

## Notice of recognition of an EDR scheme

### **Section 35A(1) of the Privacy Act 1988**

1. In accordance with s 35A(1) of the *Privacy Act 1988*, I recognise the Public Transport Ombudsman Limited (PTO) as an external dispute resolution (EDR) scheme for the purposes of the *Privacy Act 1988*.
2. In recognising PTO as an EDR scheme I have taken into account the requirements under s 35A(2) of the Privacy Act and the procedural requirements for recognition specified in the 'Guidelines for recognising external dispute resolution schemes under s 35A of the Privacy Act 1988' (the Guidelines).
3. The conditions for the continuing recognition of PTO are set out in the Guidelines, in particular in Part 4. These conditions apply to all recognised EDR schemes.
4. The specified purpose of this recognition, under s35A(1)(b), is that:  
*'Subject to its constitution and charter, PTO will receive, investigate, facilitate the resolution of, make decisions and recommendations for, and report on, complaints about acts or practices of PTO Members that may be an interference with the privacy of an individual under subsection 13(1) of the Privacy Act 1988.'*



Timothy Pilgrim  
Privacy Commissioner

18 November 2014