	48%	20%	28%	35%	29%	22%	51%	0%
	Other	12%	-	-	24%	12%	5%	10%	10%	24%	22%	5%	11%	6%	0%
	Total	195	-	-	38	69	56	21	10	25	37	42	37	47	5
\$q41. Please select the appropriate bands / levels or equivalent level/best match to the officers who complete work on the IPS.	APS Level 1-4	9%	-	-	11%	6%	11%	10%	20%	24%	3%	7%	11%	9%	0%
	APS Level 5-6	56%	-	-	61%	43%	61%	67%	80%	48%	41%	48%	65%	72%	80%
	Executive Level 1	65%	-	-	76%	51%	73%	62%	80%	48%	54%	55%	73%	85%	60%
	Executive Level 2	55%	-	-	47%	55%	55%	67%	70%	40%	41%	67%	41%	79%	60%
	SES Band 1	34%	-	-	50%	25%	30%	38%	50%	32%	27%	14%	32%	55%	60%
	SES Band 2 or above	5%	-	-	5%	9%	4%	0%	0%	4%	14%	2%	5%	2%	0%
	Total	195	-	-	38	69	56	21	10	25	37	42	37	47	5
q42a. Are policies and/or procedures in place to: identify and prepare documents for IPS publication?	Yes	55%	67%	78%	34%	48%	66%	71%	80%	56%	43%	60%	62%	47%	100%
	No	45%	33%	21%	66%	52%	34%	29%	20%	44%	57%	40%	38%	53%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	195	190	191	38	69	56	21	10	25	37	42	37	47	5
q42b. Are policies and/or procedures in place to: publish IPS documents?	Yes	58%	74%	81%	34%	52%	73%	71%	80%	60%	49%	60%	68%	51%	100%
	No	42%	26%	18%	66%	48%	27%	29%	20%	40%	51%	40%	32%	49%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	195	190	191	38	69	56	21	10	25	37	42	37	47	5
q43@. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023?	Zero	9%	19%	-	18%	7%	5%	10%	10%	28%	5%	5%	6%	9%	20%
	1-2	36%	51%	-	34%	51%	25%	38%	0%	40%	62%	45%	28%	15%	20%
	3-5	36%	19%	-	39%	30%	47%	19%	20%	20%	24%	38%	36%	51%	0%
	More than 5	19%	12%	-	8%	12%	22%	33%	70%	12%	8%	12%	31%	26%	60%
	Total	194	190	-	38	69	55	21	10	25	37	42	36	47	5
q44. Has responsibility for the management or coordination of staff training and awareness of IPS obligations been assigned to a team/area	Yes	55%	54%	73%	56%	51%	59%	52%	60%	38%	62%	48%	54%	68%	40%
	No	45%	46%	27%	44%	49%	41%	48%	40%	62%	38%	52%	46%	32%	60%
	Total	196	190	190	39	69	56	21	10	26	37	42	37	47	5
q46. Does your induction training for new staff include information on the IPS?	Yes	16%	16%	23%	5%	16%	27%	14%	10%	4%	24%	26%	14%	13%	0%
	No	84%	84%	77%	95%	84%	73%	86%	90%	96%	76%	74%	86%	87%	100%
	Total	196	190	188	39	69	56	21	10	26	37	42	37	47	5
q47. Does your agency provide staff with other specific training on IPS obligations?	Yes	17%	25%	24%	3%	16%	25%	24%	20%	15%	14%	21%	11%	19%	40%
	No	83%	75%	51%	97%	84%	75%	76%	80%	85%	86%	79%	89%	81%	60%
	Total	196	190	190	39	69	56	21	10	26	37	42	37	47	5

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10% +
5%
5%
10% -

High overall
negative result:
≥20%
≥30%

		Total 2023	Year survey was conducted		Number of FOI requests					Agency size (APSC definition)					
			2018	2012	None	Low (1-10)	Medium (11-100)	High (101-500)	Very high (500+)	Micro agency	Extra small agency	Small agency	Medium agency	Large agency	Extra large agency
		Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %
q49@. What is the main way that staff are trained in the agency's IPS obligations?	In-person or online course conducted live by a trainer	3%	13%	9%	0%	0%	7%	0%	0%	0%	0%	0%	25%	0%	0%
	Self-paced online / eLearning module	27%	15%	0%	0%	27%	29%	40%	0%	50%	20%	11%	50%	33%	0%
	On the job	52%	45%	65%	100%	45%	50%	40%	100%	50%	60%	67%	0%	44%	100%
	Other	18%	28%	26%	0%	27%	14%	20%	0%	0%	20%	22%	25%	22%	0%
	Not answered	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	33	47	94	1	11	14	5	2	4	5	9	4	9	2
q51a. Does your agency publish on its website details of: Its organisational structure?	Yes	96%	96%	97%	85%	99%	100%	100%	100%	81%	97%	100%	97%	100%	100%
	No	4%	4%	2%	15%	1%	0%	0%	0%	19%	3%	0%	3%	0%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q51b. Does your agency publish on its website details of: The agency's functions and decision making powers?	Yes	97%	95%	99%	92%	97%	100%	100%	100%	96%	95%	98%	97%	100%	100%
	No	3%	5%	1%	8%	3%	0%	0%	0%	4%	5%	2%	3%	0%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q51c. Does your agency publish on its website details of: Appointments of agency officers made under Acts (other than APS employees within the meaning of the Public Service Act 1999)?	Yes	91%	85%	91%	87%	94%	86%	95%	100%	92%	89%	90%	78%	100%	100%
	No	9%	15%	9%	13%	6%	14%	5%	0%	8%	11%	10%	22%	0%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q51d. Does your agency publish on its website details of: Annual reports prepared by the agency for Parliament?	Yes	99%	96%	98%	95%	100%	100%	100%	100%	96%	100%	100%	97%	100%	100%
	No	1%	4%	0%	5%	0%	0%	0%	0%	4%	0%	0%	3%	0%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q51e. Does your agency publish on its website details of: Consultation arrangements for members of the public to comment on specific policy proposals for which the agency is responsible?	Yes	75%	72%	86%	77%	65%	77%	90%	90%	69%	70%	74%	65%	91%	60%
	No	25%	28%	14%	23%	35%	23%	10%	10%	31%	30%	26%	35%	9%	40%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q51f. Does your agency publish on its website details of: Information in documents to which the agency routinely gives access in response to requests under Part III of the FOI Act - s 8(2)(g)?	Yes	73%	79%	86%	64%	75%	75%	76%	80%	62%	68%	76%	68%	89%	60%
	No	27%	21%	12%	33%	25%	25%	24%	20%	35%	32%	24%	32%	11%	40%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	2%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q51g. Does your agency publish on its website details of: Information released in response to FOI access requests via an Agency Disclosure Log - s 11c	Yes	95%	91%	-	82%	96%	100%	100%	100%	73%	97%	98%	97%	100%	100%
	No	5%	9%	-	15%	4%	0%	0%	0%	23%	3%	2%	3%	0%	0%
	Not applicable	0%	0%	-	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	-	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	-	39	69	56	21	10	26	37	42	37	47	5
q51h. Does your agency publish on its website details of: Information held by the agency that it routinely provides to the Parliament in response to requests and orders from the Parliament?	Yes	82%	82%	86%	72%	87%	80%	86%	100%	65%	78%	83%	86%	94%	80%
	No	17%	18%	10%	26%	13%	20%	14%	0%	31%	22%	17%	14%	6%	20%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	3%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q51i. Does your agency publish on its website details of: Contact details for FOI information or documents?	Yes	97%	95%	99%	87%	99%	100%	100%	100%	85%	97%	100%	97%	100%	100%
	No	3%	5%	0%	13%	1%	0%	0%	0%	15%	3%	0%	3%	0%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q51j. Does your agency publish on its website details of: Operational information - rules, policies, principles and procedures that agencies apply in making decisions or recommendations that affect members of the public?	Yes	87%	84%	94%	72%	86%	95%	95%	100%	69%	92%	88%	84%	96%	80%
	No	12%	16%	5%	26%	14%	5%	5%	0%	27%	8%	12%	16%	4%	20%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	1%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q52. Does your agency have a mechanism (e.g., process, procedure and/or policy) for identifying 'other' information that can be published under the IPS?	Yes	42%	59%	72%	21%	46%	45%	57%	60%	38%	38%	48%	46%	38%	80%
	No	58%	41%	28%	79%	54%	55%	43%	40%	62%	62%	52%	54%	62%	20%
	Total	196	190	190	39	69	56	21	10	26	37	42	37	47	5

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10% +
5%
5%
10% -

High overall negative result:	≥20%
	≥30%

		Total 2023	Year survey was conducted		Number of FOI requests					Agency size (APSC definition)					
			2018	2012	None	Low (1-10)	Medium (11-100)	High (101-500)	Very high (500+)	Micro agency	Extra small agency	Small agency	Medium agency	Large agency	Extra large agency
		Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %
q54. What does your agency believe would be the impact (if any) from increasing proactive publication under the IPS on the number of FOI requests your agency receives?	Large increase in requests	2%	-	-	0%	0%	0%	10%	20%	0%	0%	0%	0%	4%	40%
	Small increase in requests	14%	-	-	10%	16%	18%	10%	10%	12%	19%	12%	16%	15%	0%
	No change	78%	-	-	87%	84%	70%	67%	70%	85%	81%	81%	76%	72%	60%
	Small decline in requests	5%	-	-	0%	0%	13%	14%	0%	0%	0%	7%	8%	9%	0%
	Large decline in requests	0%	-	-	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	-	-	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
Total		196	-	-	39	69	56	21	10	26	37	42	37	47	5
q55. Does your agency have a clear approach to releasing statistics that are routinely requested (for example, an agency's service delivery performance)?	Yes	52%	-	-	46%	43%	66%	43%	80%	38%	46%	52%	51%	66%	60%
	Under development	5%	-	-	8%	3%	4%	14%	0%	4%	3%	5%	5%	9%	0%
	No	11%	-	-	10%	16%	7%	5%	20%	12%	16%	12%	16%	2%	20%
	Not applicable - why is this not applicable?	31%	-	-	33%	38%	23%	38%	0%	42%	35%	31%	27%	23%	20%
	Not answered	1%	-	-	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
Total		196	-	-	39	69	56	21	10	26	37	42	37	47	5
q57. Does your agency provide guidance and information to its staff about how to identify what 'other' information can be published under the IPS as outlined in s 8(4) of the FOI Act and Part 13 of the Guidelines?	Yes	35%	-	-	44%	26%	41%	24%	60%	31%	24%	31%	35%	51%	40%
	No	64%	-	-	54%	74%	59%	76%	40%	65%	76%	69%	65%	49%	60%
	Not answered	1%	-	-	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	-	-	39	69	56	21	10	26	37	42	37	47	5
q59. In 2022-23, has your agency made a decision not to publish information under the IPS due to the personal or business information exception under s 8(2)(g)(i) or (ii)?	Yes	34%	42%	36%	31%	20%	38%	48%	90%	23%	22%	17%	43%	55%	60%
	No	46%	35%	51%	41%	62%	41%	38%	0%	54%	62%	57%	38%	30%	0%
	Not applicable	19%	23%	13%	26%	17%	21%	14%	10%	19%	16%	26%	19%	15%	40%
	Not answered	1%	1%	1%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q61. Does your agency record decisions not to publish information recorded in your agency's IPS information register?	Yes	46%	56%	44%	-	50%	33%	100%	50%	0%	50%	100%	25%	50%	100%
	No	54%	44%	54%	-	50%	67%	0%	50%	100%	50%	0%	75%	50%	0%
	Not answered	0%	0%	1%	-	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	13	32	68	-	2	6	1	4	1	2	1	4	4	1
q62. Does your agency have a policy that specifies or covers its approach to charging for access to information under the IPS?	Yes	57%	59%	-	69%	52%	54%	57%	50%	58%	51%	57%	46%	68%	40%
	No	43%	41%	-	28%	48%	46%	43%	50%	38%	49%	43%	54%	32%	60%
	Not answered	1%	0%	-	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	-	39	69	56	21	10	26	37	42	37	47	5
q63. Does your agency charge for information required (s 8(2)) or permitted (s 8(4)) to be published under the IPS?	Yes - Required only	4%	4%	12%	5%	4%	4%	0%	0%	8%	5%	5%	3%	0%	0%
	Yes - Permitted only	7%	11%	4%	8%	1%	9%	10%	10%	4%	5%	5%	5%	6%	20%
	Yes - Both	8%	13%	16%	8%	9%	11%	0%	0%	4%	8%	12%	5%	9%	0%
	No	82%	73%	68%	79%	86%	77%	90%	90%	84%	81%	79%	86%	85%	80%
	Total	195	190	190	38	69	56	21	10	25	37	42	37	47	5
q63@. Does your agency charge for information required (s 8(2)) or permitted (s 8(4)) to be published under the IPS?	Yes	18%	27%	31%	21%	14%	23%	10%	10%	15%	19%	21%	14%	15%	20%
	No	82%	73%	68%	77%	86%	77%	90%	90%	81%	81%	79%	86%	85%	80%
	Not answered	1%	0%	1%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q64. Does your agency use the FOI Charges Regulations for calculating and imposing a charge for access under the IPS?	Yes	86%	94%	93%	75%	70%	100%	100%	100%	75%	71%	78%	100%	100%	100%
	No	14%	6%	3%	25%	30%	0%	0%	0%	25%	29%	22%	0%	0%	0%
	Not answered	0%	0%	3%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	35	52	60	8	10	13	2	1	4	7	9	5	7	1
q65. Is the charge for providing access to information (e.g., requests for data and/ or statistics) that cannot be downloaded from a website?	Yes	80%	81%	68%	75%	70%	85%	100%	100%	75%	86%	67%	60%	100%	100%
	No	20%	19%	30%	25%	30%	15%	0%	0%	25%	14%	33%	40%	0%	0%
	Not answered	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	35	52	60	8	10	13	2	1	4	7	9	5	7	1
q66. Is the charge for reimbursing the agency for specific reproduction (or other incidental) costs associated with giving access?	Yes	91%	81%	92%	100%	90%	92%	100%	0%	100%	86%	89%	100%	100%	0%
	No	9%	19%	8%	0%	10%	8%	0%	100%	0%	14%	11%	0%	0%	100%
	Not answered	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	35	52	60	8	10	13	2	1	4	7	9	5	7	1
q67. Are details of these charges published on your agency's website?	Yes	83%	79%	82%	75%	90%	77%	100%	100%	75%	57%	89%	80%	100%	100%
	No	17%	21%	18%	25%	10%	23%	0%	0%	25%	43%	11%	20%	0%	0%
	Not answered	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	35	52	60	8	10	13	2	1	4	7	9	5	7	1
q69a. Does your agency publish IPS information under the following standard headings: Agency Plan - s 8(2)(a)?	Yes	74%	74%	89%	77%	70%	79%	62%	100%	69%	76%	76%	62%	83%	80%
	No	25%	26%	10%	21%	30%	21%	38%	0%	27%	24%	24%	38%	17%	20%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	1%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q69b. Does your agency publish IPS information under the following standard headings: Who we are - s 8(2)(b) and 8(2)(d)?	Yes	78%	78%	85%	72%	75%	77%	86%	100%	65%	78%	71%	68%	94%	100%
	No	22%	22%	13%	26%	25%	23%	14%	0%	31%	22%	29%	32%	6%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	3%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5

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2023 topline results

13/11/2023

Cohort result is better (green), or worse (red) than overall result:
NB: selected neutral responses are not coloured

10% +
5%
5%
10% -

High overall negative result:	≥20%
	≥30%

		Total 2023	Year survey was conducted		Number of FOI requests					Agency size (APSC definition)					
			2018	2012	None	Low (1-10)	Medium (11-100)	High (101-500)	Very high (500+)	Micro agency	Extra small agency	Small agency	Medium agency	Large agency	Extra large agency
			Column N %	Column N %											
q69c. Does your agency publish IPS information under the following standard headings: What we do - s 8(2)(i) and 8(2)(j)?	Yes	79%	79%	84%	72%	74%	80%	95%	90%	65%	81%	71%	68%	96%	100%
	No	21%	21%	15%	26%	26%	20%	5%	10%	31%	19%	29%	32%	4%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	1%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q69d. Does your agency publish IPS information under the following standard headings: Our reports and responses to Parliament - s 8(2)(e) and 8(2)(h)?	Yes	70%	73%	79%	69%	65%	68%	76%	100%	69%	59%	69%	51%	91%	80%
	No	30%	27%	20%	28%	35%	32%	24%	0%	27%	41%	31%	49%	9%	20%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	2%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q69e. Does your agency publish IPS information under the following standard headings: Routinely requested information and disclosure log - s 8(2)(g)?	Yes	76%	77%	82%	67%	77%	77%	76%	100%	69%	70%	79%	59%	91%	100%
	No	23%	23%	16%	31%	23%	23%	24%	0%	27%	30%	21%	41%	9%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	2%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q69f. Does your agency publish IPS information under the following standard headings: Consultation arrangements - s 8(2)(f)?	Yes	62%	63%	79%	62%	55%	61%	67%	100%	58%	62%	57%	43%	79%	80%
	No	38%	37%	20%	36%	45%	39%	33%	0%	38%	38%	43%	57%	21%	20%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	2%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q69g. Does your agency publish IPS information under the following standard headings: Our Priorities - s 8(4)?	Yes	38%	49%	55%	28%	33%	48%	38%	40%	38%	43%	40%	35%	30%	40%
	No	62%	51%	41%	69%	67%	52%	62%	60%	58%	57%	60%	65%	70%	60%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	4%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q69h. Does your agency publish IPS information under the following standard headings: Our finances - s 8(4)?	Yes	33%	46%	51%	15%	33%	41%	38%	50%	35%	35%	36%	38%	26%	40%
	No	66%	54%	45%	82%	67%	59%	62%	50%	62%	65%	64%	62%	74%	60%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	4%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q69i. Does your agency publish IPS information under the following standard headings: Our lists - s 8(4)?	Yes	25%	39%	49%	13%	28%	29%	24%	40%	27%	32%	26%	30%	13%	40%
	No	74%	61%	47%	85%	72%	71%	76%	60%	69%	68%	74%	70%	87%	60%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	4%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q69j. Does your agency publish IPS information under the following standard headings: Contact us - s 8(2)(i)?	Yes	87%	85%	91%	87%	86%	89%	86%	90%	81%	95%	88%	78%	94%	60%
	No	12%	15%	8%	10%	14%	11%	14%	10%	15%	5%	12%	22%	6%	40%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	1%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q69k. Does your agency publish IPS information under the following standard headings: Other?	Yes	41%	35%	40%	23%	35%	45%	71%	60%	38%	24%	38%	49%	47%	60%
	No	59%	65%	26%	77%	65%	55%	29%	40%	62%	76%	62%	51%	53%	40%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	34%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q71a. Does your agency website have: A search function that can access information published within an agency's IPS entry?	Yes	73%	63%	81%	38%	77%	84%	86%	90%	62%	70%	88%	76%	62%	100%
	No	27%	37%	18%	59%	23%	16%	14%	10%	35%	30%	12%	24%	38%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	1%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q71b. Does your agency website have: A mechanism in place to gather feedback from the community regarding whether IPS entries are easily discoverable and understandable?	Yes	54%	58%	66%	26%	52%	71%	71%	50%	31%	49%	71%	62%	53%	40%
	No	45%	42%	34%	72%	48%	29%	29%	50%	65%	51%	29%	38%	47%	60%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	1%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q71c. Does your agency website have: An alert service that can notify subscribers of new publications under the IPS or other developments in relation to the IPS?	Yes	13%	23%	26%	13%	16%	13%	10%	0%	23%	11%	19%	14%	4%	0%
	No	87%	77%	73%	85%	84%	88%	90%	100%	73%	89%	81%	86%	96%	100%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	1%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q71d. Does your agency website have: The Oaic IPS Icon visible on the homepage of your agency's website?	Yes	14%	25%	59%	15%	13%	7%	29%	20%	15%	16%	17%	11%	9%	20%
	No	85%	75%	41%	82%	87%	93%	71%	80%	81%	84%	83%	89%	91%	80%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	0%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5

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Cohort result is better (green), or worse (red) than overall result:
NB: selected neutral responses are not coloured

10% +
5%
5%
10% -

High overall	≥20%
negative result:	≥30%

		Total 2023	Year survey was conducted		Number of FOI requests					Agency size (APSC definition)					
			2018	2012	None	Low (1-10)	Medium (11-100)	High (101-500)	Very high (500+)	Micro agency	Extra small agency	Small agency	Medium agency	Large agency	Extra large agency
		Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %
q72. Where does this icon link to when clicked?	Agency IPS or FOI information page	79%	77%	-	67%	89%	100%	67%	50%	75%	100%	71%	100%	50%	0%
	OAIC IPS information page	0%	8%	-	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Other	0%	0%	-	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	The icon is not linked to another web page	21%	15%	-	33%	11%	0%	33%	50%	25%	0%	29%	0%	50%	100%
	Total	28	48	-	6	9	4	6	2	4	6	7	4	4	1
q73. Are some, most or all of the documents published by your agency under the IPS in a format (or multiple formats) that conform with WCAG 2.0 requirements?	All documents	21%	28%	20%	16%	22%	27%	10%	30%	20%	35%	19%	22%	11%	40%
	Most documents	61%	41%	30%	55%	58%	63%	67%	70%	52%	43%	57%	59%	81%	60%
	Some documents	14%	21%	44%	18%	19%	7%	19%	0%	20%	16%	19%	14%	9%	0%
	No documents	4%	11%	5%	11%	1%	4%	5%	0%	8%	5%	5%	5%	0%	0%
	Total	195	190	189	38	69	56	21	10	25	37	42	37	47	5
q75. Does your agency have a strategy for increasing open access to public sector information held by your agency, in addition to the information required to be published in the IPS and Disclosure Log?	Yes	29%	35%	27%	13%	30%	38%	29%	30%	20%	27%	36%	35%	21%	60%
	Under development	17%	26%	48%	11%	14%	20%	24%	30%	8%	19%	19%	19%	19%	0%
	No	54%	39%	25%	76%	55%	43%	48%	40%	72%	54%	45%	46%	60%	40%
	Total	195	190	190	38	69	56	21	10	25	37	42	37	47	5
	Total	195	190	190	38	69	56	21	10	25	37	42	37	47	5
\$q76. Which of the following means does your agency use to publish or promote access to public sector information (includes linking to information published on your agency's website)?	Social media	73%	-	-	58%	74%	80%	71%	90%	32%	81%	83%	76%	79%	80%
	Newsletters	50%	-	-	13%	62%	63%	48%	40%	16%	62%	79%	51%	34%	40%
	Stakeholder networks	56%	-	-	24%	67%	70%	48%	50%	36%	73%	69%	68%	34%	60%
	Public appearances	46%	-	-	13%	55%	57%	43%	50%	20%	62%	67%	49%	26%	60%
	Other	27%	-	-	45%	20%	21%	29%	40%	36%	8%	19%	22%	47%	60%
\$q77. Which of the following social media sites does your agency use to publish or promote access to public sector information?	No, we don't publish or promote access to public sector information	16%	-	-	29%	13%	11%	14%	10%	32%	14%	12%	19%	9%	0%
	Total	195	-	-	38	69	56	21	10	25	37	42	37	47	5
	Total	195	-	-	38	69	56	21	10	25	37	42	37	47	5
	Total	195	-	-	38	69	56	21	10	25	37	42	37	47	5
	Total	195	-	-	38	69	56	21	10	25	37	42	37	47	5
q78. Does your agency maintain an IPS information register(s)?	Facebook	52%	46%	32%	44%	43%	59%	62%	80%	4%	38%	67%	49%	77%	80%
	X (formerly known as Twitter)	55%	62%	34%	41%	48%	66%	62%	90%	15%	41%	69%	57%	74%	80%
	LinkedIn	65%	33%	4%	51%	67%	70%	71%	70%	19%	76%	74%	68%	74%	60%
	YouTube	48%	47%	32%	33%	46%	55%	52%	70%	8%	32%	62%	57%	64%	60%
	Other	28%	16%	25%	33%	25%	23%	29%	60%	8%	19%	26%	22%	53%	40%
q79. How often is your agency's IPS information register reviewed (i.e. is the data accurate, up to date and complete)?	Our agency does not use social media to publish public sector information	28%	33%	60%	44%	26%	20%	29%	10%	69%	19%	17%	24%	21%	20%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q80. Does your agency intend to develop an IPS information register in the next 12 months?	Yes	20%	38%	36%	10%	20%	25%	19%	40%	19%	22%	21%	24%	15%	40%
	No	79%	62%	64%	87%	80%	75%	81%	60%	77%	78%	79%	76%	85%	60%
	Not answered	1%	0%	0%	3%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
	Total	196	190	191	39	69	56	21	10	26	37	42	37	47	5
q81. Over the last 12 months, how much of the information that your agency has published has been in an open and standards-based format?	At least every 6 months	20%	14%	-	75%	14%	7%	50%	0%	40%	25%	22%	11%	0%	50%
	At least every 12 months	28%	22%	-	25%	29%	36%	0%	25%	20%	38%	44%	22%	14%	0%
	Only where significant IPS changes occur or where there are changes to function responsibility	33%	36%	-	0%	43%	43%	25%	0%	40%	38%	33%	11%	57%	0%
	Don't know / can't say	20%	28%	-	0%	14%	14%	25%	75%	0%	0%	0%	56%	29%	50%
	Total	40	72	-	4	14	14	4	4	5	8	9	9	7	2
q82. Does your agency routinely apply metadata to the public sector information it publishes on the internet?	Yes	34%	53%	51%	26%	42%	33%	29%	17%	35%	38%	48%	39%	13%	33%
	No	66%	47%	49%	74%	58%	67%	71%	83%	65%	62%	52%	61%	88%	67%
	Not applicable	15%	21%	8%	21%	14%	14%	5%	20%	28%	14%	14%	19%	6%	20%
	Total	195	190	189	38	69	56	21	10	25	37	42	37	47	5
	Total	195	190	189	38	69	56	21	10	25	37	42	37	47	5
\$q83. If your agency routinely applies metadata, please indicate which of the following metadata standards your agency uses:	ANZLIC	16%	12%	36%	10%	17%	24%	7%	20%	9%	36%	21%	21%	9%	0%
	Other	87%	88%	74%	95%	83%	79%	100%	80%	100%	64%	79%	79%	97%	100%
	Total	104	33	39	21	29	33	15	5	11	11	24	19	34	3
	Total	104	33	39	21	29	33	15	5	11	11	24	19	34	3
	Total	104	33	39	21	29	33	15	5	11	11	24	19	34	3
\$q84@. What are the most significant challenges your agency faces when publishing public sector information in addition to the information required to be published in the IPS and Disclosure Log?	All of the information	28%	24%	14%	21%	28%	27%	48%	30%	36%	35%	24%	32%	19%	40%
	Most of the information	36%	36%	24%	18%	38%	50%	33%	30%	32%	35%	45%	41%	30%	40%
	Some of the information	9%	8%	40%	5%	14%	4%	10%	20%	8%	8%	12%	8%	11%	0%
	None of the information	2%	3%	1%	3%	1%	2%	0%	0%	0%	3%	0%	5%	0%	0%
	Not sure	25%	29%	21%	53%	19%	18%	10%	20%	24%	19%	19%	14%	40%	20%
	Total	195	190	187	38	69	56	21	10	25	37	42	37	47	5
	Total	195	190	187	38	69	56	21	10	25	37	42	37	47	5
	Total	195	190	187	38	69	56	21	10	25	37	42	37	47	5
	Total	195	190	187	38	69	56	21	10	25	37	42	37	47	5
	Total	195	190	187	38	69	56	21	10	25	37	42	37	47	5
\$q84@. What are the most significant challenges your agency faces when publishing public sector information in addition to the information required to be published in the IPS and Disclosure Log?	Yes	53%	46%	49%	55%	42%	59%	71%	50%	44%	30%	57%	51%	72%	60%
	No	32%	34%	42%	24%	43%	27%	24%	30%	28%	57%	29%	30%	21%	20%
	Not applicable	15%	21%	8%	21%	14%	14%	5%	20%	28%	14%	14%	19%	6%	20%
	Total	195	190	189	38	69	56	21	10	25	37	42	37	47	5
	Total	195	190	189	38	69	56	21	10	25	37	42	37	47	5
	Total	195	190	189	38	69	56	21	10	25	37	42	37	47	5
	Total	195	190	189	38	69	56	21	10	25	37	42	37	47	5
	Total	195	190	189	38	69	56	21	10	25	37	42	37	47	5
	Total	195	190	189	38	69	56	21	10	25	37	42	37	47	5
	Total	195	190	189	38	69	56	21	10	25	37	42	37	47	5
\$q84@. What are the most significant challenges your agency faces when publishing public sector information in addition to the information required to be published in the IPS and Disclosure Log?	Open access to information	86%	77%	79%	89%	88%	83%	90%	78%	81%	94%	81%	74%	96%	100%
	Engaging the community	29%	28%	34%	19%	34%	28%	30%	33%	33%	31%	29%	46%	11%	50%
	Effective information governance	38%	35%	29%	28%	45%	30%	50%	33%	29%	60%	45%	26%	24%	25%
	Robust information asset management	65%	48%	37%	61%	66%	70%	60%	56%	38%	71%	64%	60%	82%	0%
	Discoverable and useable information	39%	33%	61%	39%	42%	34%	40%	44%	62%	51%	40%	31%	24%	25%
	Clear reuse rights	10%	7%	21%	8%	14%	8%	5%	22%	10%	17%	7%	11%	9%	0%
	Appropriate charging for access	4%	4%	2%	6%	2%	8%	0%	11%	0%	6%	7%	3%	4%	0%
	Transparent enquiry and complaints processes	5%	5%	11%	8%	6%	4%	0%	0%	10%	6%	10%	0%	2%	0%
	Total	184	190	174	36	65	53	20	9	21	35	42	35	45	4
	Total	184	190	174	36	65	53	20	9	21	35	42	35	45	4

Office of the Australian Information Commissioner

Information Publication Scheme Survey

2023 topline results

13/11/2023

Cohort result is better (green), or worse (red) than overall result:
NB: selected neutral responses are not coloured

10% +

5%

5%

10% -

High overall negative result:

≥20%

≥30%

	Total 2023	Year survey was conducted			Number of FOI requests					Agency size (APSC definition)					
		2018	2012		None	Low (1-10)	Medium (11-100)	High (101-500)	Very high (500+)	Micro agency	Extra small agency	Small agency	Medium agency	Large agency	Extra large agency
	Column N %	Column N %	Column N %		Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %
\$q84. What are the most significant challenges your agency faces when publishing public sector information in addition to the information required to be published in the IPS and Disclosure Log?	Obtaining sufficient budgetary resources to enable open access to public sector information	31%	30%	41%	18%	39%	25%	29%	60%	20%	43%	40%	14%	28%	80%
	Identifying information, in addition to the information required to be published in the IPS and Disclosure Log that can be published	31%	29%	18%	21%	23%	39%	57%	30%	24%	27%	29%	35%	36%	60%
	Transitioning to a culture of open access and proactive publication	12%	15%	21%	0%	10%	14%	24%	30%	4%	5%	12%	14%	17%	40%
	Producing a plan or strategies for increasing open access to public sector information	16%	13%	18%	8%	19%	18%	24%	10%	8%	19%	14%	22%	17%	20%
	Ensuring compliance with privacy and secrecy requirements when publishing public sector information	35%	25%	10%	55%	23%	38%	33%	20%	44%	19%	33%	32%	45%	20%
	Identifying re-users	12%	9%	5%	5%	17%	9%	10%	20%	12%	11%	10%	22%	4%	40%
	Collaborating with re-users	6%	3%	2%	5%	6%	5%	5%	10%	12%	3%	5%	8%	2%	20%
	Employing Web 2.0 tools to support community consultation	4%	2%	11%	8%	4%	4%	0%	0%	4%	11%	5%	3%	0%	0%
	Establishing effective processes to consult the community regarding what information to publish	8%	6%	14%	3%	3%	13%	19%	10%	8%	3%	10%	16%	4%	0%
	Establishing channels for re-users to provide feedback about the quality, completeness, usefulness and accuracy of published information	4%	5%	2%	3%	6%	2%	5%	0%	4%	3%	5%	5%	2%	0%
	Establishing processes to respond in a timely manner to requests and feedback received from the community	3%	4%	2%	3%	3%	4%	0%	0%	0%	3%	2%	5%	2%	0%
	Establishing an appropriate focal point, officer, or centralised department that is responsible for furthering open access to public sector information	19%	16%	10%	16%	25%	14%	19%	30%	16%	32%	21%	14%	15%	20%
	Instigating strategic planning on information resource management	21%	20%	20%	13%	25%	16%	33%	10%	8%	32%	33%	11%	13%	0%
	Establishing and maintenance of an information asset register	36%	18%	16%	42%	39%	27%	38%	40%	20%	32%	31%	24%	64%	0%
	Providing up-to-date staff training in information management	22%	15%	10%	34%	25%	16%	10%	10%	12%	19%	24%	19%	32%	0%
	Establishing clear procedures and lines of authority for decisions on information release and publication	11%	13%	4%	5%	12%	14%	19%	0%	0%	11%	19%	14%	11%	0%
	Protecting information against inappropriate or unauthorised use, access or disclosure	23%	12%	11%	42%	12%	25%	10%	40%	12%	22%	12%	16%	47%	0%
	Providing information in an open and standards based format	6%	6%	13%	5%	10%	4%	5%	0%	16%	5%	10%	3%	2%	0%
	Attaching high-quality metadata to information for discoverability	7%	5%	18%	8%	12%	5%	0%	0%	16%	11%	7%	5%	2%	0%
	Ensuring compliance with the WCAG 2.0	11%	15%	24%	18%	10%	7%	14%	0%	28%	14%	2%	16%	4%	0%
	Indexing or cataloguing information for discoverability	6%	5%	8%	5%	4%	7%	10%	10%	8%	3%	10%	11%	2%	0%
	Publishing information in machine readable format	5%	4%	3%	5%	4%	5%	10%	0%	12%	3%	5%	5%	4%	0%
	Maintaining structured data for publishing	1%	1%	2%	0%	0%	4%	0%	0%	0%	0%	2%	3%	0%	0%
	Maintaining linked data for publishing	1%	3%	1%	0%	0%	0%	10%	0%	0%	0%	0%	0%	4%	0%
	Agency costs (including staff time) associated with ensuring compliance with the WCAG 2.0	14%	12%	11%	16%	14%	11%	10%	30%	12%	27%	14%	3%	13%	20%
	Transitioning towards Creative Commons 'BY' standard as a default position	3%	3%	7%	0%	4%	2%	0%	10%	0%	3%	2%	8%	0%	0%
	Determining appropriate open licences that will enable the re-use of information	2%	4%	9%	0%	3%	4%	0%	0%	4%	0%	2%	3%	2%	0%
	Determining whether public sector information is able to be released under open licensing conditions	2%	2%	4%	0%	3%	2%	5%	0%	0%	5%	0%	3%	2%	0%
	Agency costs (including staff time) associated with administering licences	4%	1%	5%	8%	3%	4%	0%	10%	4%	8%	2%	3%	4%	0%
	Establishing an appropriate and transparent charging regime(s) for your agency	0%	2%	2%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Office of the Australian Information Commissioner
Information Publication Scheme Survey
2023 topline results

13/11/2023

Cohort result is better (green), or worse (red) than overall result:
NB: selected neutral responses are not coloured

10% +
5%
5%
10% -

High overall negative result:	≥20%
	≥30%

	Total 2023	Year survey was conducted		Number of FOI requests					Agency size (APSC definition)					
		2018	2012	None	Low (1-10)	Medium (11-100)	High (101-500)	Very high (500+)	Micro agency	Extra small agency	Small agency	Medium agency	Large agency	Extra large agency
	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %
Agency costs (including staff time) of administering charging regime	4%	2%	0%	5%	1%	7%	0%	10%	0%	5%	7%	3%	4%	0%
Establishing appropriate and transparent enquires and complaint processes	3%	2%	10%	5%	3%	2%	0%	0%	4%	5%	5%	0%	0%	0%
Responding to enquiries and complaints	3%	3%	1%	3%	4%	2%	0%	0%	4%	0%	7%	0%	2%	0%
Other	15%	0%	0%	16%	13%	14%	19%	20%	20%	19%	10%	14%	13%	40%
Total	195	190	174	38	69	56	21	10	25	37	42	37	47	5

Office of the Australian Information Commissioner

Information Publication Scheme Survey

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10% +

5%

5%

10% -

High overall negative result:

≥20%

≥30%

Office of the Australian Information Commissioner Information Publication Scheme Survey 2023 topline results13/11/2023			Total 2023	Agency portfolio									
Cohort result is better (green), or worse (red) than overall result: NB: selected neutral responses are not coloured	10% + 5% 5% 10% -	High overall negative result: ≥20% ≥30%		Agriculture, Fisheries and Forestry	Attorney-General's	Climate Change, Energy, the Environment and Water	Defence	Education	Employment and Workplace Relations	Finance	Foreign Affairs and Trade	Health and Aged Care	
	Column N %			Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	
q4_2@. Agency size (APSC definition)	Micro agency	13%	11%	13%	15%	36%	0%	20%	0%	0%	3%		
	Extra small agency	19%	44%	22%	23%	9%	0%	10%	14%	20%	23%		
	Small agency	22%	33%	17%	8%	9%	67%	30%	29%	40%	13%		
	Medium agency	19%	0%	35%	38%	27%	0%	30%	29%	0%	13%		
	Large agency	24%	11%	13%	15%	9%	33%	10%	29%	40%	47%		
	Extra large agency	3%	0%	0%	0%	9%	0%	0%	0%	0%	0%		
	Total	194	9	23	13	11	6	10	7	5	30		
q5c@. Total number of FOI requests in FY22-23	None	20%	0%	21%	23%	45%	0%	20%	0%	20%	40%		
	Low (1-10)	35%	78%	17%	46%	18%	17%	40%	29%	40%	37%		
	Medium (11-100)	29%	22%	33%	23%	18%	67%	20%	43%	20%	17%		
	High (101-500)	11%	0%	21%	8%	0%	0%	20%	29%	20%	3%		
	Very high (500+)	5%	0%	8%	0%	18%	17%	0%	0%	0%	3%		
	Total	195	9	24	13	11	6	10	7	5	30		
q6ai@. Number of FOI staff who spend more than 75% of their time on FOI work	None	57%	100%	63%	70%	80%	33%	67%	67%	80%	36%		
	1-10 staff	31%	0%	32%	30%	10%	67%	33%	33%	20%	12%		
	11-50 staff	11%	0%	5%	0%	10%	0%	0%	0%	0%	52%		
	More than 50 staff	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
	Total	157	3	19	10	10	6	9	6	5	25		
q6aii@. Number of staff who spend between 0% and 75% of their time on FOI work	None	16%	0%	22%	27%	36%	17%	20%	0%	0%	3%		
	1-10 staff	66%	100%	48%	64%	45%	33%	60%	86%	80%	87%		
	11-50 staff	13%	0%	26%	9%	9%	50%	20%	14%	20%	10%		
	More than 50 staff	5%	0%	4%	0%	9%	0%	0%	0%	0%	0%		
	Total	191	9	23	11	11	6	10	7	5	30		
q6bi@. Number of FOI staff who spend more than 75% of their time on IPS work	None	84%	100%	100%	78%	100%	50%	100%	100%	100%	46%		
	1-10 staff	15%	0%	0%	22%	0%	50%	0%	0%	0%	54%		
	11-50 staff	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
	More than 50 staff	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
	Total	149	3	19	9	10	4	8	5	4	24		
q6biii@. Number of staff who spend between 0% and 75% of their time on IPS work	None	31%	13%	29%	40%	70%	17%	44%	14%	50%	7%		
	1-10 staff	66%	88%	71%	50%	30%	83%	56%	86%	50%	93%		
	11-50 staff	2%	0%	0%	10%	0%	0%	0%	0%	0%	0%		
	More than 50 staff	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
	Total	182	8	21	10	10	6	9	7	4	28		
q7. Have there been any changes to your agency's structure after 30 June 2022 that have impacted on your agency's processing of	Yes:	9%	11%	17%	0%	9%	33%	20%	0%	20%	0%		
	No	91%	89%	83%	100%	91%	67%	80%	100%	80%	100%		
	Total	194	9	24	12	11	6	10	7	5	30		
q8. Since the 2018 Survey, has your agency completed a review of the operation of the IPS in your agency in conjunction with the	Yes	18%	22%	40%	8%	27%	0%	10%	14%	0%	7%		
	No	82%	78%	60%	92%	73%	100%	90%	86%	100%	93%		
	Total	196	9	25	13	11	6	10	7	5	30		
q9@. When was the review completed?	Within the last 12 months	86%	100%	90%	0%	100%	-	100%	0%	-	100%		
	1-2 years ago	9%	0%	10%	0%	0%	-	0%	0%	-	0%		
	More than two years ago	6%	0%	0%	100%	0%	-	0%	100%	-	0%		
	Total	35	2	10	1	3	-	1	1	-	2		
q10a. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Agency IPS plan	Yes	97%	100%	100%	100%	100%	-	100%	100%	-	100%		
	No	3%	0%	0%	0%	0%	-	0%	0%	-	0%		
	Total	35	2	10	1	3	-	1	1	-	2		
q10b. Did the review cover the following element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Governance and administration	Yes	91%	100%	100%	100%	100%	-	100%	100%	-	100%		
	No	9%	0%	0%	0%	0%	-	0%	0%	-	0%		
	Total	35	2	10	1	3	-	1	1	-	2		

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10% +
5%
5%
10% -

High overall negative result:	≥20%
	≥30%

Office of the Australian Information Commissioner Information Publication Scheme Survey 2023 topline results			13/11/2023		Total 2023	Agency portfolio									
Cohort result is better (green), or worse (red) than overall result: NB: selected neutral responses are not coloured	10% +	High overall negative result:	≥20%	Agriculture, Fisheries and Forestry		Attorney-General's	Climate Change, Energy, the Environment and Water	Defence	Education	Employment and Workplace Relations	Finance	Foreign Affairs and Trade	Health and Aged Care		
	5%		≥30%												
	5%														
10% -				Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %			
q10c. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: IPS document holdings	Yes	91%	100%	100%	100%	100%	-	100%	100%	-	100%				
	No	9%	0%	0%	0%	0%	-	0%	0%	-	0%				
	Total	35	2	10	1	3	-	1	1	-	2				
q10d. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Structure of the IPS	Yes	86%	100%	90%	100%	100%	-	100%	100%	-	100%				
	No	14%	0%	10%	0%	0%	-	0%	0%	-	0%				
	Total	35	2	10	1	3	-	1	1	-	2				
q10e. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Agency compliance review	Yes	86%	100%	90%	100%	100%	-	100%	100%	-	100%				
	No	14%	0%	10%	0%	0%	-	0%	0%	-	0%				
	Total	35	2	10	1	3	-	1	1	-	2				
q12. Does your agency's website provide information about how to make a complaint about your agency's IPS?	Yes	67%	78%	52%	77%	73%	50%	100%	86%	60%	80%				
	No	33%	22%	48%	23%	27%	50%	0%	14%	40%	20%				
	Total	196	9	25	13	11	6	10	7	5	30				
q14. How many complaints about your agency's IPS did your agency receive in 2022-23?	At least one complaint received	1%	0%	0%	0%	0%	0%	10%	0%	0%	0%				
	No IPS complaints were received over this period	87%	100%	88%	85%	100%	100%	90%	100%	100%	57%				
	Information on the number of IPS complaints received is not available / recorded	12%	0%	12%	15%	0%	0%	0%	0%	0%	43%				
	Total	196	9	25	13	11	6	10	7	5	30				
q15. Does your agency have any methods in place to collect feedback about your IPS practices?	Yes (e.g., website feedback widgets to select asking 'was this page helpful')	57%	67%	52%	62%	64%	83%	100%	86%	20%	67%				
	No	43%	33%	48%	38%	36%	17%	0%	14%	80%	33%				
	Total	196	9	25	13	11	6	10	7	5	30				
q16. Which of the following measures does your agency use to collect feedback about your IPS practices?	Survey, feedback form or feedback widget hosted on your agency website	58%	83%	54%	13%	29%	40%	80%	83%	0%	85%				
	Surveys sent to stakeholders/users of your agency information	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%				
	Focus groups, interviews or workshops with stakeholders/users of your agency information	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%				
	Other	41%	17%	46%	88%	71%	60%	20%	17%	100%	15%				
Total		112	6	13	8	7	5	10	6	1	20				
q17. Will you develop methods to measure feedback about your IPS practices in 2023-24?	Yes, this is under development	10%	0%	0%	20%	0%	0%	-	0%	0%	10%				
	Yes, this is planned	25%	33%	42%	0%	25%	0%	-	0%	0%	30%				
	No, not planned in 2023-24	65%	67%	58%	80%	75%	100%	-	100%	100%	60%				
	Total	84	3	12	5	4	1	-	1	4	10				
q18. Have you been able to identify good practices being used by other agencies to support the goals of the IPS?	Yes	20%	11%	12%	8%	27%	83%	30%	14%	20%	3%				
	No	80%	89%	88%	92%	73%	17%	70%	86%	80%	97%				
	Total	196	9	25	13	11	6	10	7	5	30				
q21. Does your agency have an Officer(s) who participate in ICON?	Yes	62%	44%	52%	77%	36%	83%	50%	71%	80%	83%				
	No	38%	56%	48%	23%	64%	17%	50%	29%	20%	17%				
	Total	196	9	25	13	11	6	10	7	5	30				
q22. Which of the following best describes the area of your agency that the ICON officer is located?	FOI	48%	50%	31%	50%	75%	60%	20%	40%	25%	80%				
	Privacy	2%	0%	0%	0%	0%	0%	0%	20%	0%	0%				
	Legal or Litigation	27%	50%	38%	20%	0%	40%	20%	20%	75%	12%				
	Other area within Information Management Branch (or equivalent)	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%				
	Other area within Corporate Branch / Division	11%	0%	8%	20%	0%	0%	20%	20%	0%	8%				
	Other	11%	0%	23%	10%	25%	0%	40%	0%	0%	0%				
Total		122	4	13	10	4	5	5	5	4	25				
q23. Does your agency have a published Agency IPS Plan on its website?	Yes	90%	89%	96%	92%	82%	100%	80%	86%	80%	90%				
	No	10%	11%	4%	8%	18%	0%	20%	14%	20%	10%				
	Total	196	9	25	13	11	6	10	7	5	30				
q25. Does your Agency IPS Plan use the five standard recommended headings as specified above, and in the FOI Guidelines [13.31]?	Yes - All	37%	33%	25%	31%	45%	50%	20%	43%	40%	63%				
	Yes - Some	44%	67%	58%	15%	27%	17%	80%	57%	40%	20%				
	No - we do not use any of the five standard headings	19%	0%	17%	54%	27%	33%	0%	0%	20%	17%				
	Total	195	9	24	13	11	6	10	7	5	30				

Office of the Australian Information Commissioner
Information Publication Scheme Survey
2023 topline results

13/11/2023

Cohort result is better (green), or worse (red) than overall result:
NB: selected neutral responses are not coloured

10% +
5%
5%
10% -

High overall negative result:	≥20%
	≥30%

Office of the Australian Information Commissioner Information Publication Scheme Survey 2023 topline results			13/11/2023	Total 2023	Agency portfolio									
Cohort result is better (green), or worse (red) than overall result: NB: selected neutral responses are not coloured	10% + 5% 5% 10% -	High overall negative result:	≥20% ≥30%		Agriculture, Fisheries and Forestry	Attorney-General's	Climate Change, Energy, the Environment and Water	Defence	Education	Employment and Workplace Relations	Finance	Foreign Affairs and Trade	Health and Aged Care	
					Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %
q28a. Does your Agency IPS Plan specify/address: the senior executive officer currently responsible for leading the agency's work on IPS compliance?	Yes	67%	56%	63%	77%	64%	67%	100%	86%	60%	50%			
	No	33%	44%	38%	23%	36%	33%	0%	14%	40%	50%			
	Not Applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%			
	Total	195	9	24	13	11	6	10	7	5	30			
q28b. Does your Agency IPS Plan specify/address: the resources allocated to establishing and administering the agency's IPS entry?	Yes	67%	67%	63%	69%	73%	67%	90%	57%	60%	83%			
	No	33%	33%	38%	31%	27%	33%	10%	43%	40%	17%			
	Not Applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%			
	Total	195	9	24	13	11	6	10	7	5	30			
q28c. Does your Agency IPS Plan specify/address: the process for identifying operational information required under s 8(2)?	Yes	64%	67%	71%	69%	73%	67%	80%	86%	60%	40%			
	No	36%	33%	29%	31%	27%	33%	20%	14%	40%	60%			
	Total	195	9	24	13	11	6	10	7	5	30			
	q28d. Does your Agency IPS Plan specify/address: the process for identifying additional ('other') information under s 8(4)?	Yes	61%	67%	67%	69%	73%	50%	80%	86%	60%	33%		
No		39%	33%	33%	31%	27%	50%	20%	14%	40%	67%			
Total		195	9	24	13	11	6	10	7	5	30			
q28e. Does your Agency IPS Plan specify/address: the process for revising the IPS entry?		Yes	62%	78%	75%	62%	64%	67%	90%	86%	60%	40%		
	No	38%	22%	25%	38%	36%	33%	10%	14%	40%	60%			
	Total	195	9	24	13	11	6	10	7	5	30			
	q28f. Does your Agency IPS Plan specify/address: the measures being taken to ensure that the agency's IPS entry is accurate, up-to-date and complete?	Yes	67%	78%	79%	54%	73%	50%	80%	100%	80%	47%		
No		33%	22%	21%	46%	27%	50%	20%	0%	20%	53%			
Not Applicable		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%			
Total		195	9	24	13	11	6	10	7	5	30			
q28g. Does your Agency IPS Plan specify/address: the measures (if any) being taken to improve the agency's information asset management framework to support its IPS compliance?	Yes	22%	11%	29%	31%	36%	0%	40%	29%	0%	17%			
	No	46%	33%	42%	46%	36%	67%	40%	43%	0%	73%			
	Not applicable	32%	56%	29%	23%	27%	33%	20%	29%	100%	10%			
	Total	195	9	24	13	11	6	10	7	5	30			
q28h. Does your Agency IPS Plan specify/address: whether the agency has developed an internal IPS information register (see [13.40] - [13.45])	Yes	26%	11%	38%	23%	45%	0%	30%	29%	20%	20%			
	No	74%	89%	63%	77%	55%	100%	70%	71%	80%	80%			
	Not Applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%			
	Total	195	9	24	13	11	6	10	7	5	30			
q28i. Does your Agency IPS Plan specify/address: details of access charges (if any) imposed for accessing information published under the IPS as well as how charges will be calculated (see [13.158 - 13.160])	Yes	64%	89%	71%	46%	55%	33%	80%	57%	40%	80%			
	No	36%	11%	29%	54%	45%	67%	20%	43%	60%	20%			
	Not Applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%			
	Total	195	9	24	13	11	6	10	7	5	30			
q29@. When was your Agency IPS Plan last updated?	Less than 1 year ago	39%	22%	43%	31%	27%	50%	60%	14%	0%	63%			
	1-2 years ago	7%	0%	9%	15%	9%	0%	0%	43%	20%	0%			
	More than 2 years ago	37%	56%	30%	46%	45%	33%	40%	43%	40%	23%			
	We have not updated our Agency IPS Plan since it was first published	17%	22%	17%	8%	18%	17%	0%	0%	40%	13%			
	Don't know	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%			
Total		194	9	23	13	11	6	10	7	5	30			
q29.2@. Time since Agency IPS Plan first published if it was not updated since first publishing	Within the last 12 months	15%	0%	0%	100%	50%	0%	-	-	0%	0%			
	1-3 years ago	3%	0%	25%	0%	0%	0%	-	-	0%	0%			
	More than 3, but less than 5 years ago	3%	0%	0%	0%	0%	0%	-	-	0%	25%			
	5 or more years ago	79%	100%	75%	0%	50%	100%	-	-	100%	75%			
	Not answered	0%	0%	0%	0%	0%	0%	-	-	0%	0%			
Total		33	2	4	1	2	1	-	-	2	4			
q30. Do you have a timetable for formally reviewing your Agency IPS Plan? The OAIC encourages agencies to undertake more	Yes	61%	78%	67%	62%	55%	83%	80%	29%	40%	73%			
	No	39%	22%	33%	38%	45%	17%	20%	71%	60%	27%			
	Total	195	9	24	13	11	6	10	7	5	30			

Office of the Australian Information Commissioner
Information Publication Scheme Survey
2023 topline results

13/11/2023

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10% +
5%
5%
10% -

High overall negative result:	≥20%
	≥30%

q31@. If you have a timetable, how often is a formal review of the Agency IPS Plan scheduled to be undertaken?	At least every 12 months	38%	57%	88%	25%	33%	60%	38%	0%	0%	5%
	On a regular basis but less often than every 12 months	43%	29%	0%	63%	33%	40%	25%	50%	50%	82%
	Only where significant IPS changes occur	18%	14%	13%	13%	33%	0%	38%	50%	50%	14%
	Don't know / can't say	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	118	7	16	8	6	5	8	2	2	22
q32. Has your agency reviewed the most recent changes to Part 13 of the FOI Guidelines published in August 2023? Part 13 of the FOI Guidelines	Yes	41%	44%	50%	38%	55%	83%	60%	57%	20%	23%
	No, but was aware of these changes	22%	22%	8%	31%	36%	0%	20%	0%	20%	20%
	No, was not aware of these changes (before this survey)	38%	33%	42%	31%	9%	17%	20%	43%	60%	57%
	Total	195	9	24	13	11	6	10	7	5	30
q34. Does your agency have a senior executive officer with responsibility for leading the agency's work on IPS compliance?	Yes	78%	56%	88%	100%	73%	83%	80%	86%	100%	47%
	No	22%	44%	12%	0%	27%	17%	20%	14%	0%	53%
Total	196	9	25	13	11	6	10	7	5	30	
q37. Does your agency have a formal IPS governance structure? (e.g. Steering Committee, Working Group or other body with	Yes	22%	11%	28%	15%	27%	17%	50%	14%	20%	10%
	No	78%	89%	72%	85%	73%	83%	50%	86%	80%	90%
Total	196	9	25	13	11	6	10	7	5	30	
\$q38. What type(s) of formal IPS governance structure(s) does your agency have?	Steering Committee	12%	0%	29%	0%	0%	0%	0%	0%	0%	0%
	Working Group	30%	0%	57%	0%	33%	0%	0%	100%	100%	0%
	Other	60%	100%	29%	100%	67%	100%	100%	0%	0%	100%
	Total	43	1	7	2	3	1	5	1	1	3
q40. Where does the work function for the IPS sit within your agency (i.e., who completes the bulk of the work)?	With a dedicated IPS officer	4%	0%	8%	0%	0%	0%	0%	0%	0%	3%
	Shared within the team responsible for FOI	50%	67%	42%	62%	45%	50%	70%	57%	60%	30%
	With your organisation's Information Champion	2%	0%	0%	0%	9%	0%	0%	0%	0%	0%
	Shared across different team units / individuals	33%	22%	29%	31%	9%	17%	20%	43%	40%	60%
	Other	12%	11%	21%	8%	36%	33%	10%	0%	0%	7%
	Total	195	9	24	13	11	6	10	7	5	30
\$q41. Please select the appropriate bands / levels or equivalent level/best match to the officers who complete work on the IPS.	APS Level 1-4	9%	0%	8%	0%	18%	17%	50%	0%	20%	0%
	APS Level 5-6	56%	44%	33%	69%	73%	67%	90%	57%	60%	60%
	Executive Level 1	65%	44%	58%	77%	73%	33%	90%	71%	80%	80%
	Executive Level 2	55%	44%	42%	54%	36%	50%	70%	43%	100%	73%
	SES Band 1	34%	44%	58%	62%	18%	0%	20%	29%	80%	50%
	SES Band 2 or above	5%	0%	0%	15%	9%	0%	0%	14%	0%	0%
	Total	195	9	24	13	11	6	10	7	5	30
q42a. Are policies and/or procedures in place to: identify and prepare documents for IPS publication?	Yes	55%	78%	67%	38%	73%	33%	80%	43%	60%	30%
	No	45%	22%	33%	62%	27%	67%	20%	57%	40%	70%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	195	9	24	13	11	6	10	7	5	30
q42b. Are policies and/or procedures in place to: publish IPS documents?	Yes	58%	78%	67%	54%	73%	33%	80%	43%	80%	40%
	No	42%	22%	33%	46%	27%	67%	20%	57%	20%	60%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	195	9	24	13	11	6	10	7	5	30
q43@. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023?	Zero	9%	11%	8%	0%	9%	0%	0%	0%	40%	3%
	1-2	36%	44%	29%	46%	45%	33%	30%	57%	20%	27%
	3-5	36%	22%	46%	23%	27%	50%	20%	14%	20%	63%
	More than 5	19%	22%	17%	31%	18%	17%	50%	29%	20%	7%
	Total	194	9	24	13	11	6	10	7	5	30
q44. Has responsibility for the management or coordination of staff training and awareness of IPS obligations been assigned to a team/area	Yes	55%	56%	40%	69%	55%	33%	70%	43%	60%	73%
	No	45%	44%	60%	31%	45%	67%	30%	57%	40%	27%
	Total	196	9	25	13	11	6	10	7	5	30
q46. Does your induction training for new staff include information on the IPS?	Yes	16%	33%	8%	23%	0%	33%	20%	29%	20%	13%
	No	84%	67%	92%	77%	100%	67%	80%	71%	80%	87%
	Total	196	9	25	13	11	6	10	7	5	30
q47. Does your agency provide staff with other specific training on IPS obligations?	Yes	17%	56%	20%	23%	18%	33%	0%	14%	20%	10%
	No	83%	44%	80%	77%	82%	67%	100%	86%	80%	90%
	Total	196	9	25	13	11	6	10	7	5	30

Office of the Australian Information Commissioner
Information Publication Scheme Survey
2023 topline results

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10% +
5%
5%
10% -

High overall	≥20%
negative result:	≥30%

q49@. What is the main way that staff are trained in the agency's IPS obligations?	In-person or online course conducted live by a trainer	3%	0%	0%	0%	50%	0%	-	0%	0%	0%
	Self-paced online / eLearning module	27%	0%	0%	67%	0%	50%	-	0%	0%	33%
	On the job	52%	60%	60%	33%	50%	50%	-	100%	100%	33%
	Other	18%	40%	40%	0%	0%	0%	-	0%	0%	33%
	Not answered	0%	0%	0%	0%	0%	0%	-	0%	0%	0%
	Total	33	5	5	3	2	2	-	1	1	3
q51a. Does your agency publish on its website details of: Its organisational structure?	Yes	96%	100%	96%	100%	82%	100%	100%	100%	100%	100%
	No	4%	0%	4%	0%	18%	0%	0%	0%	0%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	196	9	25	13	11	6	10	7	5	30
q51b. Does your agency publish on its website details of: The agency's functions and decision making powers?	Yes	97%	100%	100%	100%	91%	100%	100%	86%	100%	100%
	No	3%	0%	0%	0%	9%	0%	0%	14%	0%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	196	9	25	13	11	6	10	7	5	30
q51c. Does your agency publish on its website details of: Appointments of agency officers made under Acts (other than APS employees within the meaning of the Public Service Act 1999)?	Yes	91%	100%	88%	92%	91%	100%	100%	71%	100%	100%
	No	9%	0%	12%	8%	9%	0%	0%	29%	0%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	196	9	25	13	11	6	10	7	5	30
q51d. Does your agency publish on its website details of: Annual reports prepared by the agency for Parliament?	Yes	99%	100%	100%	100%	91%	100%	100%	100%	100%	100%
	No	1%	0%	0%	0%	9%	0%	0%	0%	0%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	196	9	25	13	11	6	10	7	5	30
q51e. Does your agency publish on its website details of: Consultation arrangements for members of the public to comment on specific policy proposals for which the agency is responsible?	Yes	75%	78%	72%	69%	73%	83%	80%	71%	60%	87%
	No	25%	22%	28%	31%	27%	17%	20%	29%	40%	13%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	196	9	25	13	11	6	10	7	5	30
q51f. Does your agency publish on its website details of: Information in documents to which the agency routinely gives access in response to requests under Part III of the FOI Act - s 8(2)(g)?	Yes	73%	67%	44%	92%	73%	83%	100%	86%	100%	90%
	No	27%	33%	52%	8%	27%	17%	0%	14%	0%	10%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	4%	0%	0%	0%	0%	0%	0%	0%
	Total	196	9	25	13	11	6	10	7	5	30
q51g. Does your agency publish on its website details of: Information released in response to FOI access requests via an Agency Disclosure Log - s 11c	Yes	95%	89%	84%	100%	82%	100%	100%	100%	100%	100%
	No	5%	11%	12%	0%	18%	0%	0%	0%	0%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	4%	0%	0%	0%	0%	0%	0%	0%
	Total	196	9	25	13	11	6	10	7	5	30
q51h. Does your agency publish on its website details of: Information held by the agency that it routinely provides to the Parliament in response to requests and orders from the Parliament?	Yes	82%	100%	64%	92%	73%	83%	100%	86%	100%	97%
	No	17%	0%	32%	8%	27%	17%	0%	14%	0%	3%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	4%	0%	0%	0%	0%	0%	0%	0%
	Total	196	9	25	13	11	6	10	7	5	30
q51i. Does your agency publish on its website details of: Contact details for FOI information or documents?	Yes	97%	100%	96%	92%	91%	100%	100%	100%	100%	100%
	No	3%	0%	4%	8%	9%	0%	0%	0%	0%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Total	196	9	25	13	11	6	10	7	5	30
q51j. Does your agency publish on its website details of: Operational information - rules, policies, principles and procedures that agencies apply in making decisions or recommendations that affect members of the public?	Yes	87%	89%	80%	92%	73%	83%	100%	86%	80%	97%
	No	12%	11%	16%	8%	27%	17%	0%	14%	20%	3%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	4%	0%	0%	0%	0%	0%	0%	0%
	Total	196	9	25	13	11	6	10	7	5	30
q52. Does your agency have a mechanism (e.g., process, procedure and/or policy) for identifying 'other' information that can be published under the IPS?	Yes	42%	56%	36%	77%	45%	17%	60%	29%	80%	33%
	No	58%	44%	64%	23%	55%	83%	40%	71%	20%	67%
	Total	196	9	25	13	11	6	10	7	5	30

Office of the Australian Information Commissioner
Information Publication Scheme Survey
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10% +
5%
5%
10% -

High overall	≥20%
negative result:	≥30%

Office of the Australian Information Commissioner Information Publication Scheme Survey 2023 topline results			13/11/2023		Total 2023	Agency portfolio													
Cohort result is better (green), or worse (red) than overall result: NB: selected neutral responses are not coloured		10% +	5%	5%		10% -	High overall	negative result:	≥20%	≥30%	Agriculture, Fisheries and Forestry	Attorney-General's	Climate Change, Energy, the Environment and Water	Defence	Education	Employment and Workplace Relations	Finance	Foreign Affairs and Trade	Health and Aged Care
q54. What does your agency believe would be the impact (if any) from increasing proactive publication under the IPS on the number of FOI requests your agency receives?			Large increase in requests	2%	0%	0%	0%	9%	0%	0%	0%	30%	14%	0%	0%	100%	93%		
			Small increase in requests	14%	11%	20%	8%	9%	0%	30%	14%	0%	3%						
			No change	78%	89%	64%	92%	82%	50%	60%	86%	100%	93%						
			Small decline in requests	5%	0%	12%	0%	0%	50%	10%	0%	0%	3%						
			Large decline in requests	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%						
			Not answered	1%	0%	4%	0%	0%	0%	0%	0%	0%	0%						
			Total	196	9	25	13	11	6	10	7	5	30						
q55. Does your agency have a clear approach to releasing statistics that are routinely requested (for example, an agency's service delivery performance)?			Yes	52%	56%	24%	46%	36%	50%	80%	71%	40%	73%						
			Under development	5%	0%	8%	15%	0%	0%	10%	0%	0%	3%						
			No	11%	22%	20%	23%	18%	0%	0%	0%	0%	10%						
			Not applicable - why is this not applicable?	31%	22%	44%	15%	45%	50%	10%	29%	60%	13%						
			Not answered	1%	0%	4%	0%	0%	0%	0%	0%	0%	0%						
			Total	196	9	25	13	11	6	10	7	5	30						
q57. Does your agency provide guidance and information to its staff about how to identify what 'other' information can be published under the IPS as outlined in s 8(4) of the FOI Act and Part 13 of the Guidelines?			Yes	35%	56%	20%	46%	18%	17%	60%	29%	20%	60%						
			No	64%	44%	76%	54%	82%	83%	40%	71%	80%	40%						
			Not answered	1%	0%	4%	0%	0%	0%	0%	0%	0%	0%						
			Total	196	9	25	13	11	6	10	7	5	30						
q59. In 2022-23, has your agency made a decision not to publish information under the IPS due to the personal or business information exception under s 8(2)(g)(i) or (ii)?			Yes	34%	11%	28%	8%	27%	50%	60%	43%	20%	67%						
			No	46%	67%	60%	85%	45%	33%	30%	29%	20%	20%						
			Not applicable	19%	22%	8%	8%	27%	17%	10%	29%	60%	13%						
			Not answered	1%	0%	4%	0%	0%	0%	0%	0%	0%	0%						
			Total	196	9	25	13	11	6	10	7	5	30						
q61. Does your agency record decisions not to publish information recorded in your agency's IPS information register?			Yes	46%	-	0%	-	0%	-	100%	100%	-	50%						
			No	54%	-	100%	-	100%	-	0%	0%	-	50%						
			Not answered	0%	-	0%	-	0%	-	0%	0%	-	0%						
			Total	13	-	2	-	1	-	1	1	-	2						
q62. Does your agency have a policy that specifies or covers its approach to charging for access to information under the IPS?			Yes	57%	78%	56%	46%	36%	50%	60%	57%	40%	77%						
			No	43%	22%	40%	54%	64%	50%	40%	43%	60%	23%						
			Not answered	1%	0%	4%	0%	0%	0%	0%	0%	0%	0%						
			Total	196	9	25	13	11	6	10	7	5	30						
q63. Does your agency charge for information required (s 8(2)) or permitted (s 8(4)) to be published under the IPS?			Yes - Required only	4%	0%	8%	0%	9%	0%	0%	0%	0%	7%						
			Yes - Permitted only	7%	0%	25%	8%	0%	0%	0%	0%	0%	3%						
			Yes - Both	8%	22%	0%	8%	0%	17%	10%	0%	0%	13%						
			No	82%	78%	67%	85%	91%	83%	90%	100%	100%	77%						
			Total	195	9	24	13	11	6	10	7	5	30						
q63@. Does your agency charge for information required (s 8(2)) or permitted (s 8(4)) to be published under the IPS?			Yes	18%	22%	32%	15%	9%	17%	10%	0%	0%	23%						
			No	82%	78%	64%	85%	91%	83%	90%	100%	100%	77%						
			Not answered	1%	0%	4%	0%	0%	0%	0%	0%	0%	0%						
			Total	196	9	25	13	11	6	10	7	5	30						
q64. Does your agency use the FOI Charges Regulations for calculating and imposing a charge for access under the IPS?			Yes	86%	50%	88%	100%	0%	100%	0%	-	-	100%						
			No	14%	50%	13%	0%	100%	0%	100%	-	-	0%						
			Not answered	0%	0%	0%	0%	0%	0%	0%	-	-	0%						
			Total	35	2	8	2	1	1	1	-	-	7						
q65. Is the charge for providing access to information (e.g., requests for data and/ or statistics) that cannot be downloaded from a website?			Yes	80%	50%	88%	100%	100%	100%	100%	-	-	71%						
			No	20%	50%	13%	0%	0%	0%	0%	-	-	29%						
			Not answered	0%	0%	0%	0%	0%	0%	0%	-	-	0%						
			Total	35	2	8	2	1	1	1	-	-	7						
q66. Is the charge for reimbursing the agency for specific reproduction (or other incidental) costs associated with giving access?			Yes	91%	100%	100%	100%	100%	100%	100%	-	-	86%						
			No	9%	0%	0%	0%	0%	0%	0%	-	-	14%						
			Not answered	0%	0%	0%	0%	0%	0%	0%	-	-	0%						
			Total	35	2	8	2	1	1	1	-	-	7						
q67. Are details of these charges published on your agency's website?			Yes	83%	100%	88%	100%	0%	100%	0%	-	-	86%						
			No	17%	0%	13%	0%	100%	0%	100%	-	-	14%						
			Not answered	0%	0%	0%	0%	0%	0%	0%	-	-	0%						
			Total	35	2	8	2	1	1	1	-	-	7						
q69a. Does your agency publish IPS information under the following standard headings: Agency Plan - s 8(2)(a)?			Yes	74%	44%	76%	85%	64%	83%	90%	71%	40%	83%						
			No	25%	56%	20%	15%	36%	17%	10%	29%	60%	17%						
			Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%						
			Not answered	1%	0%	4%	0%	0%	0%	0%	0%	0%	0%						
			Total	196	9	25	13	11	6	10	7	5	30						
q69b. Does your agency publish IPS information under the following standard headings: Who we are - s 8(2)(b) and 8(2)(d)?			Yes	78%	78%	64%	69%	64%	83%	80%	86%	80%	90%						
			No	22%	22%	32%	31%	36%	17%	20%	14%	20%	10%						
			Not applicable	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%						
			Not answered	1%	0%	4%	0%	0%	0%	0%	0%	0%	0%						
			Total	196	9	25	13	11	6	10	7	5	30						

Office of the Australian Information Commissioner
Information Publication Scheme Survey
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Cohort result is better (green), or worse (red) than overall result:
NB: selected neutral responses are not coloured

10% +
5%
5%
10% -

High overall	≥20%
negative result:	≥30%

Office of the Australian Information Commissioner Information Publication Scheme Survey 2023 topline results			13/11/2023	Total 2023	Agency portfolio																	
Cohort result is better (green), or worse (red) than overall result: NB: selected neutral responses are not coloured		High overall negative result:	≥20%		≥30%	Agriculture, Fisheries and Forestry	Attorney-General's	Climate Change, Energy, the Environment and Water	Defence	Education	Employment and Workplace Relations	Finance	Foreign Affairs and Trade	Health and Aged Care								
q69c. Does your agency publish IPS information under the following standard headings: What we do - s 8(2)(i) and 8(2)(j)?		Yes	Column N %	79%	Column N %	78%	Column N %	68%	Column N %	77%	Column N %	64%	Column N %	83%	Column N %	80%	Column N %	86%	Column N %	100%	Column N %	83%
		No	21%		22%		28%		23%		36%		17%		20%		14%		0%		17%	
		Not applicable	0%		0%		0%		0%		0%		0%		0%		0%		0%		0%	
		Not answered	1%		0%		4%		0%		0%		0%		0%		0%		0%		0%	
		Total	196		9		25		13		11		6		10		7		5		30	
q69d. Does your agency publish IPS information under the following standard headings: Our reports and responses to Parliament - s 8(2)(e) and 8(2)(h)?		Yes	70%		67%		64%		69%		64%		83%		70%		86%		80%		73%	
		No	30%		33%		32%		31%		36%		17%		30%		14%		20%		27%	
		Not applicable	0%		0%		0%		0%		0%		0%		0%		0%		0%		0%	
		Not answered	1%		0%		4%		0%		0%		0%		0%		0%		0%		0%	
		Total	196		9		25		13		11		6		10		7		5		30	
q69e. Does your agency publish IPS information under the following standard headings: Routinely requested information and disclosure log - s 8(2)(g)?		Yes	76%		67%		68%		69%		64%		83%		90%		86%		80%		83%	
		No	23%		33%		28%		31%		36%		17%		10%		14%		20%		17%	
		Not applicable	0%		0%		0%		0%		0%		0%		0%		0%		0%		0%	
		Not answered	1%		0%		4%		0%		0%		0%		0%		0%		0%		0%	
		Total	196		9		25		13		11		6		10		7		5		30	
q69f. Does your agency publish IPS information under the following standard headings: Consultation arrangements - s 8(2)(f)?		Yes	62%		56%		60%		54%		55%		67%		70%		43%		20%		77%	
		No	38%		44%		36%		46%		45%		33%		30%		57%		80%		23%	
		Not applicable	0%		0%		0%		0%		0%		0%		0%		0%		0%		0%	
		Not answered	1%		0%		4%		0%		0%		0%		0%		0%		0%		0%	
		Total	196		9		25		13		11		6		10		7		5		30	
q69g. Does your agency publish IPS information under the following standard headings: Our Priorities - s 8(4)?		Yes	38%		44%		32%		46%		27%		100%		60%		43%		0%		30%	
		No	62%		56%		64%		54%		73%		0%		40%		57%		100%		70%	
		Not applicable	0%		0%		0%		0%		0%		0%		0%		0%		0%		0%	
		Not answered	1%		0%		4%		0%		0%		0%		0%		0%		0%		0%	
		Total	196		9		25		13		11		6		10		7		5		30	
q69h. Does your agency publish IPS information under the following standard headings: Our finances - s 8(4)?		Yes	33%		44%		28%		46%		27%		67%		40%		43%		20%		23%	
		No	66%		56%		68%		54%		73%		33%		60%		57%		80%		77%	
		Not applicable	0%		0%		0%		0%		0%		0%		0%		0%		0%		0%	
		Not answered	1%		0%		4%		0%		0%		0%		0%		0%		0%		0%	
		Total	196		9		25		13		11		6		10		7		5		30	
q69i. Does your agency publish IPS information under the following standard headings: Our lists - s 8(4)?		Yes	25%		22%		20%		38%		18%		50%		40%		29%		20%		20%	
		No	74%		78%		76%		62%		82%		50%		60%		71%		80%		80%	
		Not applicable	0%		0%		0%		0%		0%		0%		0%		0%		0%		0%	
		Not answered	1%		0%		4%		0%		0%		0%		0%		0%		0%		0%	
		Total	196		9		25		13		11		6		10		7		5		30	
q69j. Does your agency publish IPS information under the following standard headings: Contact us - s 8(2)(i)?		Yes	87%		100%		88%		85%		82%		100%		100%		71%		100%		90%	
		No	12%		0%		8%		15%		18%		0%		0%		29%		0%		10%	
		Not applicable	0%		0%		0%		0%		0%		0%		0%		0%		0%		0%	
		Not answered	1%		0%		4%		0%		0%		0%		0%		0%		0%		0%	
		Total	196		9		25		13		11		6		10		7		5		30	
q69k. Does your agency publish IPS information under the following standard headings: Other?		Yes	41%		56%		52%		46%		9%		50%		70%		43%		20%		27%	
		No	59%		44%		48%		54%		91%		50%		30%		57%		80%		73%	
		Not applicable	0%		0%		0%		0%		0%		0%		0%		0%		0%		0%	
		Not answered	0%		0%		0%		0%		0%		0%		0%		0%		0%		0%	
		Total	196		9		25		13		11		6		10		7		5		30	
q71a. Does your agency website have: A search function that can access information published within an agency's IPS entry?		Yes	73%		78%		76%		77%		55%		100%		100%		86%		80%		43%	
		No	27%		22%		20%		23%		45%		0%		0%		14%		20%		57%	
		Not applicable	0%		0%		0%		0%		0%		0%		0%		0%		0%		0%	
		Not answered	1%		0%		4%		0%		0%		0%		0%		0%		0%		0%	
		Total	196		9		25		13		11		6		10		7		5		30	
q71b. Does your agency website have: A mechanism in place to gather feedback from the community regarding whether IPS entries are easily discoverable and understandable?		Yes	54%		56%		56%		54%		64%		83%		100%		100%		40%		23%	
		No	45%		44%		40%		46%		36%		17%		0%		0%		60%		77%	
		Not applicable	0%		0%		0%		0%		0%		0%		0%		0%		0%		0%	
		Not answered	1%		0%		4%		0%		0%		0%		0%		0%		0%		0%	
		Total	196		9		25		13		11		6		10		7		5		30	
q71c. Does your agency website have: An alert service that can notify subscribers of new publications under the IPS or other developments in relation to the IPS?		Yes	13%		22%		0%		23%		9%		0%		20%		43%		0%		13%	
		No	87%		78%		96%		77%		91%		100%		80%		57%		100%		87%	
		Not applicable	0%		0%		0%		0%		0%		0%		0%		0%		0%		0%	
		Not answered	1%		0%		4%		0%		0%		0%		0%		0%		0%		0%	
		Total	196		9		25		13		11		6		10		7		5		30	
q71d. Does your agency website have: The OAC IPS Icon visible on the homepage of your agency's website?		Yes	14%		0%		44%		0%		18%		17%		20%		0%		20%		10%	
		No	85%		100%		52%		100%		82%		83%		80%		100%		80%		90%	
		Not applicable	0%		0%		0%		0%		0%		0%		0%		0%		0%		0%	
		Not answered	1%		0%		4%		0%		0%		0%		0%		0%		0%		0%	
		Total	196		9		25		13		11		6		10		7		5		30	

Office of the Australian Information Commissioner
Information Publication Scheme Survey
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Cohort result is better (green), or worse (red) than overall result:
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10% +
5%
5%
10% -

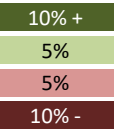
High overall	≥20%
negative result:	≥30%

q72. Where does this icon link to when clicked?	Agency IPS or FOI information page	79%	0%	91%	-	100%	100%	0%	-	100%	100%
	OAIC IPS information page	0%	0%	0%	-	0%	0%	0%	-	0%	0%
	Other	0%	0%	0%	-	0%	0%	0%	-	0%	0%
	The icon is not linked to another web page	21%	0%	9%	-	0%	0%	100%	-	0%	0%
	Total	28	-	11	-	2	1	2	-	1	3
q73. Are some, most or all of the documents published by your agency under the IPS in a format (or multiple formats) that conform with WCAG 2.0 requirements?	All documents	21%	44%	17%	8%	27%	17%	30%	14%	40%	7%
	Most documents	61%	44%	63%	77%	36%	83%	70%	71%	0%	80%
	Some documents	14%	11%	4%	15%	18%	0%	0%	14%	60%	13%
	No documents	4%	0%	17%	0%	18%	0%	0%	0%	0%	0%
	Total	195	9	24	13	11	6	10	7	5	30
q75. Does your agency have a strategy for increasing open access to public sector information held by your agency, in addition to the information required to be published in the IPS and Disclosure Log?	Yes	29%	44%	17%	31%	9%	33%	60%	43%	20%	13%
	Under development	17%	0%	17%	31%	27%	33%	0%	0%	20%	13%
	No	54%	56%	67%	38%	64%	33%	40%	57%	60%	73%
	Total	195	9	24	13	11	6	10	7	5	30
	Total	195	9	24	13	11	6	10	7	5	30
\$q76. Which of the following means does your agency use to publish or promote access to public sector information (includes linking to information published on your agency's website)?	Social media	73%	67%	63%	77%	27%	83%	90%	86%	60%	83%
	Newsletters	50%	78%	25%	62%	27%	67%	70%	43%	60%	37%
	Stakeholder networks	56%	78%	46%	62%	27%	67%	50%	71%	60%	37%
	Public appearances	46%	56%	38%	62%	36%	67%	40%	71%	40%	27%
	Other	27%	33%	13%	38%	27%	50%	50%	0%	20%	50%
	No, we don't publish or promote access to public sector information	16%	22%	38%	0%	55%	0%	0%	14%	0%	13%
	Total	195	9	24	13	11	6	10	7	5	30
\$q77. Which of the following social media sites does your agency use to publish or promote access to public sector information?	Facebook	52%	56%	28%	54%	18%	50%	40%	57%	40%	77%
	X (formerly known as Twitter)	55%	56%	48%	46%	18%	83%	50%	71%	60%	77%
	LinkedIn	65%	67%	48%	69%	27%	83%	70%	71%	60%	80%
	YouTube	48%	56%	32%	54%	18%	83%	40%	29%	60%	70%
	Other	28%	22%	8%	15%	9%	33%	40%	14%	20%	57%
	Our agency does not use social media to publish public sector information	28%	33%	40%	23%	73%	17%	10%	14%	40%	17%
	Total	196	9	25	13	11	6	10	7	5	30
q78. Does your agency maintain an IPS information register(s)?	Yes	20%	22%	20%	15%	55%	17%	10%	14%	0%	13%
	No	79%	78%	76%	85%	45%	83%	90%	86%	100%	87%
	Not answered	1%	0%	4%	0%	0%	0%	0%	0%	0%	0%
	Total	196	9	25	13	11	6	10	7	5	30
q79. How often is your agency's IPS information register reviewed (i.e. is the data accurate, up to date and complete)?	At least every 6 months	20%	50%	20%	0%	33%	0%	100%	0%	-	0%
	At least every 12 months	28%	50%	40%	50%	33%	0%	0%	100%	-	25%
	Only where significant IPS changes occur or where there are changes to function responsibility	33%	0%	0%	0%	17%	100%	0%	0%	-	75%
	Don't know / can't say	20%	0%	40%	50%	17%	0%	0%	0%	-	0%
	Total	40	2	5	2	6	1	1	1	-	4
q80. Does your agency intend to develop an IPS information register in the next 12 months?	Yes	34%	43%	37%	45%	60%	40%	44%	17%	20%	15%
	No	66%	57%	63%	55%	40%	60%	56%	83%	80%	85%
	Total	155	7	19	11	5	5	9	6	5	26
q81. Over the last 12 months, how much of the information that your agency has published has been in an open and standards-based format?	All of the information	28%	44%	42%	38%	18%	33%	60%	14%	0%	13%
	Most of the information	36%	44%	29%	46%	36%	67%	40%	43%	60%	23%
	Some of the information	9%	0%	4%	0%	9%	0%	0%	29%	20%	10%
	None of the information	2%	0%	0%	0%	9%	0%	0%	14%	0%	0%
	Not sure	25%	11%	25%	15%	27%	0%	0%	0%	20%	53%
	Total	195	9	24	13	11	6	10	7	5	30
q82. Does your agency routinely apply metadata to the public sector information it publishes on the internet?	Yes	53%	67%	46%	62%	18%	83%	80%	57%	60%	60%
	No	32%	33%	38%	31%	18%	17%	20%	14%	40%	33%
	Not applicable	15%	0%	17%	8%	64%	0%	0%	29%	0%	7%
	Total	195	9	24	13	11	6	10	7	5	30
\$q83. If your agency routinely applies metadata, please indicate which of the following metadata standards your agency uses:	ANZLIC	16%	17%	9%	63%	0%	20%	13%	25%	33%	0%
	Other	87%	83%	91%	75%	100%	80%	88%	75%	67%	100%
	Total	104	6	11	8	2	5	8	4	3	18
\$q84@. What are the most significant challenges your agency faces when publishing public sector information in addition to the information required to be published in the IPS and Disclosure Log?	Open access to information	86%	78%	82%	83%	90%	83%	100%	83%	100%	90%
	Engaging the community	29%	22%	27%	33%	40%	17%	40%	17%	20%	13%
	Effective information governance	38%	44%	73%	33%	20%	50%	30%	50%	40%	30%
	Robust information asset management	65%	100%	77%	58%	40%	50%	70%	50%	60%	80%
	Discoverable and useable information	39%	0%	27%	42%	40%	50%	60%	17%	0%	33%
	Clear reuse rights	10%	0%	9%	8%	10%	17%	0%	0%	40%	10%
	Appropriate charging for access	4%	0%	0%	0%	20%	17%	0%	0%	20%	0%
	Transparent enquiry and complaints processes	5%	0%	0%	0%	20%	0%	0%	0%	0%	0%
	Total	184	9	22	12	10	6	10	6	5	30
	Total	184	9	22	12	10	6	10	6	5	30

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\$q84. What are the most significant challenges your agency faces when publishing public sector information in addition to the information required to be published in the IPS and Disclosure Log?	Obtaining sufficient budgetary resources to enable open access to public sector information
	Identifying information, in addition to the information required to be published in the IPS and Disclosure Log that can be published
	Transitioning to a culture of open access and proactive publication
	Producing a plan or strategies for increasing open access to public sector information
	Ensuring compliance with privacy and secrecy requirements when publishing public sector information
	Identifying re-users
	Collaborating with re-users
	Employing Web 2.0 tools to support community consultation
	Establishing effective processes to consult the community regarding what information to publish
	Establishing channels for re-users to provide feedback about the quality, completeness, usefulness and accuracy of published information
	Establishing processes to respond in a timely manner to requests and feedback received from the community
	Establishing an appropriate focal point, officer, or centralised department that is responsible for furthering open access to public sector information
	Instigating strategic planning on information resource management
	Establishing and maintenance of an information asset register
	Providing up-to-date staff training in information management
	Establishing clear procedures and lines of authority for decisions on information release and publication
	Protecting information against inappropriate or unauthorised use, access or disclosure
	Providing information in an open and standards based format
	Attaching high-quality metadata to information for discoverability
	Ensuring compliance with the WCAG 2.0
	Indexing or cataloguing information for discoverability
	Publishing information in machine readable format
	Maintaining structured data for publishing
	Maintaining linked data for publishing
	Agency costs (including staff time) associated with ensuring compliance with the WCAG 2.0
	Transitioning towards Creative Commons 'BY' standard as a default position
	Determining appropriate open licences that will enable the re-use of information
	Determining whether public sector information is able to be released under open licensing conditions
	Agency costs (including staff time) associated with administering licences
	Establishing an appropriate and transparent charging regime(s) for your agency

Total 2023	Agency portfolio								
	Agriculture, Fisheries and Forestry	Attorney-General's	Climate Change, Energy, the Environment and Water	Defence	Education	Employment and Workplace Relations	Finance	Foreign Affairs and Trade	Health and Aged Care
Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %
31%	11%	13%	15%	36%	17%	30%	0%	80%	20%
31%	11%	33%	31%	36%	83%	70%	43%	40%	7%
12%	0%	4%	15%	18%	17%	20%	43%	20%	0%
16%	33%	4%	31%	18%	33%	20%	14%	20%	10%
35%	33%	50%	23%	9%	17%	40%	29%	40%	60%
12%	22%	4%	31%	18%	0%	0%	14%	0%	10%
6%	0%	0%	8%	9%	0%	10%	0%	0%	7%
4%	11%	4%	0%	9%	0%	0%	0%	0%	0%
8%	0%	13%	0%	0%	17%	30%	0%	0%	3%
4%	0%	0%	0%	9%	0%	0%	0%	0%	3%
3%	0%	4%	0%	9%	0%	0%	0%	20%	0%
19%	22%	38%	31%	18%	33%	10%	43%	20%	13%
21%	33%	38%	8%	9%	17%	30%	14%	20%	20%
36%	56%	29%	38%	18%	33%	30%	29%	60%	63%
22%	33%	25%	8%	9%	17%	20%	0%	0%	57%
11%	11%	17%	8%	18%	17%	30%	14%	0%	3%
23%	11%	21%	23%	0%	17%	20%	14%	20%	50%
6%	0%	0%	23%	0%	0%	30%	14%	0%	0%
7%	0%	4%	8%	9%	17%	0%	0%	0%	10%
11%	0%	8%	15%	9%	0%	40%	0%	0%	10%
6%	0%	4%	0%	9%	33%	10%	0%	0%	10%
5%	0%	4%	0%	0%	0%	30%	0%	0%	3%
1%	0%	0%	0%	0%	17%	0%	0%	0%	0%
1%	0%	0%	0%	0%	0%	10%	0%	0%	0%
14%	0%	17%	8%	18%	17%	10%	0%	0%	10%
3%	0%	8%	0%	0%	0%	0%	0%	0%	0%
2%	0%	4%	8%	0%	0%	0%	0%	0%	0%
2%	0%	0%	0%	0%	0%	0%	0%	20%	7%
4%	0%	4%	0%	9%	17%	0%	0%	20%	3%
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Office of the Australian Information Commissioner
Information Publication Scheme Survey
2023 topline results

13/11/2023

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10% +
5%
5%
10% -

High overall negative result:	≥20%
	≥30%

	Total 2023	Agency portfolio								
		Agriculture, Fisheries and Forestry	Attorney-General's	Climate Change, Energy, the Environment and Water	Defence	Education	Employment and Workplace Relations	Finance	Foreign Affairs and Trade	Health and Aged Care
	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %
Agency costs (including staff time) of administering charging regime	4%	0%	0%	0%	18%	17%	0%	0%	20%	0%
Establishing appropriate and transparent enquires and complaint processes	3%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Responding to enquiries and complaints	3%	0%	0%	0%	18%	0%	0%	0%	0%	0%
Other	15%	22%	21%	23%	9%	0%	0%	14%	40%	3%
Total	195	9	24	13	11	6	10	7	5	30

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Information Publication Scheme Survey

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10% +

5%

5%

10% -

High overall negative result:

≥20%

≥30%

Office of the Australian Information Commissioner Information Publication Scheme Survey 2023 topline results13/11/2023			Total 2023									
Cohort result is better (green), or worse (red) than overall result: NB: selected neutral responses are not coloured	10% +	High overall negative result:		≥20%	≥30%	Home Affairs	Industry, Science and Resources	Infrastructure, Transport, Regional Development, Communications	Prime Minister and Cabinet	Social Services	Treasury	Norfolk Island (External Territory)
	5%			10% -								
q4_2@. Agency size (APSC definition)			Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	
Micro agency			13%	0%	33%	10%	19%	0%	21%	0%		
Extra small agency			19%	0%	0%	17%	25%	0%	26%	0%		
Small agency			22%	0%	11%	28%	25%	20%	16%	100%		
Medium agency			19%	0%	11%	24%	13%	20%	5%	0%		
Large agency			24%	0%	44%	17%	19%	40%	26%	0%		
Extra large agency			3%	100%	0%	3%	0%	20%	5%	0%		
Total			194	1	9	29	16	5	19	1		
q5c@. Total number of FOI requests in FY22-23			20%	0%	33%	3%	25%	0%	16%	0%		
None			35%	0%	11%	48%	38%	20%	42%	0%		
Low (1-10)			29%	0%	33%	38%	31%	20%	26%	100%		
Medium (11-100)			11%	0%	22%	10%	6%	20%	11%	0%		
High (101-500)			5%	100%	0%	0%	0%	40%	5%	0%		
Very high (500+)			195	1	9	29	16	5	19	1		
Total			57%	0%	50%	57%	67%	0%	59%	0%		
q6ai@. Number of FOI staff who spend more than 75% of their time on FOI work			31%	0%	50%	38%	33%	50%	41%	100%		
None			11%	0%	0%	5%	0%	50%	0%	0%		
1-10 staff			1%	100%	0%	0%	0%	0%	0%	0%		
11-50 staff			157	1	8	21	12	4	17	1		
More than 50 staff			16%	100%	22%	21%	20%	0%	11%	0%		
Total			66%	0%	67%	72%	60%	40%	63%	0%		
q6aii@. Number of staff who spend between 0% and 75% of their time on FOI work			13%	0%	11%	3%	7%	20%	11%	100%		
None			5%	0%	0%	3%	13%	40%	16%	0%		
1-10 staff			191	1	9	29	15	5	19	1		
11-50 staff			84%	0%	100%	85%	100%	100%	82%	100%		
More than 50 staff			15%	100%	0%	15%	0%	0%	12%	0%		
Total			1%	0%	0%	0%	0%	0%	6%	0%		
q6bi@. Number of FOI staff who spend more than 75% of their time on IPS work			0%	0%	0%	0%	0%	0%	0%	0%		
None			149	1	8	20	12	4	17	1		
1-10 staff			31%	0%	38%	31%	38%	20%	42%	100%		
11-50 staff			66%	0%	63%	66%	63%	60%	53%	0%		
More than 50 staff			2%	100%	0%	3%	0%	0%	5%	0%		
Total			1%	0%	0%	0%	0%	20%	0%	0%		
q6biii@. Number of staff who spend between 0% and 75% of their time on IPS work			182	1	8	29	16	5	19	1		
None			9%	0%	0%	3%	6%	40%	11%	0%		
1-10 staff			91%	100%	100%	97%	94%	60%	89%	100%		
11-50 staff			194	1	9	29	16	5	19	1		
More than 50 staff			18%	0%	22%	31%	13%	20%	5%	0%		
Total			82%	100%	78%	69%	88%	80%	95%	100%		
q7. Have there been any changes to your agency's structure after 30 June 2022 that have impacted on your agency's processing of			196	1	9	29	16	5	19	1		
Yes			9%	-	100%	78%	100%	100%	100%	-		
No			9%	-	0%	22%	0%	0%	0%	-		
Total			6%	-	0%	0%	0%	0%	0%	-		
q8. Since the 2018 Survey, has your agency completed a review of the operation of the IPS in your agency in conjunction with the			35	-	2	9	2	1	1	-		
Yes			97%	-	100%	100%	100%	0%	100%	-		
No			3%	-	0%	0%	0%	100%	0%	-		
Total			35	-	2	9	2	1	1	-		
q9@. When was the review completed?			91%	-	100%	67%	100%	100%	100%	-		
Within the last 12 months			9%	-	0%	33%	0%	0%	0%	-		
1-2 years ago			9%	-	0%	33%	0%	0%	0%	-		
More than two years ago			35	-	2	9	2	1	1	-		
Total			97%	-	100%	67%	100%	100%	100%	-		
q10a. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Agency IPS plan			3%	-	0%	0%	0%	100%	0%	-		
Yes			97%	-	100%	100%	100%	0%	100%	-		
No			3%	-	0%	0%	0%	100%	0%	-		
Total			35	-	2	9	2	1	1	-		
q10b. Did the review cover the following element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Governance and administration			91%	-	100%	67%	100%	100%	100%	-		
Yes			9%	-	0%	33%	0%	0%	0%	-		
No			9%	-	0%	33%	0%	0%	0%	-		
Total			35	-	2	9	2	1	1	-		

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Information Publication Scheme Survey

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10% +
5%
5%
10% -

High overall negative result:

≥20%
≥30%

		Total 2023							
			Home Affairs	Industry, Science and Resources	Infrastructure, Transport, Regional Development, Communications	Prime Minister and Cabinet	Social Services	Treasury	Norfolk Island (External Territory)
			Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %
q10c. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: IPS document holdings	Yes		91%	-	100%	67%	100%	100%	-
	No		9%	-	0%	33%	0%	0%	-
	Total		35	-	2	9	2	1	-
q10d. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Structure of the IPS	Yes		86%	-	100%	67%	100%	100%	-
	No		14%	-	0%	33%	0%	0%	-
	Total		35	-	2	9	2	1	-
q10e. Did the review cover the following key element of IPS compliance set out in Part 13 of the FOI Guidelines [paragraph 13.165]: Agency compliance review	Yes		86%	-	100%	67%	100%	100%	-
	No		14%	-	0%	33%	100%	0%	-
	Total		35	-	2	9	2	1	-
q12. Does your agency's website provide information about how to make a complaint about your agency's IPS?	Yes		67%	100%	33%	59%	80%	63%	0%
	No		33%	0%	67%	41%	20%	37%	100%
	Total		196	1	9	29	16	5	1
q14. How many complaints about your agency's IPS did your agency receive in 2022-23?	At least one complaint received		1%	0%	0%	0%	6%	0%	0%
	No IPS complaints were received over this period		87%	100%	100%	97%	88%	60%	95%
	Information on the number of IPS complaints received is not available / recorded		12%	0%	0%	3%	6%	40%	5%
	Total		196	1	9	29	16	5	1
q15. Does your agency have any methods in place to collect feedback about your IPS practices?	Yes (e.g., website feedback widgets to select asking 'was this page helpful')		57%	100%	56%	45%	44%	60%	37%
	No		43%	0%	44%	55%	56%	40%	63%
	Total		196	1	9	29	16	5	1
q16. Which of the following measures does your agency use to collect feedback about your IPS practices?	Survey, feedback form or feedback widget hosted on your agency website		58%	0%	60%	38%	86%	67%	29%
	Surveys sent to stakeholders/users of your agency information		1%	0%	0%	0%	0%	0%	14%
	Focus groups, interviews or workshops with stakeholders/users of your agency information		0%	0%	0%	0%	0%	0%	0%
	Other		41%	100%	40%	62%	14%	33%	57%
q17. Will you develop methods to measure feedback about your IPS practices in 2023-24?	Yes, this is under development		10%	-	0%	19%	0%	25%	0%
	Yes, this is planned		25%	-	75%	6%	56%	50%	8%
	No, not planned in 2023-24		65%	-	25%	75%	44%	50%	67%
	Total		84	-	4	16	9	2	12
q18. Have you been able to identify good practices being used by other agencies to support the goals of the IPS?	Yes		20%	0%	33%	17%	31%	40%	26%
	No		80%	100%	67%	83%	69%	60%	74%
	Total		196	1	9	29	16	5	19
q21. Does your agency have an Officer(s) who participate in ICON?	Yes		62%	100%	78%	62%	44%	100%	47%
	No		38%	0%	22%	38%	56%	0%	53%
	Total		196	1	9	29	16	5	19
q22. Which of the following best describes the area of your agency that the ICON officer is located?	FOI		48%	100%	43%	39%	29%	20%	44%
	Privacy		2%	0%	0%	11%	0%	0%	0%
	Legal or Litigation		27%	0%	43%	22%	43%	20%	33%
	Other area within Information Management Branch (or equivalent)		1%	0%	0%	0%	0%	20%	0%
	Other area within Corporate Branch / Division		11%	0%	0%	22%	29%	0%	0%
	Other		11%	0%	14%	6%	0%	40%	22%
q23. Does your agency have a published Agency IPS Plan on its website?	Yes		90%	100%	78%	97%	81%	80%	100%
	No		10%	0%	22%	3%	19%	20%	0%
	Total		196	1	9	29	16	5	19
q25. Does your Agency IPS Plan use the five standard recommended headings as specified above, and in the FOI Guidelines [13.31]?	Yes - All		37%	0%	33%	31%	31%	20%	37%
	Yes - Some		44%	100%	44%	48%	56%	40%	47%
	No - we do not use any of the five standard headings		19%	0%	22%	21%	13%	40%	16%
	Total		195	1	9	29	16	5	19

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10% +
5%
5%
10% -

High overall
negative result:

≥20%
≥30%

		Total 2023							
			Home Affairs	Industry, Science and Resources	Infrastructure, Transport, Regional Development, Communications	Prime Minister and Cabinet	Social Services	Treasury	Norfolk Island (External Territory)
		Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %
q28a. Does your Agency IPS Plan specify/address: the senior executive officer currently responsible for leading the agency's work on IPS compliance?	Yes	67%	100%	33%	72%	75%	60%	84%	0%
	No	33%	0%	67%	28%	25%	40%	16%	100%
	Not Applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Total	195	1	9	29	16	5	19	1
q28b. Does your Agency IPS Plan specify/address: the resources allocated to establishing and administering the agency's IPS entry?	Yes	67%	100%	44%	55%	63%	60%	74%	0%
	No	33%	0%	56%	45%	38%	40%	26%	100%
	Not Applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Total	195	1	9	29	16	5	19	1
q28c. Does your Agency IPS Plan specify/address: the process for identifying operational information required under s 8(2)?	Yes	64%	100%	78%	59%	75%	40%	68%	0%
	No	36%	0%	22%	41%	25%	60%	32%	100%
	Total	195	1	9	29	16	5	19	1
q28d. Does your Agency IPS Plan specify/address: the process for identifying additional ('other') information under s 8(4)?	Yes	61%	100%	67%	59%	69%	40%	68%	0%
	No	39%	0%	33%	41%	31%	60%	32%	100%
	Total	195	1	9	29	16	5	19	1
q28e. Does your Agency IPS Plan specify/address: the process for revising the IPS entry?	Yes	62%	100%	67%	52%	56%	40%	74%	0%
	No	38%	0%	33%	48%	44%	60%	26%	100%
	Total	195	1	9	29	16	5	19	1
q28f. Does your Agency IPS Plan specify/address: the measures being taken to ensure that the agency's IPS entry is accurate, up-to-date and complete?	Yes	67%	100%	78%	69%	63%	40%	74%	0%
	No	33%	0%	22%	31%	38%	60%	26%	100%
	Not Applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Total	195	1	9	29	16	5	19	1
q28g. Does your Agency IPS Plan specify/address: the measures (if any) being taken to improve the agency's information asset management framework to support its IPS compliance?	Yes	22%	0%	22%	21%	31%	20%	11%	0%
	No	46%	0%	11%	41%	44%	60%	53%	100%
	Not applicable	32%	100%	67%	38%	25%	20%	37%	0%
	Total	195	1	9	29	16	5	19	1
q28h. Does your Agency IPS Plan specify/address: whether the agency has developed an internal IPS information register (see [13.40] - [13.45])	Yes	26%	100%	56%	21%	19%	40%	16%	0%
	No	74%	0%	44%	79%	81%	60%	84%	100%
	Not Applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Total	195	1	9	29	16	5	19	1
q28i. Does your Agency IPS Plan specify/address: details of access charges (if any) imposed for accessing information published under the IPS as well as how charges will be calculated (see [13.158 - 13.160])	Yes	64%	100%	67%	48%	63%	80%	68%	0%
	No	36%	0%	33%	52%	38%	20%	32%	100%
	Not Applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Total	195	1	9	29	16	5	19	1
q29@. When was your Agency IPS Plan last updated?	Less than 1 year ago	39%	0%	44%	24%	31%	80%	37%	0%
	1-2 years ago	7%	0%	0%	3%	13%	0%	11%	0%
	More than 2 years ago	37%	100%	11%	48%	31%	20%	37%	100%
	We have not updated our Agency IPS Plan since it was first published	17%	0%	44%	24%	19%	0%	16%	0%
	Don't know	1%	0%	0%	0%	6%	0%	0%	0%
	Total	194	1	9	29	16	5	19	1
q29.2@. Time since Agency IPS Plan first published if it was not updated since first publishing	Within the last 12 months	15%	-	0%	0%	33%	-	67%	-
	1-3 years ago	3%	-	0%	0%	0%	-	0%	-
	More than 3, but less than 5 years ago	3%	-	0%	0%	0%	-	0%	-
	5 or more years ago	79%	-	100%	100%	67%	-	33%	-
	Not answered	0%	-	0%	0%	0%	-	0%	-
	Total	33	-	4	7	3	-	3	-
q30. Do you have a timetable for formally reviewing your Agency IPS Plan? The OAIC encourages agencies to undertake more	Yes	61%	0%	67%	41%	38%	60%	79%	0%
	No	39%	100%	33%	59%	63%	40%	21%	100%
	Total	195	1	9	29	16	5	19	1

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Information Publication Scheme Survey

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10% +
5%
5%
10% -

High overall	≥20%
negative result:	≥30%

Total 2023		Home Affairs	Industry, Science and Resources	Infrastructure, Transport, Regional Development, Communications	Prime Minister and Cabinet	Social Services	Treasury	Norfolk Island (External Territory)
q31@. If you have a timetable, how often is a formal review of the Agency IPS Plan scheduled to be undertaken?	At least every 12 months	Column N % 38%	Column N % -	Column N % 50%	Column N % 17%	Column N % 67%	Column N % 33%	Column N % 40%
	On a regular basis but less often than every 12 months	43%	-	17%	67%	0%	67%	47%
	Only where significant IPS changes occur	18%	-	17%	17%	33%	0%	13%
	Don't know / can't say	1%	-	17%	0%	0%	0%	0%
	Total	118	-	6	12	6	3	15
q32. Has your agency reviewed the most recent changes to Part 13 of the FOI Guidelines published in August 2023? Part 13 of the FOI Guidelines	Yes	41%	0%	44%	34%	25%	40%	47%
	No, but was aware of these changes	22%	0%	11%	31%	38%	20%	21%
	No, was not aware of these changes (before this survey)	38%	100%	44%	34%	38%	40%	32%
	Total	195	1	9	29	16	5	19
q34. Does your agency have a senior executive officer with responsibility for leading the agency's work on IPS compliance?	Yes	78%	100%	78%	72%	94%	100%	89%
	No	22%	0%	22%	28%	6%	0%	11%
	Total	196	1	9	29	16	5	19
q37. Does your agency have a formal IPS governance structure? (e.g. Steering Committee, Working Group or other body with	Yes	22%	0%	33%	17%	19%	60%	26%
	No	78%	100%	67%	83%	81%	40%	74%
	Total	196	1	9	29	16	5	19
\$q38. What type(s) of formal IPS governance structure(s) does your agency have?	Steering Committee	12%	-	0%	0%	33%	33%	20%
	Working Group	30%	-	0%	60%	67%	33%	0%
	Other	60%	-	100%	40%	0%	33%	80%
	Total	43	-	3	5	3	3	5
q40. Where does the work function for the IPS sit within your agency (i.e., who completes the bulk of the work)?	With a dedicated IPS officer	4%	0%	0%	7%	6%	0%	5%
	Shared within the team responsible for FOI	50%	100%	44%	59%	56%	60%	42%
	With your organisation's Information Champion	2%	0%	0%	3%	6%	0%	0%
	Shared across different team units / individuals	33%	0%	56%	28%	19%	20%	37%
	Other	12%	0%	0%	3%	13%	20%	16%
	Total	195	1	9	29	16	5	19
\$q41. Please select the appropriate bands / levels or equivalent level/best match to the officers who complete work on the IPS.	APS Level 1-4	9%	0%	0%	7%	19%	0%	5%
	APS Level 5-6	56%	100%	67%	41%	44%	60%	68%
	Executive Level 1	65%	100%	67%	48%	75%	60%	58%
	Executive Level 2	55%	100%	56%	48%	50%	80%	58%
	SES Band 1	34%	100%	33%	10%	25%	20%	21%
	SES Band 2 or above	5%	0%	0%	10%	0%	0%	16%
q42a. Are policies and/or procedures in place to: identify and prepare documents for IPS publication?	Yes	55%	100%	67%	45%	50%	80%	74%
	No	45%	0%	33%	55%	50%	20%	26%
	Not applicable	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	0%	0%	0%	0%	0%
	Total	195	1	9	29	16	5	19
q42b. Are policies and/or procedures in place to: publish IPS documents?	Yes	58%	100%	67%	52%	44%	80%	74%
	No	42%	0%	33%	48%	56%	20%	26%
	Not applicable	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	0%	0%	0%	0%	0%
	Total	195	1	9	29	16	5	19
q43@. What is the number of staff performing IPS functions and duties in your agency as at 30 June 2023?	Zero	9%	0%	22%	14%	27%	0%	5%
	1-2	36%	0%	22%	52%	27%	0%	42%
	3-5	36%	0%	44%	28%	47%	20%	21%
	More than 5	19%	100%	11%	7%	0%	80%	32%
	Total	194	1	9	29	15	5	19
q44. Has responsibility for the management or coordination of staff training and awareness of IPS obligations been assigned to a team/area	Yes	55%	100%	22%	41%	63%	80%	53%
	No	45%	0%	78%	59%	38%	20%	47%
	Total	196	1	9	29	16	5	19
q46. Does your induction training for new staff include information on the IPS?	Yes	16%	0%	11%	17%	19%	40%	11%
	No	84%	100%	89%	83%	81%	60%	89%
	Total	196	1	9	29	16	5	19
q47. Does your agency provide staff with other specific training on IPS obligations?	Yes	17%	100%	11%	17%	13%	20%	5%
	No	83%	0%	89%	83%	88%	80%	95%
	Total	196	1	9	29	16	5	19

Office of the Australian Information Commissioner
Information Publication Scheme Survey
2023 topline results

13/11/2023

Cohort result is better (green), or worse (red) than overall result:
NB: selected neutral responses are not coloured

10% +
5%
5%
10% -

High overall
negative result:

≥20%
≥30%

q49@. What is the main way that staff are trained in the agency's IPS obligations?

In-person or online course conducted live by a trainer
Self-paced online / eLearning module
On the job
Other
Not answered

Total	33	1	1	5	2	1	1	-
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q51a. Does your agency publish on its website details of: Its organisational structure?

Yes
No
Not applicable
Not answered

Total	196	1	9	29	16	5	19	1
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q51b. Does your agency publish on its website details of: The agency's functions and decision making powers?

Yes
No
Not applicable
Not answered

Total	196	1	9	29	16	5	19	1
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q51c. Does your agency publish on its website details of: Appointments of agency officers made under Acts (other than APS employees within the meaning of the Public Service Act 1999)?

Yes
No
Not applicable
Not answered

Total	196	1	9	29	16	5	19	1
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q51d. Does your agency publish on its website details of: Annual reports prepared by the agency for Parliament?

Yes
No
Not applicable
Not answered

Total	196	1	9	29	16	5	19	1
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q51e. Does your agency publish on its website details of: Consultation arrangements for members of the public to comment on specific policy proposals for which the agency is responsible?

Yes
No
Not applicable
Not answered

Total	196	1	9	29	16	5	19	1
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q51f. Does your agency publish on its website details of: Information in documents to which the agency routinely gives access in response to requests under Part III of the FOI Act - s 8(2)(g)?

Yes
No
Not applicable
Not answered

Total	196	1	9	29	16	5	19	1
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q51g. Does your agency publish on its website details of: Information released in response to FOI access requests via an Agency Disclosure Log - s 11c

Yes
No
Not applicable
Not answered

Total	196	1	9	29	16	5	19	1
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q51h. Does your agency publish on its website details of: Information held by the agency that it routinely provides to the Parliament in response to requests and orders from the Parliament?

Yes
No
Not applicable
Not answered

Total	196	1	9	29	16	5	19	1
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q51i. Does your agency publish on its website details of: Contact details for FOI information or documents?

Yes
No
Not applicable
Not answered

Total	196	1	9	29	16	5	19	1
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q51j. Does your agency publish on its website details of: Operational information - rules, policies, principles and procedures that agencies apply in making decisions or recommendations that affect members of the public?

Yes
No
Not applicable
Not answered

Total	196	1	9	29	16	5	19	1
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q52. Does your agency have a mechanism (e.g., process, procedure and/or policy) for identifying 'other' information that can be published under the IPS?

Yes
No

Total	196	1	9	29	16	5	19	1
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Total 2023	Home Affairs	Industry, Science and Resources	Infrastructure, Transport, Regional Development, Communications	Prime Minister and Cabinet	Social Services	Treasury	Norfolk Island (External Territory)
Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %
3%	0%	0%	0%	0%	0%	0%	-
27%	0%	0%	60%	50%	0%	100%	-
52%	100%	100%	20%	50%	100%	0%	-
18%	0%	0%	20%	0%	0%	0%	-
0%	0%	0%	0%	0%	0%	0%	-
33	1	1	5	2	1	1	-
96%	100%	89%	100%	81%	100%	100%	100%
4%	0%	11%	0%	19%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%
196	1	9	29	16	5	19	1
97%	100%	89%	100%	94%	100%	95%	100%
3%	0%	11%	0%	6%	0%	5%	0%
0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%
196	1	9	29	16	5	19	1
91%	100%	78%	86%	81%	100%	95%	0%
9%	5%	22%	14%	19%	5%	5%	100%
0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%
196	1	9	29	16	5	19	1
99%	100%	89%	100%	100%	100%	100%	100%
1%	0%	11%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%
196	1	9	29	16	5	19	1
75%	100%	67%	69%	50%	80%	95%	100%
25%	0%	33%	31%	50%	20%	5%	0%
0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%
196	1	9	29	16	5	19	1
73%	100%	56%	55%	81%	80%	68%	100%
27%	0%	44%	45%	19%	20%	32%	0%
0%	0%	0%	0%	0%	0%	0%	0%
1%	0%	0%	0%	0%	0%	0%	0%
196	1	9	29	16	5	19	1
95%	100%	78%	100%	94%	100%	100%	100%
5%	0%	22%	0%	6%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%
1%	0%	0%	0%	0%	0%	0%	0%
196	1	9	29	16	5	19	1
82%	100%	67%	72%	81%	100%	79%	0%
17%	0%	33%	28%	19%	0%	21%	100%
0%	0%	0%	0%	0%	0%	0%	0%
1%	0%	0%	0%	0%	0%	0%	0%
196	1	9	29	16	5	19	1
97%	100%	78%	100%	94%	100%	100%	100%
3%	0%	22%	0%	6%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%
196	1	9	29	16	5	19	1
87%	100%	78%	90%	75%	100%	89%	100%
12%	0%	22%	10%	25%	0%	11%	0%
0%	0%	0%	0%	0%	0%	0%	0%
1%	0%	0%	0%	0%	0%	0%	0%
196	1	9	29	16	5	19	1
42%	100%	56%	38%	38%	20%	37%	0%
58%	0%	44%	62%	63%	80%	63%	100%
196	1	9	29	16	5	19	1

Office of the Australian Information Commissioner
Information Publication Scheme Survey

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13/11/2023

Cohort result is better (green), or worse (red) than overall result:
NB: selected neutral responses are not coloured

10% +
5%
5%
10% -

High overall	≥20%
negative result:	≥30%

		Total 2023							
			Home Affairs	Industry, Science and Resources	Infrastructure, Transport, Regional Development, Communications	Prime Minister and Cabinet	Social Services	Treasury	Norfolk Island (External Territory)
		Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %
q54. What does your agency believe would be the impact (if any) from increasing proactive publication under the IPS on the number of FOI requests your agency receives?	Large increase in requests	2%	0%	0%	3%	0%	20%	5%	0%
	Small increase in requests	14%	0%	22%	14%	38%	20%	11%	0%
	No change	78%	100%	78%	79%	63%	60%	79%	100%
	Small decline in requests	5%	0%	0%	3%	0%	0%	5%	0%
	Large decline in requests	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
Total		196	1	9	29	16	5	19	1
q55. Does your agency have a clear approach to releasing statistics that are routinely requested (for example, an agency's service delivery performance)?	Yes	52%	100%	56%	52%	31%	80%	58%	0%
	Under development	5%	0%	0%	0%	25%	0%	0%	0%
	No	11%	0%	22%	3%	13%	20%	0%	100%
	Not applicable - why is this not applicable?	31%	0%	22%	45%	31%	0%	42%	0%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
Total		196	1	9	29	16	5	19	1
q57. Does your agency provide guidance and information to its staff about how to identify what 'other' information can be published under the IPS as outlined in s 8(4) of the FOI Act and Part 13 of the Guidelines?	Yes	35%	100%	33%	17%	38%	20%	37%	0%
	No	64%	0%	67%	83%	63%	80%	63%	100%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
	Total	196	1	9	29	16	5	19	1
q59. In 2022-23, has your agency made a decision not to publish information under the IPS due to the personal or business information exception under s 8(2)(g)(i) or (ii)?	Yes	34%	100%	11%	38%	31%	60%	0%	0%
	No	46%	0%	78%	41%	50%	20%	63%	0%
	Not applicable	19%	0%	11%	21%	19%	20%	37%	100%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
Total		196	1	9	29	16	5	19	1
q61. Does your agency record decisions not to publish information recorded in your agency's IPS information register?	Yes	46%	-	-	0%	0%	100%	-	-
	No	54%	-	-	100%	100%	0%	-	-
	Not answered	0%	-	-	0%	0%	0%	-	-
Total		13	-	-	2	1	3	-	-
q62. Does your agency have a policy that specifies or covers its approach to charging for access to information under the IPS?	Yes	57%	100%	56%	41%	75%	40%	53%	0%
	No	43%	0%	44%	59%	25%	60%	47%	100%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
Total		196	1	9	29	16	5	19	1
q63. Does your agency charge for information required (s 8(2)) or permitted (s 8(4)) to be published under the IPS?	Yes - Required only	4%	0%	0%	3%	6%	0%	0%	0%
	Yes - Permitted only	7%	0%	22%	3%	6%	20%	0%	0%
	Yes - Both	8%	0%	0%	3%	19%	0%	11%	0%
	No	82%	100%	78%	90%	69%	80%	89%	100%
Total		195	1	9	29	16	5	19	1
q63@. Does your agency charge for information required (s 8(2)) or permitted (s 8(4)) to be published under the IPS?	Yes	18%	0%	22%	10%	31%	20%	11%	0%
	No	82%	100%	78%	90%	69%	80%	89%	100%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
Total		196	1	9	29	16	5	19	1
q64. Does your agency use the FOI Charges Regulations for calculating and imposing a charge for access under the IPS?	Yes	86%	-	100%	100%	80%	100%	100%	-
	No	14%	-	0%	0%	20%	0%	0%	-
	Not answered	0%	-	0%	0%	0%	0%	0%	-
Total		35	-	2	3	5	1	2	-
q65. Is the charge for providing access to information (e.g., requests for data and/ or statistics) that cannot be downloaded from a website?	Yes	80%	-	100%	33%	100%	100%	50%	-
	No	20%	-	0%	67%	0%	0%	50%	-
	Not answered	0%	-	0%	0%	0%	0%	0%	-
Total		35	-	2	3	5	1	2	-
q66. Is the charge for reimbursing the agency for specific reproduction (or other incidental) costs associated with giving access?	Yes	91%	-	100%	100%	80%	0%	100%	-
	No	9%	-	0%	0%	20%	100%	0%	-
	Not answered	0%	-	0%	0%	0%	0%	0%	-
Total		35	-	2	3	5	1	2	-
q67. Are details of these charges published on your agency's website?	Yes	83%	-	100%	67%	80%	100%	100%	-
	No	17%	-	0%	33%	20%	0%	0%	-
	Not answered	0%	-	0%	0%	0%	0%	0%	-
Total		35	-	2	3	5	1	2	-
q69a. Does your agency publish IPS information under the following standard headings: Agency Plan - s 8(2)(a)?	Yes	74%	100%	67%	76%	75%	80%	74%	0%
	No	25%	0%	33%	24%	25%	20%	26%	100%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
Total		196	1	9	29	16	5	19	1
q69b. Does your agency publish IPS information under the following standard headings: Who we are - s 8(2)(b) and 8(2)(d)?	Yes	78%	100%	56%	86%	81%	100%	74%	0%
	No	22%	0%	44%	14%	19%	0%	26%	100%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
Total		196	1	9	29	16	5	19	1

Office of the Australian Information Commissioner
Information Publication Scheme Survey
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Cohort result is better (green), or worse (red) than overall result:
NB: selected neutral responses are not coloured

10% +
5%
5%
10% -

High overall negative result:

≥20%
≥30%

		Total 2023							
			Home Affairs	Industry, Science and Resources	Infrastructure, Transport, Regional Development, Communications	Prime Minister and Cabinet	Social Services	Treasury	Norfolk Island (External Territory)
		Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %
q69c. Does your agency publish IPS information under the following standard headings: What we do - s 8(2)(i) and 8(2)(j)?	Yes	79%	100%	56%	79%	88%	100%	84%	0%
	No	21%	0%	44%	21%	13%	0%	16%	100%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
	Total	196	1	9	29	16	5	19	1
q69d. Does your agency publish IPS information under the following standard headings: Our reports and responses to Parliament - s 8(2)(e) and 8(2)(h)?	Yes	70%	100%	56%	72%	75%	60%	68%	0%
	No	30%	0%	44%	28%	25%	40%	32%	100%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
	Total	196	1	9	29	16	5	19	1
q69e. Does your agency publish IPS information under the following standard headings: Routinely requested information and disclosure log - s 8(2)(g)?	Yes	76%	100%	67%	86%	88%	80%	58%	0%
	No	23%	0%	33%	14%	13%	20%	42%	100%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
	Total	196	1	9	29	16	5	19	1
q69f. Does your agency publish IPS information under the following standard headings: Consultation arrangements - s 8(2)(f)?	Yes	62%	100%	67%	62%	69%	60%	58%	0%
	No	38%	0%	33%	38%	31%	40%	42%	100%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
	Total	196	1	9	29	16	5	19	1
q69g. Does your agency publish IPS information under the following standard headings: Our Priorities - s 8(4)?	Yes	38%	100%	33%	38%	44%	0%	37%	0%
	No	62%	0%	67%	62%	56%	100%	63%	100%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
	Total	196	1	9	29	16	5	19	1
q69h. Does your agency publish IPS information under the following standard headings: Our finances - s 8(4)?	Yes	33%	100%	22%	38%	25%	20%	37%	0%
	No	66%	0%	78%	62%	75%	80%	63%	100%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
	Total	196	1	9	29	16	5	19	1
q69i. Does your agency publish IPS information under the following standard headings: Our lists - s 8(4)?	Yes	25%	100%	11%	24%	31%	0%	26%	0%
	No	74%	0%	89%	76%	69%	100%	74%	100%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
	Total	196	1	9	29	16	5	19	1
q69j. Does your agency publish IPS information under the following standard headings: Contact us - s 8(2)(i)?	Yes	87%	100%	67%	93%	88%	100%	68%	100%
	No	12%	0%	33%	7%	13%	0%	32%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
	Total	196	1	9	29	16	5	19	1
q69k. Does your agency publish IPS information under the following standard headings: Other?	Yes	41%	100%	56%	34%	31%	80%	42%	0%
	No	59%	0%	44%	66%	69%	20%	58%	100%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	0%	0%	0%	0%	0%	0%	0%	0%
	Total	196	1	9	29	16	5	19	1
q71a. Does your agency website have: A search function that can access information published within an agency's IPS entry?	Yes	73%	100%	67%	86%	69%	80%	74%	100%
	No	27%	0%	33%	14%	31%	20%	26%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
	Total	196	1	9	29	16	5	19	1
q71b. Does your agency website have: A mechanism in place to gather feedback from the community regarding whether IPS entries are easily discoverable and understandable?	Yes	54%	100%	56%	59%	50%	40%	42%	100%
	No	45%	0%	44%	41%	50%	60%	58%	0%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
	Total	196	1	9	29	16	5	19	1
q71c. Does your agency website have: An alert service that can notify subscribers of new publications under the IPS or other developments in relation to the IPS?	Yes	13%	0%	0%	10%	19%	0%	21%	0%
	No	87%	100%	100%	90%	81%	100%	79%	100%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
	Total	196	1	9	29	16	5	19	1
q71d. Does your agency website have: The OAIC IPS Icon visible on the homepage of your agency's website?	Yes	14%	0%	22%	0%	19%	20%	11%	0%
	No	85%	100%	78%	100%	81%	80%	89%	100%
	Not applicable	0%	0%	0%	0%	0%	0%	0%	0%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
	Total	196	1	9	29	16	5	19	1

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10% +
5%
5%
10% -

High overall	≥20%
negative result:	≥30%

		Total 2023							
			Home Affairs	Industry, Science and Resources	Infrastructure, Transport, Regional Development, Communications	Prime Minister and Cabinet	Social Services	Treasury	Norfolk Island (External Territory)
q72. Where does this icon link to when clicked?	Agency IPS or FOI information page	Column N % 79%	Column N % -	Column N % 100%	Column N % -	Column N % 33%	Column N % 0%	Column N % 100%	Column N % -
	OAIC IPS information page	0%	-	0%	-	0%	0%	0%	-
	Other	0%	-	0%	-	0%	0%	0%	-
	The icon is not linked to another web page	21%	-	0%	-	67%	100%	0%	-
	Total	28	-	2	-	3	1	2	-
q73. Are some, most or all of the documents published by your agency under the IPS in a format (or multiple formats) that conform with WCAG 2.0 requirements?	All documents	21%	0%	11%	14%	31%	80%	32%	0%
	Most documents	61%	100%	56%	66%	38%	20%	63%	0%
	Some documents	14%	0%	33%	17%	31%	0%	5%	0%
	No documents	4%	0%	0%	3%	0%	0%	0%	100%
	Total	195	1	9	29	16	5	19	1
q75. Does your agency have a strategy for increasing open access to public sector information held by your agency, in addition to the information required to be published in the IPS and Disclosure Log?	Yes	29%	100%	56%	24%	44%	40%	26%	0%
	Under development	17%	0%	0%	21%	13%	40%	21%	100%
	No	54%	0%	44%	55%	44%	20%	53%	0%
	Total	195	1	9	29	16	5	19	1
\$q76. Which of the following means does your agency use to publish or promote access to public sector information (includes linking to information published on your agency's website)?	Social media	73%	100%	67%	69%	75%	100%	79%	100%
	Newsletters	50%	0%	56%	62%	50%	60%	53%	100%
	Stakeholder networks	56%	100%	56%	69%	69%	80%	58%	0%
	Public appearances	46%	100%	22%	55%	44%	60%	58%	0%
	Other	27%	100%	11%	17%	19%	20%	21%	0%
	No, we don't publish or promote access to public sector information	16%	0%	33%	10%	6%	0%	11%	0%
	Total	195	1	9	29	16	5	19	1
\$q77. Which of the following social media sites does your agency use to publish or promote access to public sector information?	Facebook	52%	100%	56%	55%	50%	100%	42%	100%
	X (formerly known as Twitter)	55%	100%	44%	52%	50%	60%	58%	0%
	LinkedIn	65%	0%	67%	62%	69%	100%	68%	0%
	YouTube	48%	100%	44%	48%	38%	40%	53%	0%
	Other	28%	100%	22%	28%	38%	20%	26%	0%
	Our agency does not use social media to publish public sector information	28%	0%	33%	31%	25%	0%	21%	0%
	Total	196	1	9	29	16	5	19	1
q78. Does your agency maintain an IPS information register(s)?	Yes	20%	0%	22%	24%	6%	60%	26%	0%
	No	79%	100%	78%	76%	94%	40%	74%	100%
	Not answered	1%	0%	0%	0%	0%	0%	0%	0%
	Total	196	1	9	29	16	5	19	1
q79. How often is your agency's IPS information register reviewed (i.e. is the data accurate, up to date and complete)?	At least every 6 months	20%	-	0%	14%	0%	0%	40%	-
	At least every 12 months	28%	-	0%	14%	0%	0%	40%	-
	Only where significant IPS changes occur or where there are changes to function responsibility	33%	-	50%	57%	100%	33%	20%	-
	Don't know / can't say	20%	-	50%	14%	0%	67%	0%	-
	Total	40	-	2	7	1	3	5	-
q80. Does your agency intend to develop an IPS information register in the next 12 months?	Yes	34%	0%	14%	32%	60%	50%	29%	100%
	No	66%	100%	86%	68%	40%	50%	71%	0%
	Total	155	1	7	22	15	2	14	1
q81. Over the last 12 months, how much of the information that your agency has published has been in an open and standards-based format?	All of the information	28%	0%	56%	17%	19%	60%	26%	0%
	Most of the information	36%	100%	11%	34%	25%	0%	68%	0%
	Some of the information	9%	0%	0%	21%	19%	20%	0%	0%
	None of the information	2%	0%	0%	0%	0%	0%	5%	0%
	Not sure	25%	0%	33%	28%	38%	20%	0%	100%
	Total	195	1	9	29	16	5	19	1
q82. Does your agency routinely apply metadata to the public sector information it publishes on the internet?	Yes	53%	100%	67%	48%	31%	40%	58%	0%
	No	32%	0%	11%	31%	56%	40%	37%	0%
	Not applicable	15%	0%	22%	21%	13%	20%	5%	100%
	Total	195	1	9	29	16	5	19	1
\$q83. If your agency routinely applies metadata, please indicate which of the following metadata standards your agency uses:	ANZLIC	16%	0%	0%	14%	80%	0%	0%	-
	Other	87%	100%	100%	86%	20%	100%	100%	-
	Total	104	1	6	14	5	2	11	-
\$q84@. What are the most significant challenges your agency faces when publishing public sector information in addition to the information required to be published in the IPS and Disclosure Log?	Open access to information	86%	100%	50%	80%	94%	100%	94%	100%
	Engaging the community	29%	0%	63%	32%	31%	40%	28%	100%
	Effective information governance	38%	0%	38%	28%	31%	20%	33%	100%
	Robust information asset management	65%	0%	63%	56%	44%	60%	72%	100%
	Discoverable and useable information	39%	100%	63%	56%	44%	0%	44%	100%
	Clear reuse rights	10%	0%	13%	12%	6%	20%	17%	0%
	Appropriate charging for access	4%	0%	0%	8%	6%	0%	6%	0%
	Transparent enquiry and complaints processes	5%	0%	0%	0%	13%	20%	22%	0%
	Total	184	1	8	25	16	5	18	1

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10% +

5%

5%

10% -

High overall negative result:

≥20%

≥30%

\$q84. What are the most significant challenges your agency faces when publishing public sector information in addition to the information required to be published in the IPS and Disclosure Log?	Obtaining sufficient budgetary resources to enable open access to public sector information	31%	100%	22%	41%	50%	80%	42%	100%
	Identifying information, in addition to the information required to be published in the IPS and Disclosure Log that can be published	31%	0%	11%	28%	50%	80%	21%	0%
	Transitioning to a culture of open access and proactive publication	12%	100%	11%	0%	6%	60%	26%	0%
	Producing a plan or strategies for increasing open access to public sector information	16%	0%	11%	17%	13%	40%	16%	0%
	Ensuring compliance with privacy and secrecy requirements when publishing public sector information	35%	0%	11%	24%	38%	20%	32%	100%
	Identifying re-users	12%	0%	33%	14%	0%	40%	5%	0%
	Collaborating with re-users	6%	0%	33%	7%	6%	0%	0%	0%
	Employing Web 2.0 tools to support community consultation	4%	0%	0%	0%	6%	0%	16%	100%
	Establishing effective processes to consult the community regarding what information to publish	8%	0%	33%	10%	6%	0%	0%	0%
	Establishing channels for re-users to provide feedback about the quality, completeness, usefulness and accuracy of published information	4%	0%	0%	7%	13%	0%	5%	0%
	Establishing processes to respond in a timely manner to requests and feedback received from the community	3%	0%	0%	3%	6%	0%	0%	0%
	Establishing an appropriate focal point, officer, or centralised department that is responsible for furthering open access to public sector information	19%	0%	11%	7%	13%	20%	21%	0%
	Instigating strategic planning on information resource management	21%	0%	22%	17%	25%	0%	11%	100%
	Establishing and maintenance of an information asset register	36%	0%	56%	24%	25%	40%	26%	0%
	Providing up-to-date staff training in information management	22%	0%	0%	17%	19%	40%	5%	0%
	Establishing clear procedures and lines of authority for decisions on information release and publication	11%	0%	0%	7%	6%	40%	11%	100%
	Protecting information against inappropriate or unauthorised use, access or disclosure	23%	0%	11%	14%	13%	20%	37%	0%
	Providing information in an open and standards based format	6%	0%	0%	3%	13%	0%	5%	100%
	Attaching high-quality metadata to information for discoverability	7%	0%	0%	14%	6%	0%	11%	0%
	Ensuring compliance with the WCAG 2.0	11%	0%	33%	10%	6%	0%	11%	0%
	Indexing or cataloguing information for discoverability	6%	0%	11%	10%	0%	0%	0%	0%
	Publishing information in machine readable format	5%	0%	0%	3%	13%	0%	11%	0%
	Maintaining structured data for publishing	1%	0%	0%	3%	0%	0%	0%	0%
	Maintaining linked data for publishing	1%	0%	11%	0%	0%	0%	0%	0%
	Agency costs (including staff time) associated with ensuring compliance with the WCAG 2.0	14%	100%	11%	17%	38%	0%	11%	0%
	Transitioning towards Creative Commons 'BY' standard as a default position	3%	0%	0%	7%	0%	0%	5%	0%
	Determining appropriate open licences that will enable the re-use of information	2%	0%	11%	3%	0%	0%	0%	0%
	Determining whether public sector information is able to be released under open licensing conditions	2%	0%	0%	0%	0%	0%	5%	0%
	Agency costs (including staff time) associated with administering licences	4%	0%	0%	0%	6%	20%	5%	0%
	Establishing an appropriate and transparent charging regime(s) for your agency	0%	0%	0%	0%	0%	0%	0%	0%

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5%
5%
10% -

High overall negative result:	≥20%
	≥30%

	Total 2023							
		Home Affairs	Industry, Science and Resources	Infrastructure, Transport, Regional Development, Communications	Prime Minister and Cabinet	Social Services	Treasury	Norfolk Island (External Territory)
	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %	Column N %
Agency costs (including staff time) of administering charging regime	4%	0%	0%	7%	6%	0%	5%	0%
Establishing appropriate and transparent enquires and complaint processes	3%	0%	0%	0%	13%	0%	16%	0%
Responding to enquiries and complaints	3%	0%	0%	0%	6%	20%	5%	0%
Other	15%	100%	11%	24%	19%	0%	11%	0%
Total	195	1	9	29	16	5	19	1