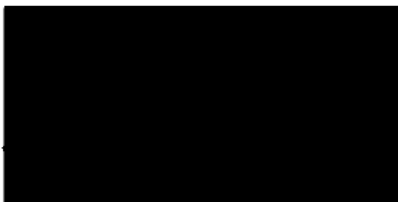


Notice of recognition of an EDR scheme

Section 35A(1) of the Privacy Act 1988

1. In accordance with s 35A(1) of the *Privacy Act 1988*, I recognise the Energy and Water Ombudsman Western Australia (EWOWA) as an external dispute resolution (EDR) scheme for the purposes of the *Privacy Act 1988*.
2. In recognising EWOWA as an EDR scheme I have taken into account the requirements under s 35A(2) of the *Privacy Act* and the procedural requirements for recognition specified in the '*Guidelines for recognising external dispute resolution schemes under s 35A of the Privacy Act 1988*' (the Guidelines).
3. The conditions for the continuing recognition of EWOWA are set out in the Guidelines, in particular in Part 4. These conditions apply to all recognised EDR schemes.
4. The specified purpose of this recognition, under s35A(1)(b), is that:
'Subject to the Energy Coordination Act 1994 (WA), Electricity Industry Act 2004 (WA), Water Services Act 2012 (WA), and the Constitution and Charter of the Energy and Water Ombudsman (Western Australia) Limited, the Energy and Water Ombudsman Western Australia will receive, investigate, facilitate the resolution of, make decisions and recommendations for, and report on, complaints about acts or practices of members of the Energy and Water Ombudsman Scheme that may be an interference with the privacy of an individual under subsections 13(1) and/or 13(2) of the Privacy Act 1988.'



Timothy Pilgrim
Privacy Commissioner

4 March 2014